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Annual Report 2021 - 2022

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Houston Academy of Medicine – Texas Medical Center Library

FY 2022 Annual Report



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Message from the Chair of the Board of Directors



It was a privilege to serve a final year as Chair of the TMC Library Board of Directors, while serving as a representative of The University of Texas Health Science Center at Houston (UTHealth).

The students, clinical and research faculty, and staff at each member institution of the TMC Library continue to experience and see the commitment to continuous improvement of Library space and services. This past year included addition of new resources and services, including the One Button Recording Studio and the Journal of Visualized Experiments (JoVE) Ultimate package upgrade. Two new open-access journals were also launched on the Library's publishing platform, Digital Commons, bringing the total to 7 hosted peer-reviewed journals freely available to global readers.

As you will read in this report, the Library provided extensive services and resources to member institutions and guests from around the world. Access to the renovated on-site space is in high demand, and growing, and extensive online e-book and e-journal collections continue to be available to both local and remote users. In addition, the librarians continue to contribute professionally to the scholarly literature and academic community with both publications and active participation with national and regional professional associations.

The Library continues to operate under the leadership of Executive Director, Ms. Katie Prentice, MSIS, AHIP and the dedicated financial oversight of Ms. Dorothy Cobbs, MBA. At the close of this fiscal year and my term as Chair ends, Dr. Carolyn Smith, representing Baylor College of Medicine, starts her term as the Chair of the TMC Library Board of Directors.

On behalf of the TMC Library Board of Directors, I want to recognize the incredible staff of the TMC Library and the McGovern Historical Center. These individuals provide us all with the services that we need. They keep us informed with what we need to do what we do – students, faculty, and staff of each TMC Library member institution.

For the past 32 years, the TMC Library has been a very special place and resource to me. Not only have I have relied on their resources, but I have also contributed to its efforts, both financially and professionally. I hope that all who read and appreciate this report will look to find ways to do the same.

In addition to my final year of service as Chair over the past year, I will also be leaving the TMC Library Board of Directors this year after nearly a decade of service, initially as an alternate and then as a Board member, Vice Chair and Chair. I have accepted the position of Associate Vice Chancellor for Health Affairs with the University of Texas System, beginning in early 2023. Thankfully, my new role will keep me connected to all the health institutions across UT System, as well as the TMC Library! So this is not goodbye, but I will see you again soon, just wearing a different hat.

Eric Solberg, MS, Chair
2021-2022 TMC Library Board of Directors
Senior Vice President, Academic & Research Affairs
The University of Texas Health Science Center at Houston (UTHealth)

Message from the Executive Director



The past year was another period of change, growth, and learning. Although the Covid-19 pandemic continues worldwide, new treatments, vaccines, and a careful approach has helped mitigate the impact on Library staff and services. Throughout 2021-2022, the TMC Library continued to provide extensive services, resources, and study spaces for our many members.

With Library staff working both in person and remotely (as appropriate to job duties), this year has given me the opportunity to get to know the team even better. The activity of each team member, in support of students, faculty, researchers, and staff, continues to be strong and steady. As you will see in this report, in addition to their regular work activities, TMC Library staff continue to participate in professional activities, serve in leadership positions, present at conferences, and contribute to scholarship. I continue to be impressed by the commitment, passion, and knowledge of the entire team.

As with many organizations, we said farewell to a handful of librarians and staff during the past year and also welcomed new members to the team. Nearly every Library department lost and gained staff over the year without major impact to services.

Throughout the year, it was amazing to watch the use of our remodeled space grow. Both students and visitors found comfortable space for marathon study sessions. As our physical spaces became more well known to students, usage continued to increase each month, ending the fiscal year in August 2022 with 10,000 entrances during that month, setting a new record over the past several years. The end of summer saw a return of many students to in-person orientations and tours, as well as classes, which clearly led to greater use of Library space.

Finding new ways to reach students and the entire TMC community led the library to revitalize our social media presence. Regular posts on the Instagram and Facebook pages of both the Library and the McGovern Historical Center have increased steadily. In FY21, the Library had a Facebook reach of 1,292, and Instagram reach of 551 (Facebook and Instagram define reach as the actual people who see posts). In FY22, our Facebook reach stayed steady at 1,100 and Instagram increased to 1,299 with 927 followers.

One of our major new initiatives this year was the creation of the TMC Library Student Advisory Committee. Having a formal student committee demonstrates our commitment to listen and learn what students want and need from their library. After working to recruit students from a variety of programs, we held the first meetings of the advisory committee in April 2022. Moving forward, we will regularly recruit additional students from across member programs and use their feedback to support the continuous improvement of the TMC Library.

Reflecting on the past year, I'm encouraged by the momentum of the TMC Library and I'm excited to see what we can accomplish together in the next year.

Katie Prentice, MSIS, AHIP
Executive Director
TMC Library

A look inside TMC Library FY2022



At the end of the year, the TMC Library added a **One Button Recording Studio** to our complement of reservable spaces. The One Button Recording Studio is a video recording space that can be used to create video projects or practice class presentations. This Studio is designed for ease of use without any prior video production experience.

