

2011

Resource Guide about the Texas Medical Center for International Visitors: 2011-2012

Texas Medical Center

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An International
Resource Guide to the



Texas Medical Center

2011-2012

FACTS & FIGURES 2010



As the largest medical center in the world, the Texas Medical Center is an internationally recognized community of healing, learning and discovery. The Texas Medical Center is home to many of the nation's best hospitals, physicians, researchers, educational institutions and health care providers. Recognized by *U.S. News and World Report's* Annual Survey of America's Best Hospitals in all 19 categories of adult care and all 10 pediatric care specialties, the member institutions of the Texas Medical Center are known throughout the world for the quality of patient care and excellence in teaching and research.

49 Member Institutions – Includes 25 agencies of government and 24 private not-for-profit health institutions

- 21** – Academic Institutions
- 14** – Hospitals
- 3** – Medical Schools
- 6** – Nursing Schools

Size – 35 million gross square feet of patient care, education and research space, equivalent to the commercial office space in the 12th largest business district the United States

Buildings – 162 on main campuses

Patient Beds – 6,800

Acres – 1,000+ approximately the size of Chicago inside the "Loop"

Physicians, Scientists, Researchers and other advanced degree professionals in the life sciences – 20,000

Students – 71,500

International Students – 5,600

Employees – 93,500

Employees with more than a decade of service with the same institution – 25,200 (27%)

International visiting scholars, scientists, researchers and workers – 2,000

Indirect jobs created – 121,500

Volunteers – 12,000 who collectively donate at least 341 thousand hours of service with a value of more than \$4 million

Annual Patient Visits – 6.0 million

International Patient Visits – 18,000

Daily Visitors – 160,000

Surgeries – 153,000

Babies Delivered – 28,000

Annual Regional Economic Impact - \$14 billion

Annual Research Expenditures – \$1.8 Billion

Indigent care – \$1.2 billion invested to provide care to people with limited resources

A Resource Guide about the Texas Medical Center for International Visitors 2011-2012

The Texas Medical Center is pleased to present this resource guide which includes information and contacts for the various members of the International Affairs Advisory Council (IAAC).

The institutions listed provide services throughout the world as part of their collective missions. There are over 200 separate and distinct international programs focused on patient care, education and research. Programs include working with foreign health ministries or universities to help establish a new medical school, providing care to underserved populations, teaching international students, hosting visiting professors, consulting on the development of hospitals, creating joint education and research programs, and providing innovative telemedicine technology. In addition, thousands of international patients visit the institutions at the Texas Medical Center recognizing that the quality of care and scope of the health services collectively provided are unsurpassed anywhere in the world.

Another valuable service, the Texas Medical Center Hospitality Lounge, is located in the international terminal (Terminal E) of the George Bush Intercontinental Airport. This lounge was established to support the needs of Texas Medical Center institution patients and visitors. Amenities include restroom facilities, refreshments, e-mail and wireless internet access. Additionally, Special Service Representative (SSRs), who speak 18 languages combined, staff the lounge and can assist any member of the Houston Consular Corps and dignitaries who need service at the airport.

This resource guide also contains important contact information for the Greater Houston Partnership, the Greater Houston Convention and Visitors Bureau, Galleria Chamber of Commerce, Houston Airport System, and the U.S. Department of Commerce. Each of these organizations plays an important role in furthering the development of international partnerships.

To learn more, please visit www.tmc.edu or contact any of the Texas Medical Center member institutions. We look forward to working with you.

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Patient Services Contact: Gustavo Ayala, MD
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International Business Contact: Claire M. Bassett
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Email Address: bassett@bcm.edu

In 2005, after decades of extraordinary achievements in research, education and patient care, we opened the doors to Baylor Clinic, bringing to life a new era of adult clinical care – one that combines multiple specialties under one roof, in a collaborative, high-tech environment with a remarkably personal approach. Our mission is simple: combine the state-of-the-art medicine patients expect from one of the nation’s nationally ranked medical schools with a commitment to achieving state-of-the-art service.





At Baylor Clinic, patients are cared for by leading physicians in a friendly setting where everything is focused on the patient's needs and experience. We have multiple specialists conveniently located in one collaborative environment, where the best and brightest minds come together to improve the care and treatment for patients.

Baylor Clinic brings all the benefits of modern medicine to the clinical practice, including advanced technologies for faster, more accurate diagnosis and treatment, access to the latest clinical trials and discoveries, and groundbreaking healthcare based on proven research.

The best minds, the best medicine and the best patient experience are found at Baylor Clinic. Find out more at www.baylorclinic.com.

Children's Memorial Hermann Hospital
6411 Fannin Ave – 1st floor
Houston, Texas 77030

Patient Services Contact: Efrain Siller
Title: Patient Business Services Coordinator
Telephone Number: 713-704-2600
Email Address: efrain.siller@memorialhermann.org

International Business Contact: Edgar Antístenes Vesga-Arias
Title: Director, International and Signature Services
Telephone Number: 713-704-2700
Email Address: Edgar.Vesga@memorialhermann.org

Founded in 1986, Children's Memorial Hermann Hospital is the primary teaching institution for the pediatrics and obstetrics/gynecology programs at The University of Texas Medical School at Houston. Our affiliated healthcare professionals are focused on the specialized needs of women and children, with an emphasis on quality, customer service and leading-edge research.

We offer the latest advances in maternal-fetal medicine and neonatal intensive care services, as well as renowned programs in neuroscience, pulmonary and cardiac services. The hospital also serves as the only level 1 pediatric trauma center in the Gulf Coast region, providing the highest level of critical care available for children.

