

2008

Annual Report 2007-2008

Houston Academy of Medicine-Texas Medical Center Library

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Houston Academy of Medicine – Texas Medical Center Library



Changing the face of Medicine

Annual Report 2007-2008



Changing the face of Medicine

Dedication to Dr. Kathryn Stream

This Annual Report is respectfully dedicated to Kathryn S. Stream, PhD. Dr. Stream was Vice Provost of Texas Woman's University (TWU) for 12 years, prior to becoming Senior Vice President of the Texas Medical Center (TMC). Her continuing efforts as part of the Board of Directors of the Houston Academy of Medicine-Texas Medical Center (HAM-TMC) Library, including two terms as Chair, demonstrated her interest in promoting the Library's mission.

Dr. Stream began her work with the Library Board in 1989 as an alternate member. In 1991, she became a Board member and served as Board Chair from 1999-2001. She was a founding member of the Board of the Texas Medical Center Women's Health Network. Dr. Stream was a member of the Board of the Friends of the TMC Library for more than 12 years. Most recently Dr. Stream was Chair of the Library Board during the first six months of the 2007-2008 year, prior to retirement. Her 19 years of service indicate a focused purpose in creating a notable Library collection and encouraging the Library in its outreach to the entire TMC community and surrounding counties.

Kathryn Stream's leadership was dynamic in many fields, and we are pleased to honor her outstanding contributions to the HAM-TMC Library and the TMC.

From Richard E. Wainerdi, PE, PhD, Chair, Board of Directors

Founded in 1949, the Houston Academy of Medicine-Texas Medical Center (HAM-TMC) Library is a leader in the innovation of healthcare information delivery. The Library primarily serves the education, research and



clinical programs of the over 40 member institutions of the Texas Medical Center. The Library also serves as the home of the National Network of Libraries of Medicine South Central Region (NN/LM SCR) serving health professionals and consumers in a five-state region including Arkansas, Louisiana, Oklahoma, New Mexico and Texas.

It has been my pleasure taking over the as Chair of the HAM-TMC

Library Board of Directors from Dr. Kathryn Stream. Over the years, Kathryn has played an important role in the Library, serving on the Board since 1990, and as Chair of the Board four times. Kathryn was instrumental in recruiting the current Executive Director, Elizabeth Eaton, PhD, with whom it has been my pleasure to work. I would personally like to thank both for their tremendous service to the HAM-TMC Library, the Texas Medical Center and to the community.

The HAM-TMC Library has had a productive year, especially in the area of outreach. The Library sponsored numerous programs and exhibits including the *Changing the Face of Medicine* exhibit and the *Digital Discovery 2008: Issues in Scholarly Communication*. Thanks to collaboration with the Friends of the TMC Library and the NN/LM SCR offices, library staff have reached out to users and prospective users in an 18-county region of southeast Texas. This Annual Report highlights many of these activities.

As we move into the next fiscal year, I look forward to working with Dr. Eaton and the Library staff on strategic planning, identifying additional clinical partners and discovering new ways to provide valuable health research to the TMC, Houston and areas beyond.

Richard E. Wainerdi, PhD, Chair, Board of Directors

ON THE COVER: *Changing the Face of Medicine:* Top from left to right: Ralph D. Feigin, MD; Michael E. DeBaakey, MD; Elizabeth K. Eaton, PhD

Center: Lois DeBaakey, PhD; Selma DeBaakey, Catherine M. Flaitz, DDS, MS; Violet Keiller, MD

Bottom: Edith Irby Jones, MD

Changing
the face of
Medicine

From Elizabeth K. Eaton, PhD, Executive Director

This year the HAM-TMC Library Annual Report focuses on outreach. Outreach is especially important to the Library, both in reaching out to our primary customers in the TMC, as well as the five-state region served by the NN/LM SCR. Many of our activities of the past year reflect creative outreach such as our partnership with the Texas Medical Center Women's Health Network on hosting the *Changing the Face of Medicine* exhibit and its partner program the *Breakfast of Champions*. We demonstrated our strong commitment to outreach to the academic and scientific communities and the community at large by:



- Digitizing many of the health-related documents from the NASA-Johnson Space Center
- Partnering with Rice University's Fondren Library on various public programs focusing on open access and digital scholarship
- Exploring implementation of a data discovery tool to be released in the coming fiscal year
- Participating in the Houston Public Library's *Books on the Bayou* program

We contracted with our first Clinical Partner, The Methodist Hospital System (TMHS), to provide complete remote access to all TMHS facilities, and the NN/LM SCR staff worked closely with the National Library of Medicine (NLM) to create a national disaster plan for medical libraries.