At the request of students wanting privacy for prayer and meditation, the TMC Library also added a **Reflection Space** inside the Dr. Fred Student Study Hall. After consulting with students, a space for private prayer, meditation,

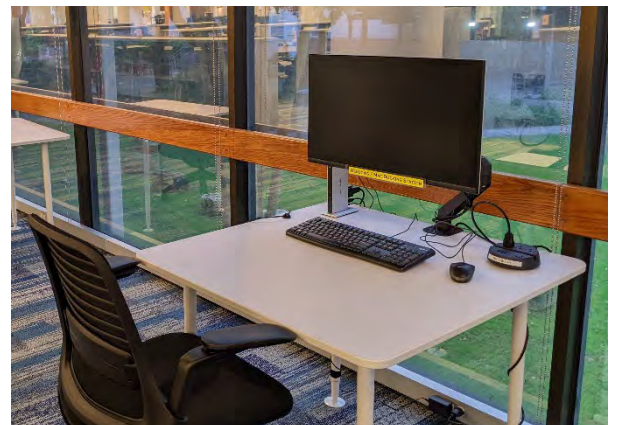
stretching, yoga, and/or a sensory break was created using a Steelcase Pod Tent. The Reflection Space accessories include a prayer mat, meditation cushion, yoga mat, and a set of hourglass timers (so no one needs to use noisy phone timers). Student feedback has been exceptionally positive, and the space is frequently observed in use.



To augment the existing stress-relief options (board games, coloring sheets, mind puzzles) in the Dr. Fred Student Study Hall, the TMC Library created a **Puzzle Exchange** through the generous gift of an anonymous friend. Located on the shelves just past the Circulation Desk, these puzzles are freely borrowed, swapped, and often returned for others to use. The Library also offers a shared community puzzle

throughout the year for those who want to place a few puzzle pieces before heading back to study.

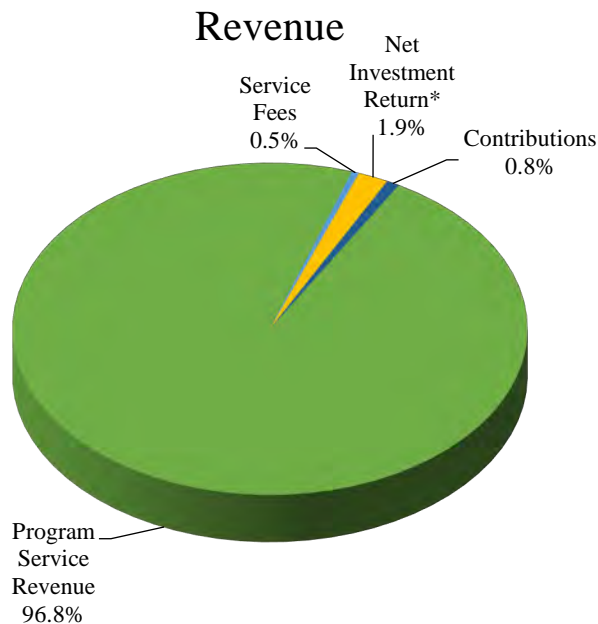
One major service change for the TMC Library was the shift to loaner laptops after our renovation, rather than providing desktop computer stations. This provides much more flexibility in furniture placement and allows for the use of personal devices. To add even more flexibility, **five universal laptop docking stations** were added along Library windows, providing an easy way to work from a second larger screen, or just work from the large screen itself.



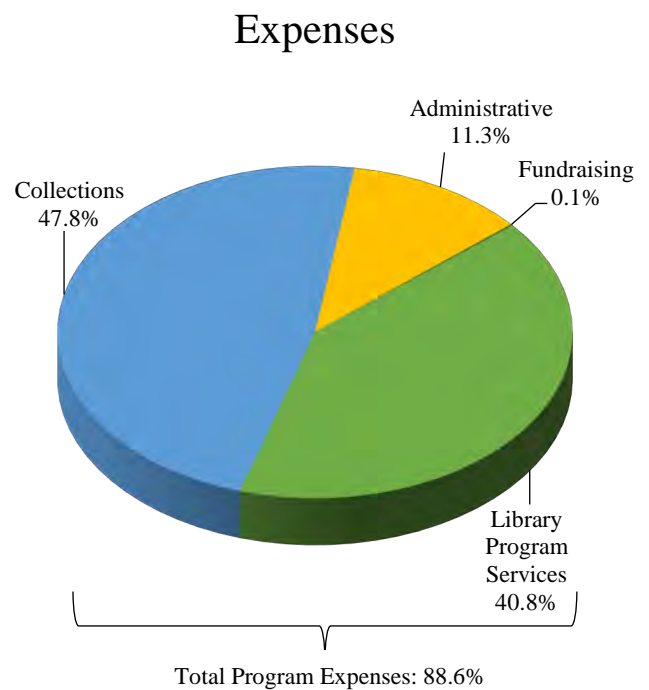
Revenue and Expenses

Fiscal Year Ended August 31, 2022

We continue to be both accountable and transparent in our operations with guidelines that are regularly reviewed by our Board of Directors, our standing Finance Committee, and Blazek and Vetterling, our independent public auditors.