- Renowned programs in neurosciences, trauma, cardiac care, pulmonology and transplantation.
- Neonatal critical care services for infants and premature babies born as early as 23 weeks gestation
- One of only six organizations in the world to receive the Extracorporeal Life Support Organization's Award for Excellence in Life Support for 2006-2008

The International Services Center at Memorial Hermann provides a comprehensive array of high-level services and exceptional medical care to the international community.

For more information please visit www.memorialhermann.org/international or e-mail us at international@memorialhermann.org.

Galleria Chamber of Commerce
5005 Woodway, Suite 215
Houston, Texas 77056

Patient Services Contact(s): Mary Grace Gray
Title: Chair – International Committee
Telephone Number: 713-418-1000
Email Address: mgray@benchmarkmanagement.com

International Business Contact(s): Don Sweat
Title: President
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The Galleria Chamber of Commerce is a business alliance building strength in partnership, leadership, and economic vitality. The GCC provides a venue for business organizations not only to meet each other and prosper through trade, but also promote Houston and the benefits of being a part of the city. The GCC is proud to host Consul Generals, promote international trade and trade fairs, and to be a welcoming area of the city with our many fine retail stores, restaurants, and hotels.

Our International Committee hosts Consul General receptions and also has monthly breakfasts with speakers regarding international travel, culture, commerce, and opportunities. Through representation on the District Export Council, we are able to provide information and contacts for many individuals and corporations. Visit www.galleriachamber.com.



Greater Houston Convention & Visitors Bureau
1331 Lamar, 7th Floor
Houston, TX 77002

International Business Contact: Jorge Franz
Title: Vice President
Tourism and International Group Sales
Telephone Number: 713-437-5268
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The mission of the Greater Houston Convention and Visitors Bureau (GHCVB) is to improve the economy of Greater Houston by attracting conventions, tourists, film projects and international government officials to the area through sales and marketing efforts.

The Tourism and International Group Sales department of the GHCVB focuses on international promotion of Houston with remote offices in Mexico, South America, Europe and Asia. Our staff also works closely with the international offices of the major hospitals at the Texas Medical Center to attract medical conferences and develop marketing and PR initiatives to promote the world renowned institutions. Not only do we promote Houston as a premier destination for international meetings but also as a medical destination for the thousands of international patients that come annually to the Texas Medical Center for care. For more information: www.VisitHouston.com and our Spanish website www.VisitaHoustonTexas.com.



Greater Houston Partnership
1200 Smith St., Suite 700
Houston, Texas 77002

International Business Contact: Cody Sutton
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The Greater Houston Partnership is the primary advocate of Houston's business community and is dedicated to building regional economic prosperity. The Partnership, through its membership, represents the 10-county Houston region's business interests to promote the growth of high – paying jobs, international trade and capital investment.

As part of the Partnership, the International Business Division is active year-around to establish the Houston region as a leading gateway to global markets. Such initiatives include hosting events aimed at raising awareness of business opportunities abroad, organizing outbound business development missions, hosting inbound mission delegates to inform them about Houston and supporting legislation that facilitates the flow of international commerce through Houston. For more information please visit www.houston.org.



Houston Academy of Medicine-Texas Medical Center Library
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Houston, Texas 77030

Patient Services Contact: Adela Justice
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International Business Contact: Beatriz Varman
Title: Public Affairs Librarian
Telephone Number: (713) 799-7169
Email Address: beatriz.varman@exch.library.tmc.edu

The HAM-TMC Library was founded in the Texas Medical Center in 1949. At that time, two existing medical libraries -- the Houston Academy of Medicine and Baylor College of Medicine -- combined their collections to better serve the physicians in Harris County and the teaching and research programs of Baylor. Currently, the Library contains 76,500 square feet of space, and holds over 350,000 book and journal volumes.

The Houston Academy of Medicine-Texas Medical Center (HAM-TMC) Library is in a unique position to offer quality health information to any underserved health professional or consumer in the U.S. and beyond. Unlike the National Library of Medicine, which is a federal agency, the HAM-TMC Library has no legislative restrictions on service area. As one of only eight sites of the National Network of Libraries of Medicine, the HAM-TMC Library has proven a commitment to outreach for almost 20 years serving as a world center for health informatics.

Please visit our website: www.library.tmc.edu.

Houston Airport System
Bush Intercontinental Airport
2800 North Terminal Road
Houston, TX 77032

International Business
Development Contact: Željka Momirovi
Title: HAS Intergovernmental Relations and
Protocol Manager
Organization: Houston Airport System (George Bush
Intercontinental Airport (IAH), William P.
Hobby Airport (HOU) and
Ellington Airport (EFD)
Telephone Number: 281-233-1952
Email: zeljka.momirovic@houstontx.gov

International Patient Services
Contact for IAH: Scott Alexander
Title: HAS IAH Superintendent of
International Services
Organization: George Bush Intercontinental Airport (IAH)
Telephone Number: 281-233-3226
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The Houston Airport System provides a safe and dynamic air services network that fosters economic vitality for the transportation industry and the greater Houston region. To bring air service to Houston's population of more than 5.5 million, the Houston Airport System has three facilities; George Bush Intercontinental Airport (IAH), William P. Hobby Airport (HOU), and Ellington Airport (EFD). The three-airport system served more than 49.5 million passengers in 2010, including more than 8.5 million international travelers. Together our airports form one of North America's largest public airport systems and position Houston as the international passenger and cargo gateway to the south central United States and a primary gateway to Latin America.