This Annual Report is dedicated to Kathryn Stream, PhD, a long-time HAM-TMC Library supporter, advocate and friend. Dr. Stream served on the Library Board of Directors for many years and was Chair of the Board when she retired in April 2008. I personally thank Dr. Stream for her leadership and friendship. I also thank Dr. Richard Wainerdi for stepping in midyear to serve as Board Chair. Jim Friou skillfully led the Board's Finance Committee, and Rogene Calvert has been exemplary as the President of the Friends of the TMC Library Board.

This past year we mourned the loss of two great medical pioneers and library supporters, Michael E. DeBakey, MD and Ralph D. Feigin, MD. Both men were leaders in their fields and mentors to physicians world-wide.

As we go forward we embrace the ever-changing world of information technology the better to serve our customers locally, nationally and internationally.

HAM-TMC LIBRARY BOARD OF DIRECTORS AND ALTERNATES

Officers

- **Kathryn Stream, PhD**, Chair – (September 2007-April 2008)
Texas Medical Center
- **Richard E. Wainerdi, PE, PhD**, Chair – (May-August 2008)
Texas Medical Center
- **Michael Fordis, Jr., MD**, Vice Chair – Baylor College of Medicine
- **Michael E. Speer, MD**, Secretary – Houston Academy of Medicine

Directors

- **Greg Bernica**, Houston Academy of Medicine
- **William Brinkley, PhD** – Baylor College of Medicine
- **James Douglas, JD** – Texas Southern University
- **Elizabeth K. Eaton, PhD** – HAM-TMC Library
- **Stephen Greenberg, MD** – Baylor College of Medicine
- **Carlos R. Hamilton, Jr., MD** – The UT Health Science Center at Houston
- **Patricia Holden-Huchton, RN, DSN, CNE** – Texas Woman's University
- **Dana Rooks, MS, MA** – University of Houston
- **George Stancel, PhD** – The UT Health Science Center at Houston
- **Stephen P. Tomasovic, PhD** – The UT MD Anderson Cancer Center

Alternates

- **Janis Apted, MLS** – The UT MD Anderson Cancer Center
- **Joyce Camp, MS** – Texas Medical Center
- **Denise Castillo-Rhodes** – Texas Medical Center
- **Sandra Cesario, PhD** – Texas Woman's University
- **Kevin Dillon, MBA, CPA** – The UT Health Science Center at Houston
- **Charlene Evans, PhD** – Texas Southern University
- **Donald J. Foss, PhD** – University of Houston
- **Lewis E. Foxhall, MD** – Houston Academy of Medicine
- **Irma Gigli, MD** – The UT Health Science Center at Houston
- **Jay Stein, MD** – Baylor College of Medicine
- **Peter G. Traber, MD** – Baylor College of Medicine



Ralph D. Feigin, MD and Michael E. DeBakey, MD
Photo courtesy of Baylor College of Medicine

In Memoriam – Michael E. DeBakey, MD and Ralph D. Feigin, MD

“Dr. DeBakey and Dr. Feigin will be long remembered for their profound dedication to their family, friends, colleagues, trainees and patients. They devoted their entire lives to the health and well being of others and their contributions to medicine are immeasurable. Their legacy is measured in the lives they touched through the physicians they trained and the patients they cared for. As former Presidents of Baylor College of Medicine, Dr. DeBakey and Dr. Feigin provided visionary leadership that resulted in national and international prominence for the College. We are most fortunate that both of these men called the Texas Medical Center their home.”

*William T. Butler, M.D.
Interim President
Baylor College of Medicine*



Library in General

Library Redesign

Initial steps began with the effort to create the *Library of the 21st Century*. With fewer than 200 subscriptions to print journals, we dismantled the current journal shelves to open up a large space for client use. In addition we shifted the reference collection to open up even more space for client use. In response to focus group requests, we installed additional electrical outlets.

Collections

The Library negotiated with providers to license access to several excellent resources that enable health professionals to provide enhanced patient care. These electronic resources are evidence-based and clinical databases packed with multifaceted, multimedia-enhanced point-of-care information and user-friendly interfaces:

- *MD Consult* (Elsevier)
- *DynaMed* (EBSCO)
- *Clin-eguide* (OVID)
- *AccessMedicine* and *AccessSurgery* (McGraw-Hill)

We continue to expand our electronic book collections and added new collections of e-books from Karger and Elsevier's *ScienceDirect*. E-book collections now number over 5,000 titles. As part of ongoing digital discovery projects we chose the Velocity Search Engine, developed by Vivisimo Inc., to power a new data discovery tool. We presented an exciting conference in cooperation with Rice University's Fondren Library on March 27, 2008, entitled *Digital Discovery 2008: Issues in Scholarly Communication*.