*Unrealized investment losses of \$1.2 million are excluded from this chart. The losses were experienced due to market downturns during the period.



Donors

The foresight and generosity of those who contributed to the TMC Library is very important and greatly appreciated. The donors for fiscal year 2022 are as follows:

Earl Brewer, MD
Texas Medical Center
Houston Academy of Medicine

TMC Library Staff Accomplishments



Internal Award

May Yang and **Sandra Yates** were jointly awarded TMC Library Employee of the Year for their exemplary service to the library throughout the year.

External Award

In October 2021, **Lara Ouellette** and **Amy Sisson** were awarded First Place in the *SCC/MLA Elizabeth K. Eaton Research Award* for a contributed paper for “It’s Worse than You Think: Significant Search Function Unreliability in the

Major Medical Databases.” October 2021.

Publications

Holder, T. (2022, August 23). A Review of the Directory of Open Access Journals. *Doody’s Collection Development Monthly*. <http://dcdm.doody.com/2022/08/a-review-of-the-directory-of-open-access-journals/>

Shields, A. D., Battistelli, J., Kavanagh, L., **Ouellette, L.**, Thomson, B., & Nielsen, P. (2022). Staying Current: Developing Just-in-time Evidence-Based Learning Objectives for a Maternal Cardiac Arrest Simulation Curriculum. *Cardiology and Cardiovascular Medicine*, 6(3), 245–254.

<https://pubmed.ncbi.nlm.nih.gov/35859994/>

Hirzallah, M. I., Lochner, P., Hafeez, M. U., Lee, A. G., Krogias, C., Dongarwar, D., Manchanda, R., **Ouellette, L.**, Hartman, N. D., Ertl, M., Schlachetzki, F., & Robba, C. (2022). Quality assessment of optic nerve sheath diameter ultrasonography: Scoping literature review and Delphi protocol. *Journal of Neuroimaging: Official Journal of the American Society of Neuroimaging*, 32(5), 808–824.

<https://doi.org/10.1111/jon.13018>

Gadot, R., LoPresti, M. A., Smith, D. N., **Ouellette, L.**, & Lam, S. (2022). Firearm-Related Pediatric Head Trauma: A Scoping Review. *Neurosurgery*. Advance online publication.

<https://doi.org/10.1227/neu.0000000000002025>

Ouellette, L. & Sisson, A. (2022) The Literature Search: Three Levels of Searching (book chapter). In S. Wallace and G. Gokulakrishnan (Eds.), *Evidence-Based Medicine: From the Clinician and Educator Perspective* (pp 19-31), Nova Science Publishers.

Romano J., Huynh N. OpenAthens odyssey: challenges of implementing federated authentication for a multi-institutional user population. *Journal of the Medical Library Association*, 2021 Oct 1;109(4):648-655. doi: 10.5195/jmla.2021.1170. <https://jmla.mlanet.org/ojs/jmla/article/view/1170>

Van Benschoten, V., Roy, C., Gupta, R., **Ouellette, L.**, Hingorani, S., & Li, A. (2022). Incidence and risk factors of transplant-associated thrombotic microangiopathy (TA-TMA): a systematic review and meta-analysis. *Transplantation and Cellular Therapy*, S2666-6367(22)00029-X. Advance online publication. <https://doi.org/10.1016/j.jtct.2022.01.009>

Patel, S. R., Kanabur, P., Possoit, H. E., Kinley, A., **Varman, B.**, Coburn, M., & Sukumar, S. (2021). Management of mammalian bites to the external genitalia: a scoping review. *BJU International*, 10.1111/bju.15671. Advance online publication. <https://doi.org/10.1111/bju.15671>

Heitzer, A. M., Hamilton, L., Stafford, C., Gossett, J., **Ouellette, L.**, Trpchevska, A., King, A. A., Kang, G., & Hankins, J. S. (2021). Academic Performance of Children with Sickle Cell Disease in the United States: A Meta-Analysis. *Frontiers in Neurology*, 12, 786065. <https://doi.org/10.3389/fneur.2021.786065>

Misra, S.M., Holdstock, N., Baez, J.C., Garcia N., Guitierrez, A., Swamy, P., **Lee, K.**, Bjugstad, A., (2021) Systematic review of former unaccompanied immigrant minors' access to healthcare services in the United States. *Journal of Public Health (Berl.)* <https://doi.org/10.1007/s10389-021-01652-5>

Presentations

Alyssa K. Crain, Zhia N. Lim, Chloe J. Sarfatis, Magela Arias, Alvaro Moreira, **Travis F. Holder**, Antonio F. Corno, Tina O. Findley. *Impact of sex on mortality and neurodevelopment in congenital heart surgery: a systematic review and meta-analysis*. [poster presentation]. Neoheart Conference, Anaheim, CA, August 2022.