The Houston Airport System has an ongoing airport assistance program for international patients visiting Houston for medical treatment at the Texas Medical Center. George Bush Intercontinental Airport's International Services section works closely with the Texas Medical Center and its member institutions. IAH's Special Service

Representatives (SSR) who speak 18 different languages provide meet and greet assistance for the international patients as well as give assistance and support for the Texas Medical Center Hospitality Lounge.

For more information, please visit our website: www.fly2houston.com.



Houston Community College
3100 Main Street, Suite 3D08
Houston, Texas 77002

Contact: Gigi Do
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Office of International Initiatives
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Contact: Monique Deleon
Title: Office of International Initiatives Secretary
Telephone Number: 713-718-7669
Email Address: monique.deleon@hccs.edu

In a global society, Houston Community College's (HCC) Office of International Initiatives (OII) prepares faculty, students and staff to address issues that transcend national boundaries while fostering good citizenship.

The OII helps incorporate international awareness and experiences as essential aspects of today's curriculum. Further, it collaborates with foreign institutions abroad



through partnerships that foster the economic development of local business and industry.

HCC is currently under a \$45 million contract with the government of Qatar to build the first community college for this country. The Community College of Qatar (CCQ), under the auspices of the Supreme Education Council (SEC), selected HCC to develop the community college model to meet the educational needs of Qatar under the educational reform initiatives of the Qatari government. HCC was chosen for the CCQ partnership because of its highly-motivated leadership, performance-driven programming and high international standards. The five-year CCQ HCC

partnership, part of Qatar's national educational reform, is the largest international service partnership with an American community college to date. We will begin our second academic year 2011-12 for CCQ with an enrollment of over 600 students.

In addition, HCC has a ten year partnership with Vietnam where we graduated over 950 Vietnamese nationals while they live in Vietnam and attended our accredited affiliated institution located in Ho Chi Minh City. These students graduated with HCC associate of applied science degrees.

HCC has a four year partnership with King Saud University – Riyadh Community College where we provided accreditation consultation for this community college to gain membership for the American Council on Occupational Education (ACOTE) and National Commission for Academic Accreditation and Assessment (NCAAA).

Visit our website: <http://sites.hccs.edu/international/>

Houston Hospice
1905 Holcombe Blvd.
Houston, Texas 77030

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Development
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Email Address: mcarr@houstonhospice.org

Founded in 1980, Houston Hospice is the oldest, largest, independent hospice, we are proud to be a 501 (c)(3) organization that is community-based, community-supported and not for profit.



Headquartered in the Texas Medical Center, Houston Hospice's service area is covered through four offices. We serve all or parts of Harris, Waller, Fort Bend, Montgomery, Wharton, Matagorda, Austin, Colorado, Brazoria and Jackson counties.

Our hospice care is provided in-home and in residential facilities. In-patient and respite care is provided through the Margaret Cullen Marshall Hospice Care Center located in the Texas Medical Center. Houston Hospice utilizes a team-oriented approach to medical care, pain management, emotional and spiritual support which is tailored to each patient's unique situation. We offer educated counsel, compassionate support and bereavement counseling to help each patient's loved ones.

Houston Hospice is in network providers for most insurance companies and is licensed by Medicare and Medicaid. Furthermore, the agency never denies treatment based on a patient's ability to pay for services. Houston Hospice is a member of the Texas Medical Center, Texas Non-Profit Hospice Alliance and the Texas New Mexico Hospice Organization. Houston Hospice is accredited by Community Health Accreditation Program, Inc. (CHAP).

John P. McGovern Museum of Health & Medical Science
(The Health Museum)
1515 Hermann Drive
Houston, Texas 77004

Contact: Jon Iszard
Title: President & CEO
Telephone Number: 713-942-7054
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Mission: The John P. McGovern Museum of Health & Medical Science is an interactive and entertaining science experience for all ages that promotes understanding and appreciation of the human body, mind and spirit and inspires a lifelong commitment to health and wellness.

The museum was founded as the Museum of Medical Science in 1968 in response to the need for health education in the community. After outgrowing its space at the Houston Museum of Natural Science, the John P. McGovern Museum of Health & Medical Science opened in 1996. The museum is the only interactive science center in the nation focused on health, medicine and the life sciences. Since opening,



the museum has served more than 1.5 million visitors. Education programs serve tens of thousands of adults, children and families. The School Field Trip Experience is The Health Museum's largest education program and serves more than 40,000 students and their teachers with guided tours of exhibitions, hands-on science classes, staffed demonstration carts, science shows and dissection classes. In addition to its large regional student and family audience, the museum hosts visitors every year from the rest of the United States and many foreign countries.

In 2007, the Sue Trammell Whitfield Gallery opened as the first dedicated gallery space for traveling exhibitions related to the human body, health, medicine and science. In June 2008, the museum expanded its permanent exhibitions with You: The Exhibit – an exciting interactive experience that uses the latest multi-media and special effects technology to explore the human body. Later that year, we opened the McGovern 4D Theater, the first of its kind in Houston, combining state of the art digital 3D imagery with environmental effects such as wind, rain, thunder, lighting, fog and smell to create a truly immersive experience.

Read more about the constantly changing exhibit and program offerings at The Health Museum by visiting www.thehealthmuseum.org

Memorial Hermann – Texas Medical Center
6411 Fannin Street, One Cullen
Houston, Texas 77030

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International Business Contact: Edgar Antístenes Vesga-Arias
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For generations, Memorial Hermann-Texas Medical Center Campus (TMC) has been providing outstanding patient care. Through revolutionary advances in medicine and surgery, we are known for our expertise in heart and vascular, cancer, neuroscience, sports medicine and orthopedics, specialty surgery, trauma, organ transplantation women's and children's services. Memorial Hermann-TMC Campus is recognized as an industry leader by prestigious national organizations, including Thomson Healthcare, VHA, U.S. News & World Report, University Health System Consortium and the American Heart Association.