Technology

The Library continued to upgrade technology to meet the demands and expectations of our user community. To enhance the Library's ability to reach out into the TMC community, we deployed a new Voice-over Internet

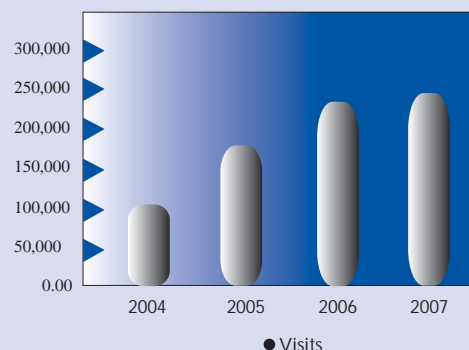
Protocol (VoIP) telephone system. This system allows Library employees to work remotely including operating satellite libraries and teleworking from alternate worksites during a disaster.

Remote access to electronic resources slowed to just under 10% from the previous year. This decline is attributable to changes in the network infrastructures of our served institutions, which include their virtual private network (VPN) connections. These connections allow remote users to simulate being on-site instead of logging in. We also added a new access level, the Clinical Partner. We created this access level to allow clinical institutions to participate in the same or more services that academic partners currently utilize.

Electronic Access Summary FY 2007-2008

Institution	Hits	Files	K-bytes	Visits
BCM	21,452,736	13,904,929	327,639,654	113,888
UT	11,706,089	8,019,634	161,524,035	52,322
UH	6,778,592	5,133,171	113,181,782	38,237
TAMU	2,055,397	1,506,031	40,144,491	11,728
TWU	2,715,618	1,898,035	36,662,523	11,277
MDACC	1,917,872	1,391,913	29,284,573	10,469
TSU	2,269,046	1,717,155	24,288,963	9,189
THI	1,023,054	715,661	17,106,781	4,692
PVAMU	1,147,739	742,321	16,129,231	3,393
TMH	553,742	399,779	8,254,106	3,100

Electronic Resource Visits



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Library Services

Classes

The Information Services (IS) Department provided outreach to Angelina, Fort Bend, Galveston, Harris and Montgomery Counties to fulfill the requirements of the NN/LM SCR Subcontract. The project, *Providing Health Information Resources to Seniors*, consisted of teaching seniors to use the Internet to find reliable and authoritative health information and to increase their computer confidence.

The Department taught other *MedlinePlus*, *NIH Senior Health* and *Go Local* classes at community-based centers, senior-congregate meal sites, national conferences, and Houston Public and Harris County Public Library branches.

The Library participated in the Baylor College of Medicine post-graduate faculty development fellowship for international family practitioners by teaching *PubMed* and introducing the Library's resources and services. The IS Department offered two classes to the Baylor Fellows in March and May 2008. Seventeen fellows from China, El Salvador, Spain, Nicaragua and Honduras attended.

The Department taught a total of 23 classes for the events listed above, with an attendance of 286 people.

Health Fairs & Exhibits

During the 2007-08 fiscal year, IS Librarians attended professional and community health fairs to promote NLM's databases and services of the HAM-TMC Library.



Michelle Malizia, Associate Director, NN/LM SCR teaching a class on the NLM Public Access policy

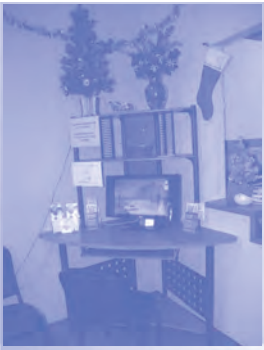


Shannon Bassher, Information Services Librarian

The IS Department participated in 22 community health fairs and three professional exhibits. A total of 1,447 attendees visited the Library booth at these venues, with a total of 197 demonstrations of NLM databases.