Kelsey Koym participated in the creation of this case study: ProQuest RefWorks. (2022). *Texas Medical Center Library: From Managing Citations to Advancing Collaboration*. <https://pq-static-content.proquest.com/collateral/media2/documents/casestudy-texasmedicallibrary.pdf>

Kelsey Koym participated in a panel discussion: YouTube (Producer), ProQuest RefWorks. (2022, March 17). *RefWorks Medical Library Panel Discussion 2022*. [Video] <https://www.youtube.com/watch?v=1XBoWVgcbNA>

Grappone, T., Jones, S., **Prentice, K.**, & Speer, E. (2022, May 19). *The Increasingly Flexible and Agile Role of the On-Campus Library* [Panel discussion moderated by S. Ekebuisi]. OnlineEd 2022.

Haygood, L., Wright, L., Dobbins, M., Burgard, D., Steelman, S., Lloyd, J., **Prentice, K.**, & Duggar, D. (2022, May 6). *Cultivating Member Engagement the Armadillo Way: A Practical Guide for Chapters and Caucuses*, [Immersion Session]. Medical Library Association Annual Meeting.

Romano, J. & Huynh, N. (2021, October 14). *Where's the fire? Resource Access Diagnostics at Your Library* [paper presentation]. South Central Chapter of the Medical Library Association Virtual Meeting.

Sisson, A. & Ouellette, L. (2021, October 13). *It's Worse than You Think: Significant Search Function Unreliability in the Major Medical Databases* [paper presentation]. South Central Chapter of the Medical Library Association Virtual Meeting.

Holder, T.F. (2021, October 12). *The Most Successful Predatory Publisher: OMICS in PubMed Central* [paper presentation]. South Central Chapter of the Medical Library Association Virtual Meeting.

Significant Courses

Jasmin Legaspi completed the American Library Association's six-week course, Fundamentals of Cataloging in June 2022. This course focused on AACR2 and RDA cataloging rules, and subject analysis using Library of Congress Subject Headings (LCSH) and other classification systems.

Grant-Funded Projects

Sandra Yates and **Matt Richardson** were awarded SCAMeL Speedy Startup funding for the project "Texas Medical Center Historical Audiovisual Resources Digitization" April 2022.

Professional Service

- **Katie Prentice** is a member of the Medical Library Association 2023 National Program Committee, 6/2022-12/31/2023.

- **Katie Prentice** is an invited editorial board member and peer reviewer for the open access journal [*Advances in Online Education: A Peer-Reviewed Journal*](#), 2022-present.
- **Beatriz Varman** is 2022-2023 Chair Elect of the Public Services Caucus of the Medical Library Association.
- **Katie Prentice** is the 2022-2023 Chair-Elect of the Leadership & Management Caucus of the Medical Library Association.
- **Emily Tuck** is serving on the ELUNA ([Ex Libris Users North America](#)) 2022-2023 Steering Committee.
- **Katie Prentice** is the 2021-2022 Past President of the [South Central Chapter of the Medical Library Association](#).
- **Joanne Romano** will serve a three-year term as medical library representative for the [Texas State Library and Archives Commission](#) Electronic Information Working Group, September 27, 2021
- **Emily Tuck** was accepted as an IRB member for TWU's panel on human studies in diet and nutrition, July 2021.
- **Travis Holder** is serving on the Scholarship & Stipend Committee for the [Texas Library Association's](#) College & University Libraries Division.
- **Matt Richardson** is serving as Registration Chair and a member of the Local Arrangements Committee for the [Society of Southwest Archivists](#) 2022 Annual Meeting in Houston.

Research & Instruction



During the last fiscal year, the Research and Instruction department had a couple of personnel changes. Liaison librarians for the UTHealth Cizik School of Nursing and UTHealth McGovern Medical School and Biomedical Informatics resigned to pursue other professional careers. We hired a liaison librarian for the UT Nursing School in May 2022, and we are in the process of searching for an additional liaison librarian for the UTHealth Schools.

Liaison librarians provided all library services remotely for students, faculty, staff, and researchers. Classes, consultations, literature

searches, systematic reviews, and reference questions during the last fiscal year were provided primarily through Zoom and Teams.

In the last fiscal year, the department experienced increased demand for library services, including student and faculty consultations which increased by 4.7% (503 regular consultation requests and 215 student systematic review consultations.) In all, 420 consultations were fulfilled. The highest increase in requests was for literature search requests, which increased by 10.6%.

During the last fiscal year, we received 28 fewer systematic review requests than in the previous fiscal year. Sixty-eight requests were received, 33 were fulfilled, 21 are still in progress, 3 were canceled, and 1 is in an inactive status. There were also 8 requests that did not go beyond an initial meeting with a liaison librarian. There were 13 publications co-authored by liaison librarians and one acknowledgment. We are pleased to see that library services continued to be an important part of the research projects of the TMC community.

Liaison librarians spent 1,777.78 hours providing library services to students and faculty. Below is a breakdown of the times spent by the library service.