Parts of the 11-hospital Memorial Hermann system, the institutions and programs at Memorial Hermann-TMC are at the forefront of medicine and together, have



built a reputation for service-line excellence. The TMC Campus is the primary teaching hospital for The University of Texas Medical School at Houston, providing patients with access to a team of dedicated physicians and specialists with world-renowned expertise in research and cutting-edge treatments.

Recent Highlights

- The State of Texas designated Memorial Hermann-TMC as a Primary Stroke Center, making it the first and only hospital in the Texas Medical Center to earn the recognition.
- Blue Cross and Blue Shield of Texas designated Memorial Hermann-TMC as a Blue Distinction Center for Cardiac Care®.
- The National Quality Forum named the Memorial Hermann Healthcare System the sole recipient of its 2009 NQF National Quality Achievement Award. The quality data of the TMC Campus plays a vital role in the overall outcomes of the Memorial Hermann Healthcare System.
- The Extracorporeal Membrane Oxygenation (ECMO) program at Children's Memorial Hermann Hospital earned global recognition as a "Designated Center of Excellence" by the Extracorporeal Life Support Organization for 2010 through 2012.
- Memorial Hermann-TMC and TIRR Memorial Hermann earned Quality Respiratory Care Recognition (QRCR) from the American Association for Respiratory Care (AARC).

<http://www.memorialhermann.org/international>

Methodist International
The Methodist Hospital
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Houston, Texas 77030

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The Methodist Hospital is a multi specialty hospital and a leading academic medical center, affiliated with Weill Cornell Medical College and New York Presbyterian Hospital. The Methodist Hospital is ranked #1 “Best Metro Area Hospitals” by



U.S. News and World Report 2011-2012, additionally, The Methodist Hospital is ranked in more specialties than any other hospital in Texas. As the premier hospital in the Texas Medical Center, the largest medical center in the world, The Methodist Hospital is dedicated to revolutionizing care through its clinical excellence, research and education.

Methodist International, a subsidiary of The Methodist Hospital, has set a global standard of excellence in healthcare advisory and management services, education and research, and international patient care. Methodist International has built a global network of healthcare centers committed to exceptional and distinguishable clinical, operational and quality standards.

Methodist International Patient Services is committed to providing personalized services to the international patients, and is designed to ensure that the patient’s journey is a positive experience. Our personalized concierge services include the following: orientation, scheduling of medical appointments, travel and airport assistance, air and ground ambulance, accommodation arrangements, interpretation, medical cost estimates, consolidated hospital and professional billing, and coordination of services and care.

For further information, please log on: www.methodistinternational.org



Prairie View A&M University
College of Nursing
6436 Fannin Street, 12th Floor
Houston, Texas 77030

International Services Contact: Dr. Betty Adams
Title: Dean
Telephone Number: 713-797-7007
Email Address: bnadams@pvamu.edu

Prairie View A&M University, founded in 1876, is the second oldest public institution of higher education in Texas. Ranked among the “Best Black Colleges” by the *US News & World Report (2011)*, PVAMU is number eighteen among all state supported Historically Black Colleges and Universities (HBCU). Prairie View A&M University has established a reputation for producing engineers, nurses and educators, while offering baccalaureate degrees in fifty academic majors, forty-one master’s degrees and four doctoral programs through nine colleges and schools.

A member of The Texas A&M University System, the University is dedicated to fulfilling its land-grant mission of achieving excellence in teaching, research and service. During the University’s 132-year history, more than 51,500 academic degrees have been awarded.

For additional information on PVAMU, visit www.pvamu.edu.



Rice University
6100 Main Street
Houston, TX 77005

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International Business Contact: Adria Baker
Title: Executive Director, Office of
International Students and Scholars
Telephone Number: 713-348-6095
Email Address: abaker@rice.edu

From its attractive grounds to its dedication to fostering unconventional wisdom, Rice University attracts diverse, highly talented students from all 50 states and 89 countries. The 300-acre forested campus, with its park-like atmosphere and neo-Byzantine architecture, sits just a few miles from downtown Houston and next to the Texas Medical Center.



Consistently ranked as a top-20 national university by *U.S. News & World Report* and as the fourth-best value among the nation's 100 best private colleges in 2010 by *Kiplinger's Personal Finance*, Rice enrolls approximately 3,500 undergraduates and nearly 2,300 graduate students. Rice's undergraduate student-to-faculty ratio is less than 6-to-1.

Most undergraduates reside in one of the 11 co-ed residential colleges. Based on similar models at Oxford and Cambridge, the residential college system encourages students to develop close relationships as they live, dine and interact with one another and faculty advisers. Each college sponsors its own intramural teams, and students participate in self-government and other social activities unique to their college.

Rice's schools of architecture, business, continuing studies, engineering, humanities, music, natural sciences and social sciences are regularly ranked among the best programs in the country.

Rice University has partnerships with some of the top research universities around the world. These relationships include research collaborations, student and faculty exchanges, as well as administrative interactions at all levels. More information is available at www.rice.edu.



