

Winter 2020

Annual Report 2019 - 2020

Houston Academy of Medicine - Texas Medical Center Library

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Houston Academy of Medicine – Texas Medical Center Library

FY 2020 Annual Report



1133 John Freeman Blvd., Houston, Texas 77030

www.library.tmc.edu 713-795-4200

Message from the Chair of the Board of Directors



It has been my privilege to serve as 2019-20 Chairman for the TMC Library Board of Directors as a representative of the Houston Academy of Medicine/Harris County Medical Society. The TMC Library's last year has been quite unusual.

Sitting in the middle of the world's largest medical center, the TMC Library is unique in many ways, serving the wide range of educational, clinical, research and other academic institutions in this region in a collaboration supported by these organizations. For those of you who have not been in the library recently, it is a whole new place. After the print collections were removed to an offsite storage facility, the library began a renovation of its entire physical space. It is a much more open and welcoming place for visitors. Access to resources has continued to expand with the use of virtual digital access to information resources. Electronic resource access continues to be key to the library services and continues to expand to meet the needs of our users.

I would also like to mention the McGovern Historical Center, headed by Mr. Philip L. Montgomery, MLIS, CA. There has been an incredible job of archive management, overseen by our Archives Committee, which has transitioned many of our resources to digital objects to showcase our collections.

In many ways the role of the library staff and reference librarians has changed with the rest of the world. There still exists a very professional staff with incredible talent and understanding but their roles, like much of society, have transitioned to serving virtually. Access to the library resources and the professional staff is now available throughout the TMC Library's academic institutions using remote access. This expands access and has allowed the library to continue delivery of services even with the closure of the local facility due to the pandemic and ongoing renovation. Thanks goes to the incredible TMC Library staff, who are impressive professionals providing information resources during these transitions.

During this time of pandemic and ongoing changes in our society, the financial support by member institutions has continued and the library, thanks to its dedicated financial oversight by Ms. Dorothy Cobbs, is on solid financial ground. To help maintain the financial stability of the organization, given the financial demands on all our supporting institutions, the Library was able to secure a Paycheck Protection Program (PPP) loan, which has a potential loan forgiveness component, to sustain employee payroll. The library is also supported by a fund-raising Friends organization, chaired by John E. Wolf, Jr., MD, that supports the continuing education of our professional staff.

Finally, while this has been a very unusual but successful year, the TMC Library will soon have a leadership change. Our dedicated Executive Director, Ms. Debbie H. L. Sibley, MLS, Med, has announced her plans to retire. Fortunately, she was willing to help facilitate the transition to our next Executive Director. The Executive Director Search Committee, chaired by Mr. Eric Solberg of UTHealth, our incoming 2020-21 Board Chair, has announced a final candidate for the position. We wish to thank Ms. Sibley for her dedicated service during these recent years and express our appreciation for her thoughtful leadership as we wish her well in her coming retirement. We also look forward to welcoming our new Executive Director as plans finalize, and we welcome Dr. Carolyn Smith, representing Baylor College of Medicine, as our next Board Vice-Chair.

On behalf of the TMC Library Board of Trustees, I would like to express my personal appreciation to the TMC Library and the McGovern Historical Center and Archives staff, and specifically Ms. Rebecca Denkeler, Executive Assistant; the component institutions supporting our Library; the TMC Library Friends; and the many members of the local community who are users and supporters of our incredible information resource. Thank you.

Arlo Weltge M.D, MPH, FACEP, Chair
2019-20 TMC Library Board
Houston Academy of Medicine/Harris County Medical Society Representative

Message from Executive Director



Our fiscal year began like most others – new students, new programming in the Library, getting into the swing of things on campus, preparing for LCME and SACS-COC. And, of course, the ongoing renovation of the Library's space. The first half of the year included lots of classes, consultations, meetings, and preparation for moving library staff from temporary locations to new offices as we completed Phase 1 of the renovation and moved into Phase 2.

Phase 1 was completed on schedule in November 2019. Phase 2 began soon after. Feedback from the faculty and students was very positive after everyone found our new, temporary entrance on Webber Plaza.