IS Librarians staffed booths at the following exhibits and health fairs:

- Alliance of Information and Referral Systems (AIRS)
- Annual Cancer Patient & Caregiver Conference
- Baker Ripley Culture Fest Health Fair
- City of Houston Senior Expo
- Children's Health Day Health Fair
- Cleveland Ripley House Back-to-School Fair in Pasadena
- Féria de Salud Vision Celestial Church
- Independence Heights Health Fair
- Información Sobre Servicios de Salud – Guatemalan Consulate
- Información Sobre Servicios de Salud – Mexican Consulate
- Juneteenth Multicultural Health Festival
- La Rosa Family Services Back-to-School Health Fair
- Latino Book and Family Festival
- Lufkin Senior Health Expo
- National Association of Hispanic Nurses (NAHN)
- National Latino AIDS Awareness Day – El Salvador Consulate
- Neighborhood Centers Inc. Back-to-School Health Fair
- 2007 Positive Empowerment Summit 40+
- Petrobras America Employee Health Fair
- S.A.V.E. (Stand Against Violence Everyone) Alief Health Fair
- St. Bernadette Church Health Fair
- Texas Academy of Family Physicians Annual Meeting
- Texas Association of School-Based Health Centers' Annual Meeting/Conference
- Texas Physical Therapy Association 2007 Annual Conference/Student Conclave and Tradeshow
- TMC–Women's Health Network Conference



Health is Wealth
Kiosk Hope Clinic

Changing the face of Medicine

TMC Outreach

The Library serves the information needs of faculty, students, staff, and healthcare professionals affiliated with over 40 institutions (22 active member institutions) in the TMC. TMC Outreach targets personnel of the member institutions and supports various outreach projects.

Formal instruction is provided during the fall, spring and summer semester school orientations, and in small study groups and workshops when requested; informal instruction is offered to groups or individuals at the point-of-need. Faculty, students and staff in Distance Education Programs have access to the Library's resources and services via the Library's Website, www.library.tmc.edu.

During the Fiscal Year 2007-2008, 1,989 faculty, students, and staff participated in 35 orientations, and 543 participated in 47 classes offered at the Library or the member institution's computer classroom.

Clinical Informationist

A partnership between the Library, Ben Taub General Hospital and the Internal Medicine Department of Baylor College of Medicine resulted in a successful pilot program beginning in September 2007. The Clinical Informationist works closely with residents, faculty and medical students in both an educational and clinical support role. The informationist regularly presents *Library Minutes* during morning report to inform Internal Medicine teams quickly and efficiently about features of common information resources, such as *PubMed*, *ClinicalTrials.gov*, or the *NCI Cancer Database*. The informationist provides individual and small group training, and rounds with inpatient teams to address research needed for clinical issues that arise. The informationist is also available during normal business hours for other clinical and educational research and training. Feedback from faculty, residents, and students has been positive. Since January 2008, all patient care issues have been addressed within eight hours, and 75% within four hours.

Health is Wealth Kiosks

The *Health is Wealth* electronic touch-screen kiosk project added a new location at the Mexican Consulate in its Medical Information Center. Other kiosks, electronic and paper, are located throughout the city at public

libraries and community-based organizations. Plans are in progress to add an electronic kiosk in the International Visitors' Lounge at George Bush Intercontinental Airport.

Clinical Partners

The Methodist Hospital System (TMHS) became the Library's first Clinical Partner in September 2007. This level of access is part of the Library's strategic plan to increase outreach to clinical settings within and beyond the TMC. A Clinical Partner has access to critical electronic resources, including point-of-care tools and the Library's extensive electronic journal and database collections. In addition, onsite support is available and can be negotiated. TMHS staff, physicians, researchers and residents all benefit from fast and easy access to the Library's resources at their clinical settings. The Library looks forward to expanding this service to more hospitals in the future.

Go Local Texas Gulf Coast

The *Go Local Texas Gulf Coast (GLTGC)* website continues to expand its database of local resources, currently numbering almost 9,000 records. Of the 26 current Go Local projects, *GLTGC* has the fourth largest number of records, all audited annually for updates, edits and corrections. The Library and its *GLTGC* partner, the Moody Medical Library at The University of Texas Medical Branch in Galveston, both work steadily on the project. Usage of the website has increased consistently. The website's records have been updated to reflect all languages spoken at each organization. Most of the local fire stations in the *GLTGC* 38 counties were added as emergency-related resources to the database.

Project St. Hope

The Library received an *Access to Electronic Consumer Health Information* award from the NN/LM SCR to fund *Project St. Hope* at the South Central Houston Community Health Information Center (SCHCHIC). This outreach project partners the Library, Texas Woman's University, and SCHCHIC. The SCHCHIC is Houston's oldest Federally Qualified Health Center, operating two clinic locations that primarily serve the indigent African-American community. Funds from the award helped create a computer lab and fund classes at SCHCHIC's Riverside Clinic facility. Classes range in nature from covering basic computer skills to focusing on *MedlinePlus* as an authoritative health information resource. The SCHCHIC computer lab is open to the public, and clinicians will encourage patients to use the computer lab to learn more about their health.