Library Service	Time Spent in hours
Classes	57.13
Consultations	312.80
Literature Searches	284.25
Systematic Reviews	906.5
Reference Questions	217.9

The following 30-minute virtual webinars were taught by the Research and Instruction department: two sessions of *Database Search Translation*, one *Introduction to PubMed* session, and one session on *Confirmation Bias in Research*. All webinars were recorded and made available on the library's YouTube account.

The monthly library email newsletter continued publication in the last fiscal year. The newsletter promotes new library resources, library hours and services, and news about the McGovern Historical Center.

Liaison librarians were busy providing training to our new librarian, updating LibGuides, attending curriculum committee meetings, participating in continuing education courses, volunteering on professional committees, and attending professional meetings.

Research and Instruction Department Statistics: FY21-22, FY20-21 Compared

Library Service	FY21-22	FY20-21	% Change
Classes	57	61	-6.6
Consultations	718	686	4.7
Literature Searches	208	188	10.6
Systematic Reviews	68	96	-29.2
Reference Questions	761	859	-11.4

Information Technology



Department Updates

This year, team member Alice Sherwood joined the Library Information Technology team as Systems Librarian. The Library IT team also advanced security for email, website, and other library systems.

Website Upgrades

The TMC Library website was updated and launched in June 2022, with a front-page image gallery of current Library spaces. A site accessibility tool was added to allow users to better control size, contrast, and link appearance. In addition, an updated color scheme with greater contrast was implemented and site images were optimized to load pages faster for all

users. The mobile site was also updated to provide improved functionality for phone and tablet users.

Digital Commons@TMC Growth



Digital Commons@TMC experienced a busy year with 197 new article submissions, bringing the total count to 7,722 articles in the online repository. 465,348 total downloads were recorded with an average of 16 submissions added per month, viewed monthly by 7,571 institutions and 198 countries around the world. The University of Texas MD Anderson Cancer Center UT Health Graduate School of Biomedical Sciences is the biggest dissertation and thesis contributors with 91 new works posted in the last fiscal year.

In addition, Digital Commons@TMC began hosting new ejournals: [Journal of Digital Psychiatry](#) and [Journal of Shock and Hemodynamics](#) which are now accepting submissions. The Digital Commons now hosts 7 peer-reviewed e-journals. These e-journals are open-source, free, and can be read and globally. Not only are we increasing the number of items in the Digital Commons@TMC, but we are also providing biomedical research for our community and beyond. The all-time total download total is 1,770,942 since launching in April 1, 2005.

Resource Management & Discovery Services



FY2022 was another busy year of vendor negotiations, contract renewals, resource marketing, usage reporting and technical access troubleshooting for the Resource Management (RM) Department.

Acquisitions and Vendor Negotiations

The TexShare partnership with the Texas State Libraries and Archives Commission provides library users access to 68 databases worth over \$400,000 in subscription fees, for which the library pays only \$3,118 per year.

The Head RM negotiated with Visual DX to reduce a 72% price increase down to 21% and arranged a 3.5% price cap on a three-year license with Clinical Key, our most expensive database, with Elsevier. This was notable since other library customers reported higher than average price quotes for their Clinical Key renewals in FY22.

The Head of RM also negotiated a six-month credit towards subscription fees for the library from the American Diabetes Association, after their platform errors deprived us of access to their flagship journals during FY22.

The following new content was added to the TMC Library's collection:

- 15 new EbookCentral Ebooks on diversity, equity, and inclusion
- The JoVE Unlimited video database for research and education
- 6 new print books for the Dr. Fred Humanities and Wellness collection

Our partnership with the University of Texas System Digital Library consortium saved the library over \$17 million in subscription fees for the following journals and databases:

UT System Vendors	HOUSTON ACADEMY OF MEDICINE / TEXAS MEDICAL CENTER LIBRARY Packages	Final Cost	List Price	Cost Avoidance
		\$ -	\$ -	\$ -
Elsevier	ScienceDirect Journals	\$ 873,485	\$ 6,443,731	\$ 5,570,246
Springer Nature	SpringerLINK Journals	\$ 361,903	\$ 4,055,936	\$ 3,694,033
Wiley	Wiley Online Library Journals	\$ 343,340	\$ 3,443,495	\$ 3,100,155
Springer Nature	Nature	\$ 145,653	\$ 336,787	\$ 191,135
Clarivate	Web of Science	\$ 112,415	\$ 230,486	\$ 118,071
Oxford University Press	Oxford University Press Journals	\$ 97,872	\$ 378,516	\$ 280,644
Taylor & Francis	Taylor & Francis Libraries	\$ 57,510	\$ 3,364,929	\$ 3,307,419
American Chemical Society	ACS Web Editions	\$ 46,596	\$ 63,710	\$ 17,114
SAGE	SAGE Premier	\$ 46,251	\$ 960,566	\$ 914,315
JoVE	JoVE Journals	\$ 32,750	\$ 70,000	\$ 37,250
American Psychological Association	American Psychological Association (APA)	\$ 27,674	\$ 31,512	\$ 3,838
Annual Reviews	Annual Reviews Online	\$ 11,363	\$ 15,776	\$ 4,413
Cambridge University Press	Cambridge Journals Online	\$ 4,786	\$ 217,119	\$ 212,333
Chronicle of Higher Education	Chronicle of Higher Education	\$ 2,490	\$ 3,323	\$ 833
Ithaka	Portico	\$ 2,371	\$ 3,161	\$ 790
Wiley	Cochrane Library	\$ 600	\$ 3,926	\$ 3,326
American Council of Learned Societies	ACLS Humanities E-Book Project	\$ 537	\$ 636	\$ 99
Total Cost Avoidance FY22				\$ 17,456,015