Librarians worked with our member institutions' faculty, researchers, and students through their onsite office hours with several schools. In short, it was a very productive year at the mid-point of the fiscal/academic year.

And then came COVID-19. Everything changed, but nothing changed. The Library closed our physical doors on March 13, but our virtual presence with the schools of our member institutions continued without pause. Librarians adjusted to teaching classes online, meeting with students and faculty to assist with searches through Zoom and Teams and made sure that our electronic resources were available to credentialed users. The IT group continued to work in the Library space on many days – both for their own projects and to assist the construction group with specific needs of the Library's technology.

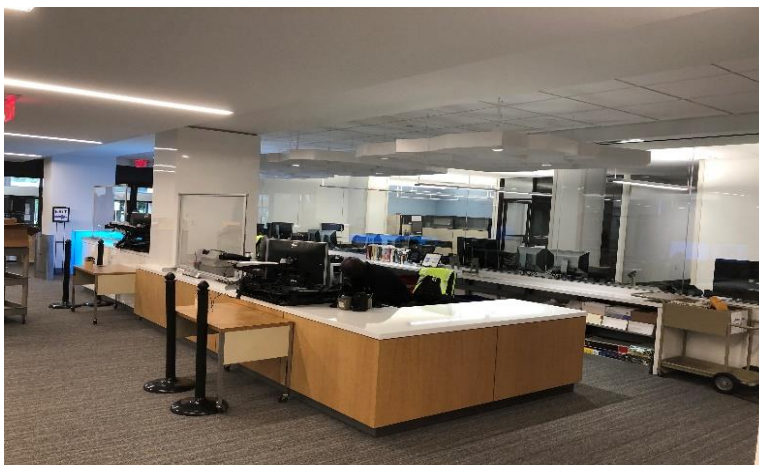
The Library reopened our doors on May 11 with several new rules – one person per table, lots of cleaning in the space, shortened hours, temperature checks for staff, social distancing by everyone who entered the building, and no members of the public. Even though classes had gone virtual on our campus, the students came to the Library's space to study.

We became concerned about the spike in cases in the Houston area and Harris County and closed our doors again on July 3 for a few weeks but reopened for visitors on August 3. On that day, we opened the "real" doors of the Library to the newly renovated space. We are still social distancing, still requiring one person per table and still cleaning the space regularly.

I will be forever grateful to the members of the TMC Library Board for their understanding and guidance throughout this year. Their quick responses to questions and thoughtful guidance of our one step forward/two steps back process over the past several months and all the decisions that had to be made were always helpful and supportive.

More than anything, we wish you all good health and best wishes!

Debbie H. L. Sibley, MLS, MEd
Executive Director



Welcome to the TMC Library FY 2020

The first half of the TMC Library's year began like the past several years have – many new students, new classes, visitors in the Library and construction projects. There was the usual activity, including helping users find information for patient care, research, and projects. And then came a virus – the likes of which the world had not seen in 100 years.

On March 13, 2020, The TMC Library ceased physical operations and became a truly virtual library. Over the previous months, library staff hardware had been updated to Microsoft Surfaces. All staff were able to transition easily to working from home. They were comfortable in the use of Microsoft Teams and a subscription to Zoom was added to the mix of tools. For a few meetings, a conferencing phone was also available. All staff have had work assignments that support the mission of the Library. Information Technology staff continued to work onsite as needed to update servers and to work with the construction company renovating the Library's space for wiring and infrastructure needs.

Librarians continued to teach classes, answer questions via chat, assist with literature searches and perform systematic reviews. Other functions, including electronic resources, updates to the Library's website and even the recruitment of new librarians continued without interruption.

The Library's space reopened on May 11, 2020 with many new rules.

- Reduced Library hours (Monday-Friday, 7:00 am – 5:00 pm).
- Reduced staff in the building; many continue to work from home most days.
- Everyone entering the Library is required to wear a mask.
- A maximum of 60 visitors (one person per table).
- Hand sanitizer is available throughout the space.
- Tables and other surfaces are cleaned daily and after each use.
- All high touch areas are cleaned at least twice per day.