Changing the face of Medicine

HOPE Clinic

The Library received an *Express Outreach Award* from the NN/LM SCR to partner with the Asian-American Health Coalition's HOPE (Helping Other People through Encouragement) Clinic. The HOPE Clinic was established to address the health needs of medically underserved Asian-Americans and other residents of Southwest Houston. Clinic staff speak Cantonese, Mandarin, Vietnamese, English and Spanish. Affordable medical services are available to all on a sliding scale basis. The award funded a computer and printer in the patient waiting area to offer access to the consumer health website resources of the NLM such as *MedlinePlus* and *Asian-American Health*.

Future Projects

The Library developed a chat reference service using *Meebo*, a free instant messaging program. The chat reference service will allow remote users to interact with a reference librarian in "real time". The project is currently in beta test and the service will be implemented in fall 2008.

Public Affairs

The Library continues to publish three newsletters: *Library Lines*, a printed newsletter produced quarterly; *The Insider*, a bi-monthly, web-based publication; and *The Insider Express*, a monthly email publication distributed to different institutions in the TMC.

Library announcements and information on events held at the Library were published through the year in the following publications: *TMC News*, *News on the Go* and the *Scoop* electronic newsletters from the University of Texas Health Science Center at Houston, *From the Labs* Baylor College of Medicine newsletter and community newspaper *The Examiner*.



Shirley Marks, MD; Adela Valdez, MD; Edith Irby Jones, MD; and Nancy W. Dickey, MD

Changing the Face of Medicine

Programs

The Library hosted two programs to celebrate women's success in the field of medicine as part of the exhibit *Changing the Face of Medicine: Celebrating America's Women Physicians*, sponsored by the NLM in collaboration with the American Library Association.

The traveling exhibition was made possible by the NLM, the National Institutes of Health (NIH) Office of Research on Women's Health, and The Medical Women's Association.

Open House

Dina Mody, MD, Director of the Cytopathology Laboratory and Cytopathology Fellowship at The Methodist Hospital and Professor of Pathology and Laboratory Medicine at Weill Medical College of Cornell University was the keynote speaker at the Open House event.


Adventures and Challenges of Women Physicians

A panel of women physicians from different ethnic backgrounds recounted the often overwhelming obstacles to their success in the medical field. Drs. Rosa Tang, Melba Swafford, Luz Venta and Patricia Chevez-Barrios discussed their early lives in Peru, the United States, Cuba and Mexico. Despite their different backgrounds and disparate medical specialties, they all experienced similar difficulties in their successful quests to become physicians.

The Methodist Hospital System provided funding for these two Library programs.

Breakfast of Champions

In conjunction with the *Changing the Face of Medicine* exhibit and programs, the Library hosted a *Breakfast of Champions* on May 13, 2008. Co-hosted by the Texas Medical Center – Women's Health Network, this event honored Texas physicians pictured to featured. Guests of honor included Nancy W. Dickey, MD, President of the Texas A&M Health Science Center and Vice Chancellor for Health Affairs for the Texas A&M System and first woman President of the American Medical Association; Adela Valdez, MD, Assistant Regional Dean, Regional Academic Health Centers, University of Texas Health Science Center at San Antonio; Shirley Marks, MD, West Texas VA Health Care System, and Edith Irby Jones, MD, in private practice in Houston.



"The SCR has been a major factor in our existence! From providing equipment and funding opportunities, to assisting in disaster recovery, to providing educational resources, to personal support and encouragement, SCR staff has always contributed to the value of our library service."

Response from the 2008 RML user survey

Elizabeth Eaton, PhD, Executive Director at the *Breakfast of Champions*

Changing the face of Medicine

The Big Read: Books on the Bayou

Participating in the Houston Public Library's *The Big Read*, the Library hosted a brown-bag seminar on September 26, 2007. This year's book was *Bless Me Ultima* by Rudolfo Anaya. The novel is the coming-of-age tale of a young boy and his grandmother Ultima, a curandera or traditional folk healer. The multi-cultural program at the Library included presentations by Liliana Rodriguez, MPH, *Alternative Medicine Among Hispanics* and John Paul Liang, MS, MSOM, TXLAc, *Alternative Medicine Among Asians*.