Shriners Hospitals for Children®-Houston
6977 Main Street
Houston, TX 77030-3701

Patient Services Contact: Fausto Padilla
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Patient Services Contact: Aura Orand
Title: Application Coordinator
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International Business Contact: David Ferrell
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Telephone Number: 713-793-3700
Email Address: dferrell@shrinenet.org

International Business Contact: Jo Ann Zuniga
Title: Director of Public Relations
Telephone Number: 713-793-3725
Email Address: jazuniga@shrinenet.org

Shriners Hospitals for Children® is a health care system of 22 hospitals dedicated to improving the lives of children by providing pediatric specialty care, innovative research, and outstanding teaching programs for medical professionals. Children up to age 18 with orthopaedic conditions, burns, spinal cord injuries, and cleft lip and palate are eligible for care and receive all services in a family-centered environment, regardless of the patients' ability to pay. If you know a child the Shriners might be able to help, call 1-800-853-1240. If you'd like to be part of this amazing mission, call 1-800-241-GIFT. Visit www.shrinershospitals.org for more information.

Doctors, nurses, physical therapists and other staff from Shriners Hospitals for Children- Houston, under the guidance of Medical Chief of Staff Dr. Douglas Barnes, MD, treat hundreds of international patients annually, mostly from Latin America at the Houston hospital in the heart of the Texas Medical Center. They also travel several times a year to the U.S.-Mexico border area in the Rio Grande Valley as well as El Paso to conduct outreach clinics to hundreds of patients needing medical

treatment for orthopaedic cases. Many of these patients come from Mexico and attend the clinics for physical exams, fittings for braces and other equipment or follow-up therapy. These outreach clinics are all part of the international efforts Shriners Hospitals conduct, reaching across and beyond borders to provide excellent health care for children regardless of the patients' ability to pay.



St. Luke's Episcopal Hospital, *home of* Texas Heart Institute
6720 Bertner Avenue
Houston, Texas 77030

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St. Luke's has been providing compassionate healthcare to Houstonians and patients from around the world for more than five decades. Heart patients benefit from St. Luke's research and education affiliation with the Texas Heart® Institute (THI). Founded in 1962 under the leadership of Denton A. Cooley, MD, THI is dedicated to reducing the devastating toll of cardiovascular disease through innovative and progressive programs in research and education and is the site of many clinical firsts, including the nation's first successful human heart transplant. Today its mission and success continue under the leadership of its current president and medical director, James T. Willerson, MD, and has been recognized by *US News & World Report* among the Top Heart & Heart Surgery Centers in the nation since 1990. In the 2011-2012 rankings, THI was ranked



#4 in the nation. St. Luke's is also recognized among the best in the nation in: Diabetes & Endocrine Disorders (#35), Ear, Nose and Throat(#43), Gastroenterology (#30), Geriatrics (#37), Urology (#31).

St. Luke's International Center serves the needs of all St. Luke's international patients and their families each and every day. The multilingual staff of the Center understands the special needs of international patients who seek care at St. Luke's and THI.

The Center offers numerous special services and amenities that include: language assistance, airline travel arrangements, airport transportation coordination, physician appointments and hospital scheduling, hotel and long-term housing reservations, air/ground ambulance assistance, medical equipment purchasing, clinical liaison services, spiritual support for all faiths and special attention to cultural needs. The business development arm of the Center promotes St. Luke's and THI services around the world by fostering relations with foreign physicians through physician exchange program, creating mutually beneficial clinical/educational affiliations with hospitals and medical societies, organizing and participating in international medical symposia and select in-country marketing vehicles.

We have representative offices in Lima, Peru and Rome, Italy. As part of our mission, St. Luke's and THI are committed to spreading medical knowledge and expertise around the world with the goal of enhancing the level of medicine practiced and aiding local communities to offer the best medical care possible to patients.

For more information please visit www.stlukesinternational.org and www.texasheart.org

Texas Children's Hospital
6621 Fannin St.
Houston, Texas 77030

Patient Services Contact: Iman Anna Shebaro
Title: Assistant Director, International Services
Telephone Number: 832-824-7825
Email Address: iashebaro@texaschildrens.org

International Business Contact: Michael T. Walsh, Jr.
Title: Director, External Partnerships
Telephone Number: 832-824-6796
Email Address: mtwalsh@texaschildrens.org

Texas Children's Hospital is committed to a community of healthy children by providing the finest pediatric patient care, education and research. Renowned worldwide for its expertise and breakthrough developments in clinical care and research, Texas Children's is ranked in the top ten best children's hospitals by *U.S. News & World Report*. Texas Children's also operates the nation's largest primary pediatric care network, with over 40 offices throughout the greater Houston community.





Texas Children's Hospital is an internationally recognized full-care pediatric hospital that collaborates with leading international organizations on solutions to issues critical to global health with the commitment to become the international community's partner of choice for the advancement of health care priorities. For more information on Texas Children's efforts in global health, visit www.texaschildrens.org/international.

Texas Medical Center
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In the heart of Houston is the Texas Medical Center – home to the largest concentration of medical facilities in the world. Approximately 49 independent, not-for-profit hospitals, colleges, universities, and other health-related organizations exist side by side on the Texas Medical Center campus, sometimes competing with one another, often collaborating in a quest to develop and deliver the highest quality patient care, medical research and health-professional education.

The following statistics illustrate just how immense this “city of health” is:

Patient care – Texas Medical Center member institutions report approximately 6 million patient visits per year. This number includes more than 18,000 patients from countries outside the United States who come to the Texas Medical Center annually, seeking the gold-standard in medical care.

Education – More than 71,500 students are currently enrolled at Texas Medical Center institutions where they are training to be future physicians, nurses, pharmacists, dentists, and other allied health professionals.

Research – With \$1.8 billion in annual research expenditures, Texas Medical Center institutions receive among the world's largest combined total grants and research dollars dedicated to finding answers to the most pressing health care problems of the day.

For more information, please visit our website www.tmc.edu.