After monitoring the number of active cases in both Houston and Harris County, we closed the Library again on July 2. We reopened on August 3, in time for classes to begin in their new virtual/in-person model at our institutions. Virtual classes and consultations continue to be the library's primary method of outreach. The Library's space remained open Monday-Friday from 8:00 AM – 5:00 PM.

We continue to monitor the COVID-19 case numbers in Houston and Harris County and to work to keep the library space safe for visitors and employees. Throughout the second half of the fiscal year, the Library's renovation work continued, and we successfully moved to our third and final phase of work. Renovation work should be completed by the end of the 2020 calendar year.

We appreciate the ongoing support of our member institutions and all the Library users who have continued to work with us in our newly remote world!

Revenue and Expenses

Fiscal Year Ended August 31, 2020

REVENUES AND EXPENSES

Fiscal Year Ended August 31, 2020

Operating Revenues:

| | |
|---------------------------|-------------|
| Institutional Assessments | \$7,920,639 |
| Service Fees | 71,331 |
| Contributions | 136,705 |
| Investment Income | 426,874 |
| Total Operating Revenues | 8,555,549 |

Operating Expenses:

| | |
|-------------------------------|-----------|
| Salaries & benefits | 2,930,317 |
| Building related costs | 308,185 |
| Collections | 3,663,585 |
| Depreciation and amortization | 185,430 |
| Rent & leases | 549,681 |
| Other | 454,703 |

| | |
|--------------------------|-----------|
| Total Operating Expenses | 8,091,901 |
|--------------------------|-----------|

Donors

The foresight and generosity of those who contributed to the TMC Library is very important and greatly appreciated. The donors for fiscal year 2020 are as follows:

Earl Brewer, MD ~ Jimmy Schmidt, MD ~ Elkins Foundation
Jack Schull Estate ~ Houston Academy of Medicine
Amegy Bank ~ Texas Medical Center ~ Frieden Family Charity Fund

Professional Activities Posters, Presentations and Conferences

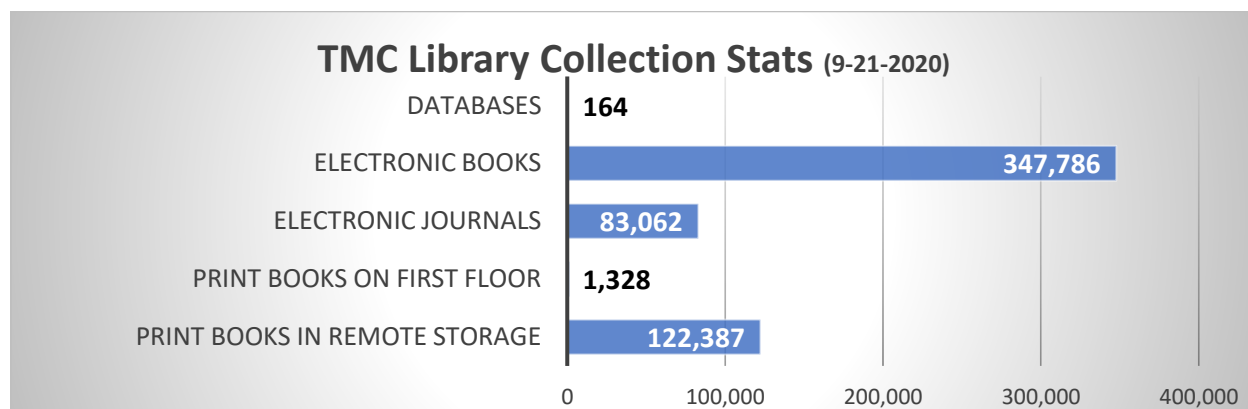
Resource Management (RM)

Resource Management (RM) continued to work with publishers and platform providers throughout fiscal year FY20 to maintain consistent and seamless access to all our licensed products. Elsevier proved to be the most challenging content provider. After nine months of repeated access and functionality issues with all their databases, the RM department head negotiated with Elsevier to keep FY 2020 prices flat for Science Direct and Scopus and gained a 50% fee reduction for Embase.