The Big Read: Books on the Bayou, Multi-cultural program presenters. Liliana Rodriguez, MPH and John Paul Liang, MS, MSOM, TXLAc with Elizabeth Eaton, PhD, Executive Director

Adela Justice, Jillyan Wells, Jamal Revis and Alisa Hemphill



National Network of Libraries of Medicine South Central Region

The NN/LM SCR office continued to offer outreach services to healthcare providers, consumers and librarians throughout the five-state region of Arkansas, Louisiana, New Mexico, Oklahoma and Texas. Outreach included ninety-nine classes or demonstrations on topics such as NLM databases, grant writing, new technologies, and project evaluation. NN/LM SCR Coordinators exhibited at five national conferences including the National Student Nurses' Association, American Academy of Physician Assistants and the American Veterinary Medical Association. At each meeting, a Coordinator made a formal conference presentation on one or more of the NLM databases.

To address the NLM's 2006-2011 focus on emergency planning and preparedness, the NN/LM SCR formed an emergency preparedness committee comprised of representatives from each of the five states in the region. The committee held its first meeting at the Library on May 5, 2008.



Representatives at the NN/LM SCR Disaster Planning meeting from the back left, Shari Clifton, Deborah Halsted, Clinton M. Thompson, Richard Carr, Daniel Wilson, Michelle Malizia, Rachel Gyore, Elizabeth Eaton, Front from left, Susan Yowell, Karen Vargas, Ethel Ullo Madden, Shikun (KK) Jiang

Houston Academy of Medicine —
Texas Medical Center Library

Changing the face of Medicine

McGovern Historical Collections & Research Center

The John P. McGovern Historical Collections and Research Center sponsored *Cartoonists Take Up Smoking*, an exhibit and symposium in January. The exhibit of cartoons, posters, advertisements, and journal articles was loaned by the University of Alabama's Center for the Study of Tobacco and Society. Alan Blum, MD, Director of the Center, Joel Dunnington, MD, from the University of Texas M.D. Anderson Cancer Center, and Patty Young, a flight attendant who lobbied to limit smoking on airlines, were the main speakers for symposium. Special guests for the day were former Houston City Council members, Eleanor Tinsley and Dale Gorczyński, who spoke briefly on their efforts to enact Houston's first clean indoor air ordinances.

Again this year, the McGovern Research Center held discussion sessions for students in the Houston Medical History class. These sessions helped the students refine the topics for their papers and locate relevant resources for their research. A special class was held for students from the University of Houston's Public History Program to give them an opportunity to peruse boxes of archival records and make short reports on various collections to their classmates.

Professional Activities of Library

Service to the Texas Medical Center

Council Memberships

- Bicycle/Pedestrian Safety Committee – Deborah Halsted
- Chief Financial Officers – Alice Richardson
- Pain and Palliative Care – Deborah Halsted and Beatriz Varman
- Parking and Mobility – Andrea Thomas
- Public Relations – Martha Grady, Deborah Halsted and Beatriz Varman
- Planning and Construction – Jesse Gonzalez and Deborah Halsted
- Policy – Elizabeth Eaton
- Security – Jesse Gonzalez
- Student Affairs Council – Mary Jackson
- TMC Member Institution Emergency Preparedness – Deborah Halsted
- Joint Information Center Subcommittee – Deborah Halsted
- Volunteer – Adela Justice
- Wayfinding and Signage – Deborah Halsted



Elizabeth White, Curator; Elizabeth Eaton, PhD, Executive Director and Alan Blum, MD, speaker for *Cartoonists Take Up Smoking* symposium

Institutional Memberships

- Texas Woman's University Institutional Review Board – Mary Jackson
- University of Texas Health Science Center at Houston Institutional Review Board – Mary Jackson

Community Memberships

- Asian American Health Coalition Board – Adela Justice
- Hispanic Health Coalition Board – Adela Justice

National Meetings

In celebration of the twenty-fifth anniversary of the John P. McGovern, MD, Lecture, Elizabeth Eaton, PhD, gave an introduction to Dr. McGovern at the annual meeting of the Medical Library Association in Chicago. Dr. McGovern endowed this lecture in response to his dedication to medical libraries world-wide.

Staff attended two national seminars on library redesign:

- Library Journal's *Design Institute: Going Green*, Chicago, IL – Elizabeth Eaton and Deborah Halsted
- Academic Impressions *Academic Library Planning and Revitalization*, Philadelphia, PA – Martha Grady and Deborah Halsted

Consortia

- South Central Academic Medical Library Consortium Board – Elizabeth Eaton
- Collection Development Committee – Laurel Sanders
- Interlibrary Loan Committee – Alisa Hemphill
- Houston Area Research Library Consortium (HARLIC) – Elizabeth Eaton
- Houston Regional Library Group – Elizabeth Eaton and Deborah Halsted

Regional and National Service

- National Network of Libraries of Medicine Emergency Preparedness Planning Session – Deborah Halsted, Expert Consultant
- National Network of Libraries of Medicine Emergency Preparedness and Response Team – Deborah Halsted, Principal Researcher



“The SCR has been most supportive resource for the past 10 years. I can name each person both past and present who has played a major part of my success as a librarian at a small hospital”.