1. SCIENCE DIRECT
ScienceDirect.com

At over \$800K, Elsevier's Science Direct is our most expensive journal package. We pay extra for several specialty Elsevier journals, like *Blood* and *The Journal of Pain*. All told, one could afford this \$950K house on Holt St. in Bellaire for the cost of TMC Library's Elsevier license.



2. NATURE
Nature.com

At over \$200K (including specialty titles), you can release your inner Focker and buy an American Coach RV to go back to nature in style.



3. JAMA
JAMANetwork.com

We couldn't very well call ourselves a medical library without our journals package from the Journal of the American Medical Association. At about \$60K/ year, this one is a must have. This Skeeter bass boat is of comparable value.

Resource Promotion and Marketing

We created a campaign to share our currently subscribed “Most Expensive Journals” through comparisons to not-so-everyday items on social media, including Facebook and Instagram:

The RM Department added 22 new blog posts to promote resources old and new, including subject specific materials and top research-supporting databases. We advertised scholarly publishing tools such as Journal Citation Reports, Cabell's Predatory and Health Journalytics report, and lists of medical society publishers. RM Staff also created a video tutorial, available on the Library's YouTube page, titled “[TMC Library Search Box](#)”, to help students learn how to efficiently search our library catalog/discovery portal. Many of these posts were also shared by the Library's social media.

Technical Support and Access Troubleshooting

RM Staff resolved 155 trouble tickets from patrons reporting resource access issues. Ninety-two percent of these tickets had to be resolved on the vendor's side due to technical issues. Other access issues were due to articles that the library didn't own, or due to user error. We partnered with our liaison librarians and database vendors to resolve functionality problems that were severely hindering the librarians' work on systematic reviews. This primarily involved search results for Ovid Medline that were caused by reloading and indexing errors on the vendor side.

Accreditation

RM Staff assisted our governing institutions in completing academic accreditation reports including: the American Association of Health Science Libraries (AAHSL) and the Integrated Postsecondary Education Data System (IPEDS).

Consultations on Resources

The RM Department logged approximately 72 email/phone consultations with patrons, and 78 email/phone/Zoom consultations with vendors during the 2021-2022 fiscal year. Resource consultations via email and in person with librarians and other Library staff totaled well over 200 sessions.

Cataloging

The department cataloged 147 new original dissertations from Baylor College of Medicine and UT Health Houston, as well as 104 new print books for our main collections. We continue to add new dissertations and books to our print collections each fiscal year.

John P. McGovern Historical Collections and Research Center



The McGovern Historical Center (MHC) has had another successful and productive year as we continue to preserve and provide access to the historical collections of the Texas Medical Center. Through the dedication and hard work of every member of the MHC team, we made great strides in collection access and outreach engagement.

Major Accomplishments

Sandra Yates, Head of the McGovern Historical Center, completed total revisions of the Department Procedures and Archival Processing Manuals. Matt Richardson, Archivist and Special Collections Librarian, managed the Texas Medical Center Historical Audiovisual Resources Digitization project, published 21 finding aids, and supervised all intern projects. Alethea Drexler, Archives Assistant Lead, processed 5 large collections, managed the MS 043 Denton Cooley Papers Processing Project, and coordinated Instagram Engagement. Gina Leonard, Archives Assistant, completed 4 folder-level inventories and continued to transcribe the Table of Contents for Medical World News issues, completing 1960-1967. Billy Laruda, Archives Assistant, completed the box inventory of the entire archive stacks and began the shelf read of all the Rare Book Collections, which has not been done in over 20 years.

In addition, we had 4 interns who logged 191 hours in the archive, contributing greatly to this year's accomplishments.

Collection Access & Discoverability

More finding aids are searchable on the collection site at <https://archives.library.tmc.edu/>. There are 349 collection descriptions searchable online, 231 of which have an inventory. A total of 113 collections have a detailed folder-level description. As more collections are processed and imported to the collection site, we have noticed an increase in discoverability. More people are viewing collection descriptions on the collection site.

Online Users FY2021 vs FY2022



Our collection site (AMS), <https://archive.library.tmc.edu>, surpassed the McGovern website (MHC), <https://library.tmc.edu/mcgovern/>, in users and pageviews. Overall, online pageviews for both sites increased by 938.