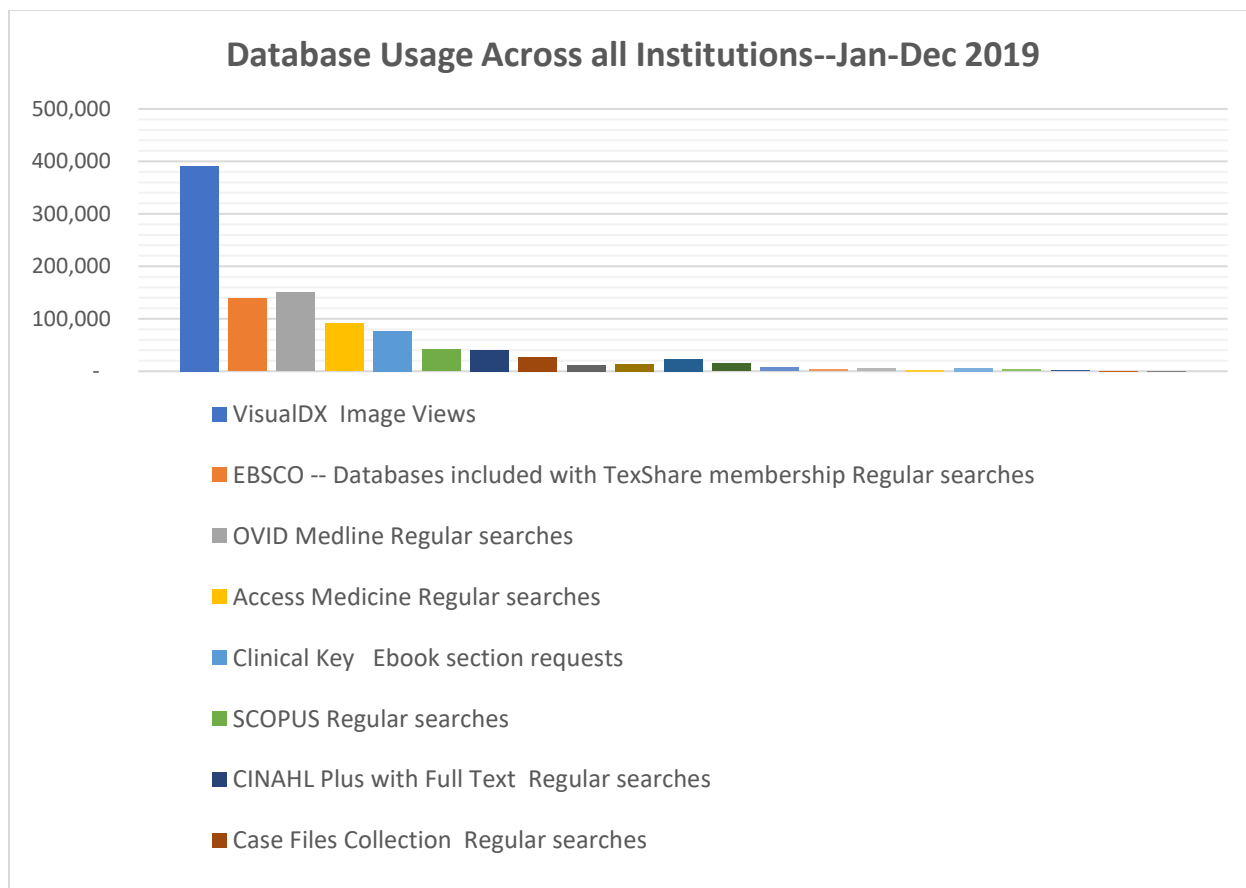
New Resources FY 2020: Per patron request to expand the breadth of the Library's collection for curriculum programs, the RM department negotiated licenses for these new products:

| | |
|---|---|
| Web of Science | Clarivate |
| Journal Citation Reports | Clarivate |
| SPIE Digital Library Ebooks Collection | SPIE |
| Nursing Reference Center Plus | Ebsco |
| Advances in Experimental Medicine and Biology | Springer |
| MedOneRadiology | Thieme |
| Gilroy's Atlas of Anatomy | Thieme |
| AAP Ebooks 2020 list | American Academy of Pediatrics |
| Journal of Racial and Ethnic Health Disparities | SpringerNature |
| Journal of Clinical Ethics (2020 content) | Journal of C.E. |
| Journal of Clinical Ethics (Vol. 1 to 2019 Archival content) | Journal of C.E. |
| Cardiology in the Young | Cambridge Univ. Press |
| Science Immunology | AAAS |
| BMJ Case Reports | BMJ |
| Facial Plastic Surgery & Aesthetic Medicine | Mary Ann Liebert |

Scopus will be cancelled as of December 31, 2020, to be replaced by Web of Science. RM Staff have made a successful transition to the new **Alma/Primo VE** content management and discovery system. The department efficiently monitors and improves content access and visibility on a regular basis. Below is a summary of the Library's Collection, per our ALMA content management system:



The Library also has over 183,000 print journals in remote storage at the Joint Library Facility (JLF) at Texas A&M College Station. Print copies are accessible via ILL request within two to 24 hours.



Projects:

DOCLINE is our serials holdings silo with the National Library of Medicine. As part of an on-going project, RM Staff increased the Library's journal holdings in DOCLINE by 25% in FY 2020.

Clinical Key (Elsevier) is the Library's most popular ebooks database and requires monthly content updates from the publisher. RM Staff added 162 new ebooks and 21 new ejournals to our Clinical Key holdings in FY2020.

RM staff prepared approximately 1,000 books for shipment to the JLF, and another 1,000 for shipment to Better World Books, to clear space in the McGovern Historical Research Center bookstacks.

New Staff:

The RM department hired new Electronic Resources Librarian, Emily Tuck, in June 2020.

Presentations:

Head of Resource Management, Joanne Romano, along with Nha Huynh, Systems Librarian, co-presented on the TMC Library's Open Athens experience at the Electronic Resources and Librarians (ER&L) annual conference at the AT&T Conference Center at UT Austin, March 6, 2020. Titled "**Open Athens Odysseys: Implementation Challenges & Lessons Learned at Texas Medical Center Library & University of Toledo**", the presentation outlined how two very different libraries overcame similar challenges to successfully implement Open Athens. The TMC Library has since been asked to share its case study in Eduserv's [Open Athens Client Stories](#).

Information Technology

Website Redesign: The TMC Library (TMCL) redesigned our website to showcase resources, eliminate duplication, and ease navigation and resource access, while also making it mobile-devices friendly. The new site is garnering rave reviews with patrons commenting on the fact that it is now much more "alive."

Relocation of Critical Systems: The website was relocated from onsite premises to an offsite host, and the accounting systems were also relocated to an offsite data center. This move has helped enhance systems accessibility, availability, and overall redundancy. With the ongoing renovation of the TMC Library (TMCL) building, frequent power outages would have been an impediment and disruption to access and availability. The relocation of these critical systems has been worth it. In addition, the COVID-19 pandemic, and the resulting stay-in-place order, did not result in any loss of work time as all critical systems are now accessible remotely from anywhere, with Internet access. Furthermore, Internet security concerns, have also been mitigated with implementation and use of intrusion detection systems at all colocation facilities.

New Systems Implementation:

- A new Telephone system (VOIP) replaced an old system that had frequent problems with dropped calls and extension hopping. The new system is more robust with “soft phone” capability that allows users to make and receive calls remotely just as if they were in the office. The system was completed with no added cost to TMCL.
- Implementation of Storage service at Amazon Web Service (AWS), to facilitate the deployment of AToM (an Archive Management System) at the McGovern Historical Center (MHC), where it is used for storing and accessing digital objects via the TMCL website.
- Replacement of a costly AT&T point-to-point circuit with a simple Internet circuit at the MHC resulting in a significant cost savings. This new circuit was used to link the MHC (via the Internet) to the library’s main campus for data and VOIP access.

