

The Insider Express

A monthly e-newsletter of the HAM-TMC Library

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<http://resource.library.tmc.edu/publications/publication.cfm?PublicationID=155>

The Insider Express communicates Library news to our users and the Texas Medical Center community. To subscribe or to be removed from this list, please send a message to liblines@exch.library.tmc.edu

Hot Topics: Library Holiday Hours; New Live Chat Reference Service; Remote Access Registration Made Easier; Featured Classes in November and December; Latest Issue of the Insider

Library Holiday Hours

The HAM-TMC Library will be closed on Thursday November 27 in observance of Thanksgiving Day. The Library will be open on Friday November 28 from 8:00 am – 5:00 pm. Reference Services are not available on Friday. Regular hours resume on Saturday November 29.

New Live Chat Service

Have you visited the new Library website? If so, you probably have noticed the new link [Ask us!](#) ***Live Chat Now*** on the bottom left of the page. [Ask us!](#) is the new chat reference assistance service implemented by the Information Services department on November 3.

Live chat is available Monday – Friday from 10:00 a.m. – 2:00 p.m. You can chat with a Reference Librarian for assistance regarding questions you may have about accessing electronic resources, requesting literature searches or getting help with a research project.

Try the new reference chat service by going to the library website and clicking [Ask us!](#) or **go directly to: [real-time, online question service](#)**.

Remote Access Registration Made Easy

Remote & Off-Campus Access allows registered users to use HAM-TMC Library electronic journals and databases from anywhere Internet access is available. To register for remote access, follow these steps:

Go to the Library [web page](#), and select the [Remote Access](#) hyperlink located in the middle column.

Follow the instructions to register. This application allows you to register for off-site access to the Library's electronic resources, apply simultaneously for a HAM-TMC Library card if you don't have one and receive confirmation within 5 minutes. Please note you **do NOT need** a Library card to register for remote access, the new system will check and grant access based on your affiliation.

The only requirement for registration is a valid TMC institutional email address. Your confirmation message will be sent to the address you provide in the registration form. Click on

the link in the confirmation email and you are ready to start using the Library's electronic resources.

The new system also allows you to change your password so you can remember it more easily and the response is immediate. To change your password go to:

<http://resource.library.tmc.edu/remotearchive/pwd/>

For other questions about remote access, contact the Circulation Department at 713.799.7147.

Featured Classes in November and December

Evidence-based Medicine Databases

Thursday, November 20, 4:00 p.m. – 6:00 p.m.

EndNote

Wednesday, December 10 2:00 p.m. – 4:00 p.m.

PubMed

Tuesday, December 9, 6:30 p.m. – 7:30 p.m.

Unwrapping New Technology Trends

Friday, December 5 8:30 a.m. – 12:30 p.m.

Classes are free and are offered in the Library classroom.

To view the complete class schedule and to register, check the Library web site:

<http://resource.library.tmc.edu/cls/>

The Latest Issue of the Insider is available at:

<http://resource.library.tmc.edu/publications/publication.cfm?PublicationID=154>

Visit the Library Publications

<http://resource.library.tmc.edu/pubs/>