Processed Collections

- IC 012 University of Texas Speech and Hearing Institute records
- IC 016 Institute of Religion records
- IC 058 Texas State Board of Medical Examiners records
- IC 084 Texas Medical Center Historical Resources Project records
- MS 071 Frederick C. Elliott, DDS papers
- MS 076 Philip S. Hench, MD papers
- MS 174 Marianne Marcus, EdD, RN papers
- MS 200 John P. McGovern medical medallions collection
- MS 241 Thomas D. Dow, DDS papers
- MS 242 John Z. Bowers, MD papers
- MS 243 Louise Cavagnaro papers
- MS 248 Robert J. Emery, DrPH papers

Accessions and Accruals

- IC 008 University of Texas Medical School records, Office of Communications, 2022 accrual
- IC 016 Institute of Religion records, John Graham President/CEO papers
- IC 036 South Central Chapter of the Medical Library Association records, Addendum 2021
- IC 086 Hermann Hospital Archive records. Nancy V. Clark materials
- IC 106 South Central Academic Medical Libraries Consortium records
- MS 043 Denton A. Cooley papers photographs and other materials
- MS 094 Lysle H. Peterson, MD papers, Lysle Peterson Books
- MS 118 Francine Jensen, MD papers, Dr. Jensen personal items
- MS 121 A.M. Autrey, Jr., DDS papers, Dental tools
- MS 238 Films on Mental Health provided by Bill Schnapp, "In Their Shoes" (Short version)
- MS 244 Benjamin Franklin Schneider papers
- MS 245 Louis F. Hodde, MD papers
- MS 246 Ovelin "Billie" Frances Fish Henderson Nursing School Scrapbook
- MS 247 Irma E. "Betty" Hightower nursing school collection
- MS 248 Robert J. Emery, DrPH papers

Digital Collection Doubled

We now have 5,481 items available online, an increase of 2,616, almost doubling from the previous year. A large portion of the new items are previously digitized materials that accumulated over the years from patron inquiries, library exhibits, or other "on-demand" requests. The digital object feature of our [collection site](#) facilitates online access as well as the batch import of thousands of items at a time.

Notable digital collections that are now available online:

- IC 043 Texas Heart Institute Film Collection
- IC 058 Texas State Board of Medical Examiners records
- IC 084 Texas Medical Center Historical Resources Project records
- IC 091 Texas Healthcare Facilities Postcard Collection
- IC 098 TMC Library Historical Photograph Collection
- IC 099 Atomic Bomb Casualty Commission (ABCC) Photograph Collection

- IC 104 Texas Medical Center (TMC) Photograph Collection
- MS 002 Ernst William Bertner, MD papers
- MS 007 Hilde Bruch, MD papers
- MS 064 Robert D. Lange, MD papers
- MS 076 Philip S. Hench, MD papers
- MS 236 Paul Lensky, MD Photograph Collection

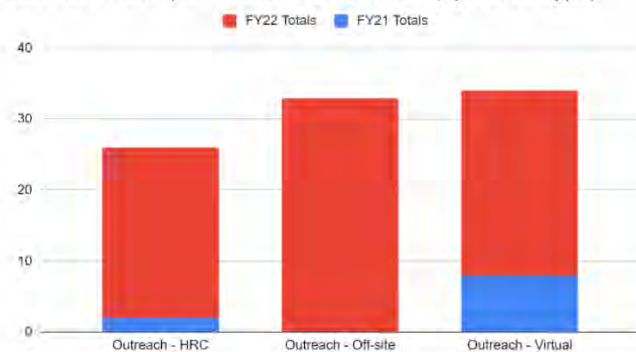
Texas Medical Center Historical Audiovisual Resources Digitization Project

Through the initiative of Matt Richardson, the MHC applied and received one of the 2021 South Central Academic Medical Libraries Consortium (SCAMeL) Speedy Startup Fund awards for \$4,645 to digitize, describe, preserve, and post online unique audiovisual assets that document the history and impact of the TMC and the TMC Library. The funding enabled the MHC to send 52 prioritized films, videos, and audio recordings to a vendor for digitization. The recordings include promotional, documentary, and news coverage pertaining to those institutions. Other selections include oral history interviews and lectures from key figures in the establishment and growth of the Texas Medical Center. The materials span 30 years of Houston and Texas medical history, ranging from as early as 1968 to as recent as 1998. The project will be completed and all digital items will be available on our collection site in March 2023. The project includes materials from the following collections:

- IC 002 Texas Medical Center records
- IC 084 Texas Medical Center Historical Resources Project
- IC 001 Texas Medical Center Library records
- IC 004 Harris County Medical Society records
- IC 007 University of Texas Health Science Center at Houston records
- IC 008 University of Texas Medical School records, and IC 015 Texas Research Institute of Mental Sciences (TRIMS)

Increased Outreach & Engagement

Outreach Participant Totals FY21 vs FY22 (by Venue Type)



As a major objective for the year, we increased our outreach initiatives and focused on engaging with the TMC community across many platforms and venues. The department logged nine outreach events, making personal connections with at least 86 people. Outreach events included webinars, classes, tours, and other events both in-person and virtual. We had a notable increase in in-person events at the Historical Research Center on El Rio as well as off-site locations in the TMC.

Blog Posts

Our primary outlet for sharing the latest news at the MHC is our blog “News from the Archive.” This year we shared 17 both entertaining and informative blog posts, which is almost equal to the number posted over the last five years combined. All posts are simultaneously shared on the MHC Facebook page and Twitter feed.