Research and Instruction

The Research and Instruction department supported the educational needs of students, faculty, and staff by providing one-on-one and group consultations.

In the last fiscal year, 628 consultation requests were provided, 82 of which were for students working on systematic reviews.

Librarians attended Curriculum Committee meetings at UTHealth McGovern Medical School (monthly) and Baylor College of Medicine (biweekly).

Liaison Librarians provided weekly office hours at Baylor College of Medicine, UTHealth Cizik School of Nursing, UT Health McGovern Medical School and UTHealth School of Biomedical Informatics, for a total of 56 hours a month. Liaison Librarians were asked to increase the number of office hours at the Cizik School of Nursing by four additional hours each week. Liaison Librarians also provided four additional office hours at UT Health School of Public Health

The Research and Instruction department conducted 51 classes and orientations including 24 curriculum-integrated classes and 27 orientation and searching classes. Topics for the curriculum-integrated classes included PubMed, systematic reviews, EndNote, formulating PICO questions, tracking publications, RefWorks, understanding the peer-review process, nursing resources and evidence-based medicine. There were 2,434 attendees.

The Research and Instruction department fulfilled 63 requests for systematic reviews and 232 requests for literature searches.

Research and Instruction Liaison Librarians contributed to conference presentations and co-authored ten publications and protocols that were published during the last fiscal year.

Liaison Librarians Presentations and Publications

Presentations:

Holder, Travis. "The Concerned Researcher's Guide to Google Scholar." Texas Library Association District 8 Fall Conference Presentation, September 28, 2019 in Houston, Texas.

Publications:

- Balakrishnan M, Patel P, Dunn-Valadez S, Dao C, Khan V, Ali H, El-Serag L, Hernaez R, **Sisson A**, Thrift AP, Liu Y, El-Serag HB, Kanwal F. Women have Lower Risk of Nonalcoholic Fatty Liver Disease but Higher Risk of Progression vs Men: A Systematic Review and Meta-analysis. *Clinical Gastroenterology and Hepatology*. April 2020. PMID: 32360810.
- Flores S, Balmer D, Devon EP, Castro D, Rissmiller B, **Varman B**, Thammasitboon S. A Scoping Review of Boot Camps as a Transition, or Induction Training in Health Professions Education. *BEME (Best Evidence Medical and Health Professional Education)*. 2020. Protocol.
- Gitomer SA, Shebha Anand G, Bradley HE, Kumar M, **Ouellette L**, Musso MF. Screening for undiagnosed bleeding disorders in post-tonsillectomy bleed patients: Retrospective Review and Systematic Review of the Literature. *International Journal of Pediatric Otorhinolaryngology*. Dec 2019; 124:210-214. PMID: 31229837.
- Moffett BS, Anders M, Humlicek T, **Galati M**, Teruya J, Adachi I, Tume S. Antithrombin Population Pharmacokinetics in Pediatric Ventricular Assist Device Patients. *Pediatric Critical Care Medicine*. Dec 2019;20(12):1157-1163. PMID: 31232851.
- Ness TE, Agrawal V, Bedard K, **Ouellette L**, Erickson TA, Hotez P, Weatherhead JE. Maternal Hookworm Infection and Its Effects on Maternal Health: A Systematic Review and Meta-Analysis. *The American Journal of Tropical Medicine and Hygiene*. 2020. PMID: 32840198.
- Preventza O, Liao JL, Olive JK, Simpson K, Critsinelis AC, Price MD, **Galati M**, Cornwell LD, Orozco-Sevilla V, Omer S, Jimenez E, LeMaire SA, Coselli JS. Neurologic Complications After the Frozen Elephant Trunk Procedure: A Meta-analysis of More than 3000 Patients. *The Journal of Thoracic and Cardiovascular Surgery*. 2020;160(1):20-33.e24. PMID: 31757456.
- Samuel J, **Holder T**, Molony D. N-of-1 Trials as a Decision Support Tool in Clinical Practice: A Protocol for a Systematic Literature Review and Narrative Synthesis. *Healthcare (Basel)*. Nov 2019;7(4). PMID: 31698713.
- Stout MA, **Sisson A**, Jaitly R. The Current Status of Wound Care in Skilled Nursing Facilities: A Systematic Review. *Journal of the American Geriatrics Society*. 2020;68:S81-S81. May 2020. WOS:000522602100230.
- Tan MC, Mansour N, White DL, **Sisson A**, El-Serag HB, Thrift AP. Systematic review with Meta-analysis: Prevalence of Prior and Concurrent Barrett's Oesophagus in Oesophageal Adenocarcinoma Patients. *Alimentary Pharmacology & Therapeutics*. May 2020. PMID: 32452599.
- Vonasek, B., Ness, T., Takwoingi, Y., Kay, A. W., Wyk, S. S., **Ouellette, L.**, Marais, B. J., Steingart, K. R., & Mandalakas, A. M. (2020). Screening Tests for Active Pulmonary Tuberculosis in Children.
- Cochrane Database of Systematic Reviews(7). <https://doi.org/10.1002/14651858.CD013693>