Response from the 2008 RML user survey

From left Patricia Kempthorne, Twiga Foundation; Andrea Thomas, Human Resources Specialist, HAM-TMC Library and Mayor Bill White

Changing the face of Medicine

Professional Activities and Recognitions of Staff

Publications

Davis, D., Varman, B., and Jackson, M. “Conferences, Reviews and Translations.” In J.T. Huber, J.A. Boorkman, and J.C. Blackwell (eds.) *Introduction to Reference Sources in the Health Sciences*. 5th ed. New York: Neal Schuman, 2008.

Halsted, Deborah. “Online Health Information Can Be a Tangled Web,” *TMC News*, vol. 30:15 (August 15, 2008), pp. 7, 16, 22.

Halsted, Deborah, coeditor, *South Central Connections* (newsletter of the South Central Chapter of the Medical Library Association).

Huber, J.T., Boorkman, J.A., and Blackwell, J.C. (eds.) *Introduction to Reference Sources in the Health Sciences*. 5th ed. New York: Neal Schuman, 2008.

Huber, J.T., “Bibliographic Sources for Monographs.” In J.T. Huber, J.A. Boorkman, and J.C. Blackwell (eds.) *Introduction to Reference Sources in the Health Sciences*. 5th ed. New York: Neal Schuman, 2008.

Krevit, L., Crays, L. “Herding Cats: Designing DigitalCommons@ The Texas Medical Center, a multi-institutional repository.” *OCLC Systems & Services: International Digital Library Perspectives*, vol. 23 (2): 116-124, 2007 (doi:10.1108/1065075071074844).

Presentations

Halsted, Deborah and Page, Julie. *Before Disaster Strikes: Essential Steps in Disaster Preparedness*, CE Course co-taught at the annual meeting of the South Central Chapter of the Medical Library Association, Albuquerque, NM.

Huber, J. T., Varman, B. *South Central Houston Community Health Information Center*. Presented at the Medical Library Association 28th Annual Meeting, Chicago, IL.

Courses Attended

Cornell, Pamela. *History of the Book*, Rare Book School, University of Virginia.



Rene Salas
Employee of the Year 2007-08
assisting Deborah Halsted



From left to right: MJ Figard, Deborah Halsted, Marsha Brown, Alice Richardson, Melissa Salas, Dean James, Mireille Clark, Michael Garrett, and Karen Vargas – HAM-TMC staff recognition

“The Outreach Program to bring medical information to the people of Houston, started in 1998 by the Friends, expanded the horizons of the TMC Library to encompass the community and people of Houston and included such diverse populations as Asian Americans and Hispanic citizens.”

Earl J. Brewer, Jr., MD
Past President
The Friends of the Texas Medical Center Library



Changing the face of Medicine

Friends of the TMC Library

Mission Statement

The purpose of the Friends of the Texas Medical Center Library is to ENHANCE AND MAINTAIN the quality of the Library, so as to keep it as an invaluable tool and inspiration for students, or anyone seeking information; to this end, the Friends of the Texas Medical Center Library will:

- **Aid** in the acquisition of educational materials
- **Promote** the dissemination of information
- **Encourage** community support for the library
- **Raise funds** for the Library through gifts, bequests or events
- **Designate** where these funds shall be most beneficially used

The Friends of the Texas Medical Center Library is a 501(c)(3) nonprofit organization dedicated to encouraging community support for the Houston Academy of Medicine-Texas Medical Center Library.

Since 1958 these Houstonians have funded the development and expansion of collections and services:

- *Go Local Texas Gulf Coast* – a database of local health resources for thirty-eight counties
- Multi-language Consumer Information Kiosks in Community Locations
- Alumni Database Development
- *Jesse H. Jones Community Health Information Service* – a collection for outreach to health consumers
- Focus Groups to plan future library services and spaces

Memberships in the Friends group and various book tributes and memorial funds also help to provide financial support to the Library.

To continue these and future efforts, contributions to Friends of the Texas Medical Center Library can be made by contacting the Friends at 713.799.7153 or online at friends@exch.library.tmc.edu.