Texas Woman's University – Institute of Health Sciences, Houston Center
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The Texas Woman's University Institute of Health Sciences – Houston Center (TWU-IHSH) is a state-of-the-art, 10-story, 202,000 square-foot "campus in one building," located in the heart of the Texas Medical Center (TMC). Our students and faculty are afforded the opportunity to interact with 20 academic institutions, 14 hospitals, 3 medical schools, and 5 nursing schools, within the TMC.

TWU-IHSH offers degree programs in the Executive MBA, Health Care Administration, Nursing, Nutrition & Food Science, Occupational Therapy, and Physical Therapy. TWU's commitment to excellence in education is making a powerful impact across the entire Metropolitan area, the State, and the Nation. TWU is among the nation's leading providers of nurses and other healthcare professionals.



Our occupational therapy program produces more occupational therapists than any other program in the nation and is one of only three in the United States to offer a Ph.D. TWU's physical therapy program is ranked 24th in the nation and offers the only Ph.D. in physical therapy in Texas. Our doctoral program in nursing was the first of its kind in the Southwest. *U.S. News & World Report* magazine ranks TWU in the top three in the state and the top 15 nationally among universities with the most diverse student populations.

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The University of Texas Health Science Center at Houston (UTHealth), the most comprehensive academic health center in The UT System and the U.S. Gulf Coast region, is home to schools of biomedical informatics, biomedical sciences, dentistry, medicine, nursing and public health. UTHealth educates more healthcare professionals than any health-related institution in the State of Texas and features the nation's seventh-largest medical school. It also includes a psychiatric hospital and a growing network of clinics throughout the region. The university's primary teaching hospitals include Memorial Hermann-Texas Medical Center, Children's Memorial Hermann Hospital and Lyndon B. Johnson General Hospital. Founded in 1972 by the U.T. System Board of Regents, UTHealth's 10,000-plus faculty, staff, students and residents are committed to delivering innovative solutions that create the best hope for a healthier future. <http://www.uthouston.edu/>

The Office of Global Health Initiatives (OGHI) serves as a resource to the six schools of UTHealth in facilitating the establishment of formal collaborative agreements with international partner institutions. <http://www.uthouston.edu/global-health/>

Through the Office of International Affairs (OIA), UTHealth facilitates and oversees the lawful immigration status of foreign national visitors, volunteers, students, trainees, employees, and other visitors in non-immigrant visas who join the academic, research, and clinical endeavors of the University, while ensuring compliance with state, local, and federal laws and regulations. More at: <http://www.uth.tmc.edu/intlaffairs/>



The University of Texas MD Anderson Cancer Center
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Marking 70 years of Making Cancer History®, the University of Texas MD Anderson Cancer Center is located in Houston on the campus of the Texas Medical Center. It is one of the world's most respected centers devoted exclusively to cancer patient care, research, education and prevention and consistently the number one hospital in cancer care every year since *U.S. News & World Report* began its annual "America's Best Hospital's survey in 1990.

MD Anderson physicians are frequently recognized as among the best in the nation by services including Best Doctors in America. There are also more nurses per patient than at many hospitals in the country, so patients receive the utmost attention and quality care. Because MD Anderson focuses exclusively on cancer, physicians at the center have seen cases of every kind and treat more rare cancers in a single day than most doctors see in a lifetime. This means patients receive expert care no matter what their diagnosis. MD Anderson is world-renowned for using and developing front-line diagnostic technology letting physicians pinpoint each patient's unique cancer and tailor treatment for the best possible outcome.

MD Anderson's history is filled with stories of physicians, scientists and others who observed a problem and worked to solve it. One of the center's greatest strengths is the ability to translate today's most promising laboratory findings into tomorrow's new, more effective and less traumatic treatments. MD Anderson has pioneered countless medical advances over the years. Patients benefit from that quest by receiving not only the best treatments to minimize or eliminate their cancer, but



PHOTO BY JIM OLIVE

those treatments that will also give them the best chance at a high quality of life afterwards. New and innovative therapies generally are available at MD Anderson several years before they become standard in the community.

International Center

Each year more than 1,000 international patients turn to MD Anderson for diagnosis and treatment, including patients from over 90 countries around the world. Many programs and services are in place to help and support patients, as well as their families, each step of the way.

The International Center serves as the gateway for patients from outside the US, offering a wealth of programs that address the wide-ranging needs of international patients and families. Before arriving in Houston, international patients are assigned an individual care representative, fluent in the patient's own language, who provides guidance on issues small and large from personal items to pack to medical records and financial arrangements. Once a patient arrives, their representative helps them become familiar with the hospital campus and learn about MD Anderson's unique programs. MD Anderson has long welcomed international patients and their families, providing invaluable personal assistance and free services that allow patients to focus their energy on the most important thing: fighting cancer.

Please visit our International Center web site for more information
www.mdanderson.org/international

Center for Global Oncology

The Center for Global Oncology (CGO) was created for the purpose of focusing MD Anderson's efforts with other institutions to impact its mission, to eliminate cancer.

CGO provides its domestic and international clients with MD Anderson's expertise through consulting and long-term relationships, spanning the complete continuum of cancer care as well as academic and research initiatives.

For more information, please visit www.mdanderson.org, or call askMDAnderson at 1-877-MDA-6789.



PHOTO BY F. CARTER SMITH

The University of Texas Medical Branch at Galveston
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The University of Texas Medical Branch at Galveston (UTMB) is the global leader in the development and application of telemedicine to provide real-time clinical assistance to patients and health care providers in areas with limited access to routine healthcare services. The UTMB telemedicine program currently provides medical services to the incarcerated within the State of Texas corrections system, to cruise ships, to staff on off-shore barges, to researchers in Antarctica, and to other medically isolated groups.