Systematic Reviews Training:

Keya Lee, Liaison Librarian to UTHealth Cizik School of Nursing, and Emma Silva, Liaison Librarian to UT Health McGovern Medical School and UTHealth School of Biomedical Informatics, attended the University of Michigan Systematic Reviews Workshop in July 2020 (virtual class).

Professional Organizations:

American Library Association (Lara Ouellette)

Medical Library Association (Keya Lee)

Medical Library Association, Research Section Membership Committee Chair (Beatriz Varman)

South Central Chapter of the Medical Library Association (Keya Lee, Lara Ouellette)

South Central Chapter of the Medical Library Association, Fundraising Committee Chair (Beatriz Varman)

Texas Library Association (Travis Holder)

Certifications:

Academy of Health Information Professions, Distinguished Level (Beatriz Varman)

McGovern Historical Center (MHC)**Board Goals Accomplished by McGovern Historical Center:**

Developed a strategic plan for the McGovern Historical Center, the TMC Library's archive and special collections department, with the final report submitted at the September 2020 Board meeting.

- The head of the McGovern Historical Center and the archivist and special collections librarian worked with a committee of representatives from the governing institutions in developing a mission statement, a vision

statement, a values statement, and goals. The board approved the MHC's mission, values and vision statements in January and February of 2020.

- The report describes four key areas related to growth and sustainability of the McGovern Historical Center:
 - identify funding sources,
 - describe how we can formalize engagement with member institutions, identify their needs and determine how to engage with educational institutions to serve their needs and promote the MHC,
 - identify technological needs of the MHC to maintain a viable digital presence to better serve our clientele,
 - identify building blocks necessary for moving forward.

Blog Posts of the Year:

- August 5, 2020: [Sciencemag.org Video: Hiroshima survivor explains why 75 years of radiation research is so important](#)
- March 31, 2020: [Explore Our Collections in Detail](#) (AtoM announcement)
- October 14, 2019: [Two Texas Medical Center Collections Online!](#)

Media Productions:

- Provided photos for an ABC News' 20/20 2-hour special report about the Heaven's Gate cult
- Provided photos to Science Magazine's online video (Sciencemag.org) for the 75th anniversary of the bombing of Hiroshima.
- Provided images for PBS NOVA's "Cuba's Cancer Hope." The MHC provided two images about Interferon from the Medical World News Photograph Collection. <https://www.pbs.org/wgbh/nova/video/cubas-cancer-hope/>
- Provided images for "CURED," a documentary film for public television about the gay activists who targeted the medical and psychiatric establishment in the early 1970s to remove homosexuality from the DSM. <https://itvs.org/films/cured>

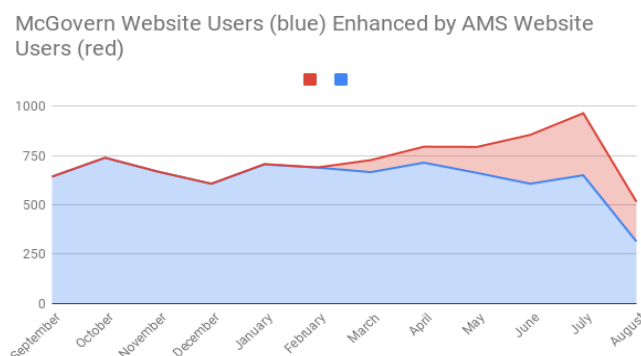
New Archive Management System (AMS):

The MHC has implemented an advanced archive management system using a software called AtoM, which stands for Access to Memory. The MHC launched our Archive Management System (AMS) website (<https://archives.library.tmc.edu/>) using AtoM on March 31, 2020.