Who We Are

Board of Directors

Rogene Gee Calvert, **President**
Michael Speer, MD, **Vice President**
Carolyn Alexander, **Secretary/Treasurer**

Earl J. Brewer, Jr., MD
Robin Britt, EdD, RNC
L. Maximilian Buja, MD
Francis I. Catlin, MD
Gail Crawford
James L. Daniel, Jr.
Elizabeth K. Eaton, PhD
Herbert L. Fred, MD
Kathy Hoffman
Victoria McGillin, PhD
Betsy Parish
Hart Peebles
Shelley Sekula-Gibbs, MD
S. Conrad Weil, Jr.
Lynn C. Yeomen, PhD
Richard E. Wainerdi, PE, PhD

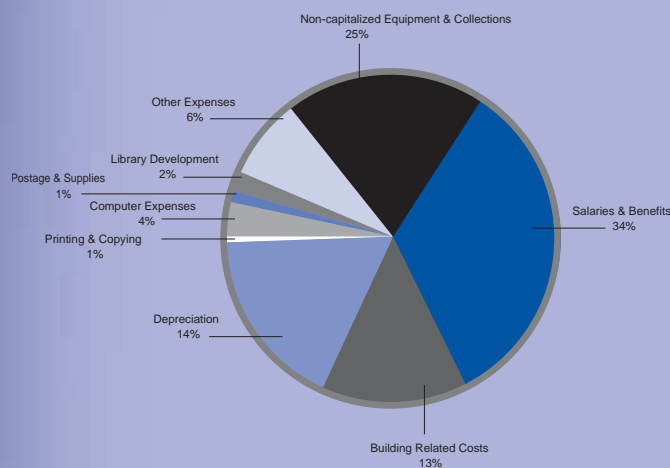
Advisory Board

Mary Bentsen
Lois DeBakey, PhD
Selma DeBakey
Roxanne Casscells
Laura Clemmons
Fredericka Crain
Henry de la Garza
Carolyn Hamilton
Barbara Radnofsky

HAM-TMC Library Statistical Highlights

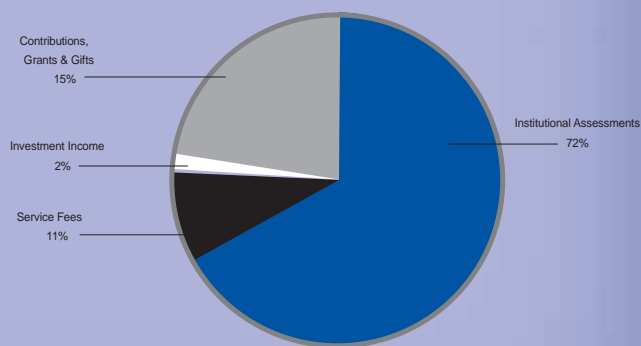
	2006-2007	2007-2008	Change	% Difference
Card Holder	13,460	13,198	-262	-1.95%
Gate Count	201,751	184,462	-17,289	-8.57%
Remote Access Users	9,681	9,835	154	1.59%
Book & Journal Volumes	357,657	355,707	-1,950	-0.55%
Current Serial Subscriptions	9,101	9,355	254	2.79%
Unique Print Serial Titles	110	72	-38	-34.55%
Unique Electronic Full-Text Journals	8,991	9,283	292	3.25%
Circulation (includes reserves)	63,340	49,860	-13,480	-21.28
Photocopies by Public	288,411	214,322	-74,089	-25.69%
Fee-Based Photocopies	5,775	3,671	-2,104	-36.43%
Reference Questions Answered	13,157	8,920	-4,237	-32.20%
ILL Lending	19,374	15,257	-4,117	-21.25%
ILL Borrowing	3,527	2,466	-1,061	-30.08%
Fee-Based Searches	75	53	-22	-29.33%
Classes and Workshops	70	68	-2	-2.86%
Class Attendees	661	2,416	1,755	265.51%
Librarians & Other Professionals	19.58	19.34	-0.24	-1.23%
Support Staff	19.63	18.53	-1.1	-5.60%

FY 2007-2008 Expenses



Salaries & benefits	3,540,306
Building related costs	1,258,926
Printing & copying	68,728
Computer expenses	359,712
Postage & supplies	69,948
Library development	165,604
Other expenses	567,751
Non-capitalized Equipment & Collections	2,565,855
Depreciation	1,412,267
	<u>10,009,097</u>

FY 2007-2008 Revenue



Houston Academy of Medicine – Texas Medical Center Library

1133 John Freeman Blvd.
Houston, TX 77030-2809
713.795.4200

www.library.tmc.edu

Institutional Assessments	6,142,638
Service Fees	912,271
Investment Income	130,698
Contributions, grants and gifts	1,280,684
	<u>8,466,291</u>