Over the past several years, UTMB mobile telemedicine units have been successfully deployed to:

- Pergamino, Argentina
- Zagreb, Croatia
- Lima, Peru
- Kenema, Sierra Leone

These real-time audio and video “partnerships” have allowed physicians at the patient’s bedside to share clinical observations with UTMB staff (including physical examination of the patient), demonstrating the power of UTMB’s telemedicine technology under the most demanding conditions in resource-poor environments.

The Global Health Training Program at UTMB is expanding each year, offering new opportunities for study and hands-on experience for medical, health profession, nursing and graduate students. UTMB offers a Global Health Track for medical students, providing a formal training environment focused on understanding health challenges around the world, gaining experience working with different cultures, and learning important clinical skills to address health problems that may have originated in other countries. Medical students at UTMB participate in organized international rotations to elective sites around the globe. Since 2003, 488 UTMB medical students have participated in these international rotations in over 50 countries. Completion of the Global 31 Health Track allows medical students to apply for



certification by the American Society of Tropical Medicine and Hygiene. Additionally, the Hispanic Health Care Track (or HABLE) emphasizes and addresses cultural competence and Spanish-language skills during medical training, producing physicians who are experienced and adept in responding to the needs of Hispanic patients from a wide variety of cultures.

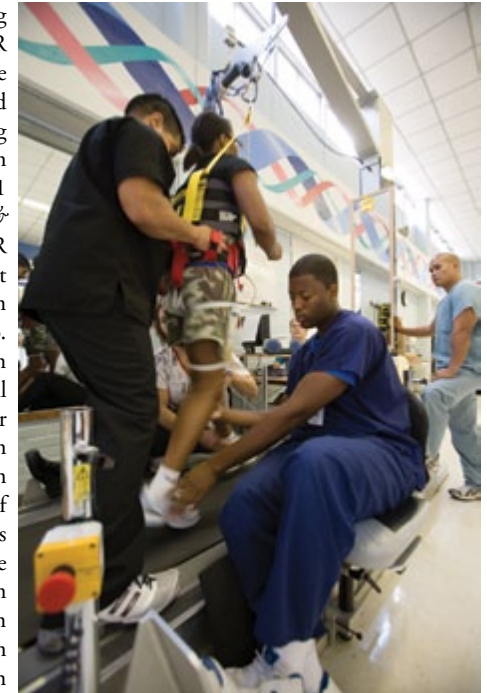
Please visit: www.utmb.edu.

TIRR Memorial Hermann
(The Institute for Rehabilitation and Research)
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A National Leader Among Rehabilitation Hospitals: TIRR Memorial Hermann (The Institute for Rehabilitation and Research) is recognized among the leading rehabilitation hospitals in the country. For 21 consecutive years, *U.S. News & World Report* has named TIRR Memorial Hermann to the list of "America's Best Hospitals." In 2011, we are recognized as No. 4 on the list of top rehabilitation hospitals. TIRR Memorial Hermann serves as a model for interdisciplinary rehabilitation services, patient care, education and research. We are one of only six rehabilitation hospitals in the nation to achieve designation as a Model System by the National Institute on Disability and Rehabilitation Research (NIDRR) for both



our Spinal Cord Injury and Traumatic Brain Injury Programs.

Programs at TIRR Memorial Hermann include: Spinal Cord Injury, Traumatic Brain Injury, Stroke, Amputation and Specialty Rehabilitation, which includes Multiple Trauma and Neuromuscular Disorders. TIRR Memorial Hermann also houses an Outpatient Medical Clinic, which is a physician based clinic designed to meet the various needs of individuals who require initial or continuing rehabilitation care with a physician. TIRR Memorial Hermann Adult and Pediatric Outpatient Rehabilitation at the Kirby Glen Center has programs for Outpatient Rehabilitation, Day Rehabilitation and Challenge, a community reintegration program for brain injury and stroke survivors.



The International Services Center at TIRR Memorial Hermann provides a comprehensive array of high-level services and exceptional medical care to the international community.

For more information please visit www.memorialhermann.org/international or e-mail us: international@memorialhermann.org.

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The University of Houston System is the only metropolitan higher education system in Texas, encompassing four universities and several teaching centers. Fall 2010 enrollment for the UH System was approximately 64,000 students.



The universities of the UH System include: the University of Houston, one of only three public Carnegie-designated Tier One research universities in Texas; the University of Houston-Downtown, a four-year undergraduate university beginning expansion into graduate programs; the University of Houston-Clear Lake, offering bachelor's, master's and doctoral degrees; and the University of Houston-Victoria, offering bachelor's and master's degrees. The UH System also includes KUHF-FM, Houston's National Public Radio and classical radio station, and KUHT-TV (Houston PBS), the nation's first educational television station.

In fall 2009, the entire UH System became a member of the Texas Medical Center. The UH System universities are striving to address the world's health workforce needs and to become a primary destination for students interested in health and biomedical careers. Our health-related programs span diverse fields such as psychology, communication disorders, nutrition, exercise science, health education, health law, social work, environmental sciences, and healthcare administration. In 2010, our nationally recognized programs in pharmacy and optometry graduated 213 new health practitioners. The UH System recently added new degree programs in nursing, biotechnology, biomedical engineering, and public health.

Founded in 1927, the University of Houston currently offers 109 majors and minors for undergraduate students. At the graduate level, we offer 128 master's, 50



doctoral, and three professional degree programs. With a student body approaching 40,000, UH is the second most ethnically diverse major research university in the United States. Students come to UH from more than 135 nations and from across the U.S. In 2010, UH awarded 4,778 baccalaureate, 1,722 master's, 233 academic doctoral, and 497 professional doctoral degrees.