AtoM is a web-based, open source application for archival description and access in a multilingual environment that includes English, French, Japanese, and Spanish. AtoM allows the archivists to provide detailed descriptions of the contents of our collections to patrons in much the same way that Alma-Primo provides information and access to other library resources. AtoM records are compatible with and can be integrated into Alma-Primo. AtoM is based on the standards of the International Council of Archives to encourage broader usage. We have already seen a significant uptick in online usage. With AtoM, the McGovern Historical Center can work locally but provide access globally. We now provide online access to 1,295 items in our digital collection. We foresee even more items to be imported in the next year.

AMS Usage Statistics:

Users of the AMS site have increased each month from April 2020 to August 2020. In the next fiscal year, usage of the AMS website could equal or surpass the usage of the McGovern Website (<https://library.tmc.edu/mcgovern/>), increasing the MHC online usage by 50% to 100%. (See chart below)



McGovern Historical Center Events:

- Introduced the staff of the TMC news *Pulse* magazine to resources at the McGovern Historical Center in preparation for their centennial celebration.
- Began working with MD Anderson's Dr. Charles Balch to prepare a history of Dr. R. Lee Clark.
- Provided exhibit material and historical background for The John P. McGovern Museum of Health and Medical Science (The Health Museum) in Houston. The most recent exhibit included an iron lung housed at the McGovern Historical Center. The exhibit was about pandemics.
- Worked with the Bullock Museum in Austin, Texas to create an exhibit on Dr. Denton Cooley by loaning objects to be displayed.
- Provided medical tools, books, and other artifacts to the Bryan Museum in Galveston for exhibits about the Mexican Revolution and quack medicine.
- Provided historical information including photos for Methodist Hospital's Centennial.
- Conducted introductory classes on the history of medicine and medical archives for Rice University's medical humanities program.
- In February 2020, conducted an experimental archive music improvisation class using logs from the 1980s of medical chaplains in Houston-area emergency rooms. The purpose of the experiment was to make students aware of the range of human experience that produced the archival records. Twelve students pulled out key words related to incidents involving drug overdoses, suicide, domestic abuse, and death. Patient names and identifying information was not mentioned in the chaplain logs. Three musicians put the words into song in about one hour and then performed two songs for the students.



Friends of the TMC Library

The mission of the Friends of the Texas Medical Center Library (Friends) is to support and promote the Library. The Friends Board, which meets bimonthly, is composed of medical professionals, faculty, and community volunteers.

The Friends host an annual fundraiser event. However, due to COVID-19 they were not able to gather this year.

Friends of the TMC Library Board of Directors

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Patrizia Figoli
Community Volunteer

Adrian Melissinos, PhD, RN, Vice President
Community Volunteer

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Independent Consultant

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University of Texas System

Shanna Cummings Doucet, RN, MBA
Harris Health

Stephen B. Greenberg, MD, MACP
Baylor College of Medicine

Janet Mehlhoff
Community Volunteer

Agnes E. Perry
DeBakey High School for Health Professions

Arlo Weltge, MD, MPH, FACEP
UTHealth

The TMC Library Board of Directors FY 2020

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Governing Institutions

Baylor College of Medicine • Houston Academy of Medicine • Texas Medical Center • Texas Southern University College of Pharmacy & Health Sciences • The University of Texas Health Science Center at Houston • The University of Texas MD Anderson Cancer Center

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Catholic Health Initiatives (CHI) St. Luke's Health
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Texas Heart Institute