In fiscal year 2010, UH received \$115 million in research grants and contracts, a record for the university. Numerous UH investigators participate in multi-disciplinary research collaborations with colleagues at The Methodist Hospital Research Institute, The University of Texas Health Science Center at Houston, the UT M.D. Anderson Cancer Center, Baylor College of Medicine, and other TMC institutions.

University of Houston programs also provide clinical services available to the public. The Speech, Language, and Hearing Clinic and the Psychology Research and Services Center are located on the UH campus. Also located on the UH campus: a variety of optometry clinics, including, among others, the Family Practice, Ocular Diagnostic and Medical Eye Service, Pediatric and Binocular Vision Service, and the Center for Sight Enhancement.

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The U.S. Commercial Service is the trade promotion unit of the U.S. Department of Commerce. U.S. Commercial Service trade professionals in 107 U.S. cities and in more than 80 countries work with U.S. companies to help them get started in exporting or increase sales to new global markets.

Our services include:

- World class market research
- Trade events that promote your product or service to qualified buyers
- Introductions to qualified buyers and distributors
- Counseling and advocacy through every step of the export process

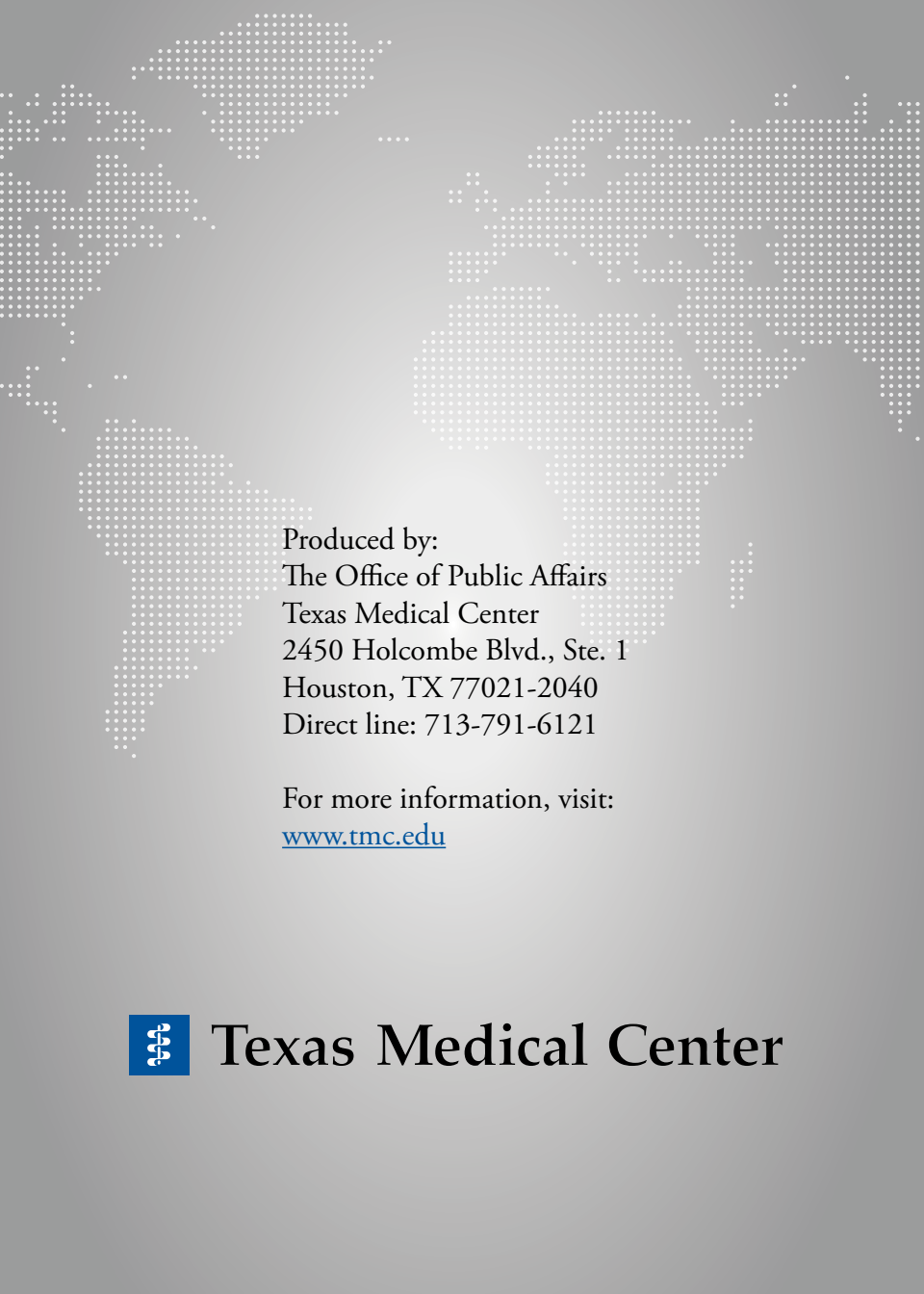
For more information please visit www.buyusa.gov/houston.

**About the Texas Medical Center
International Affairs Advisory Council (IAAC):**

This council is comprised of representatives from Texas Medical Center institutions that coordinate international initiatives. The council provides a mechanism for Texas Medical Center institutions to retain individual autonomy regarding international programs, while building a collective synergy that strengthens Texas Medical Center's international position and maximizes existing resources in support of institutional efforts.

The IAAC's mission is to be a leading institutional partnership, supporting the collaborative international efforts of its members by promoting and implementing joint endeavors and committing to the ideals of focused leadership, tangible outcomes and a shared network of resources and visibility.

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