Instagram

In 2021 we created an Instagram account (@mcgovernhrc), which has become our most popular social media platform. Alethea Drexler coordinates daily posts that are engaging and funny, informing our followers about interesting highlights and oddities in the collections, behind-the-scenes workings of an archive, and historical commentary.

Brown Bag Webinar Series

In collaboration with the Research & Instruction Department, MHC archivists presented two webinars during the TMC Library Brown Bag Webinar Series. A total of 17 individuals attended the 2 lunchtime, virtual events, and we are planning more webinars for the coming year.

- **Introduction to Archives and the McGovern Historical Center, 09/21/2021**, during which we discussed what makes archives so special and how the McGovern Historical Center is one of the most unique collections in the world.
- **The MHC & Me: Thinking about Archives and Legacy, 02/08/2022**, when we discussed how the MHC can support the work of faculty, researchers, and staff throughout the TMC; how (and what!) to donate to the archives; and how historical materials are made available for research.

Exhibits in the TMC Library

This year, Matt Richardson curated two exhibits for the dedicated exhibit space in the Library, showcasing specific collections and the stories that they tell. Both exhibits utilized QR codes that allow patrons to connect from the physical space to the collection descriptions available through our collection site online. We hope to incorporate more interactivity to future exhibits.

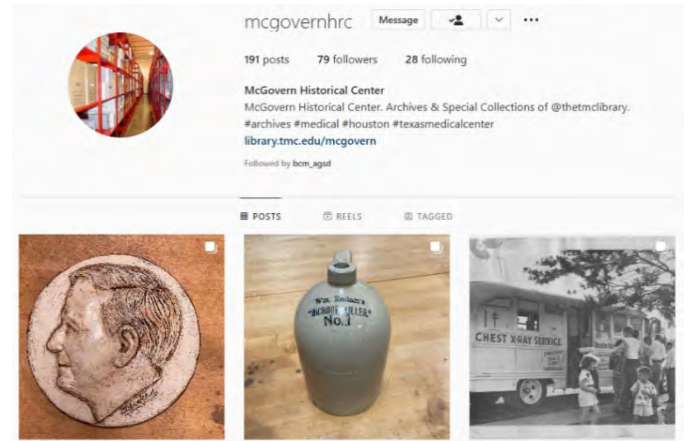
- **E. W. Bertner, MD.** This exhibit celebrated the life and work of one of the Texas Medical Center's founders and strongest champions, Dr. Ernst Bertner.
- **Telling Doctors' Stories: Texas State Board of Medical Examiners records at the McGovern Historical Center.** This exhibit highlighted individual stories that offer historical perspectives on timely themes like regional healthcare disparities, migrations, and dislocations.

TMC History Showcase Video

Sandra Yates created a 5-minute video highlighting the early history of the Texas Medical Center. The video contains clips from 4 films and 1 phonograph record preserved in the archives, dating from 1947-1969. As we digitize more films, videos and audio materials, more showcases will be available through our [YouTube channel](#) as well as our collection in the [Internet Archive](#).

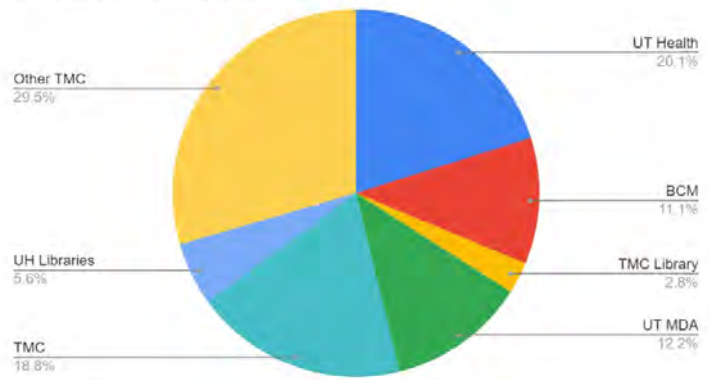
Other Statistical Highlights

- The MHC had 128 visitors, a 25% increase from Fiscal Year 2020-2021. A total of 43 researchers visited and 34 attended a class or tour of the Research Center on El Rio.
- Collections use increased by 25% from Fiscal Year 2020-2021. 1666 boxes, books, and items were requested and processed throughout the year.



- Service output, like material requests and duplications, increased almost 65% from Fiscal Year 2020-2021. From September 2021 through August 2022, MHC staff fulfilled a total of 1835 duplication, permission to publish, and reference requests.
- There was a small increase in archive users from TMC Library Governing Institutions served, from 178 individuals in Fiscal Year 2020-2021 to 194 individuals in Fiscal Year 2021-2022. The chart shows the breakdown of TMC institutions served during Fiscal Year 2021-2022.

TMC Institutions Served in FY2022



Circulation, Operations & Interlibrary Loan



The Access Services team supports in-person Library users through printing, room reservations, and other services, and supports off-site users through Interlibrary Loan (ILL).

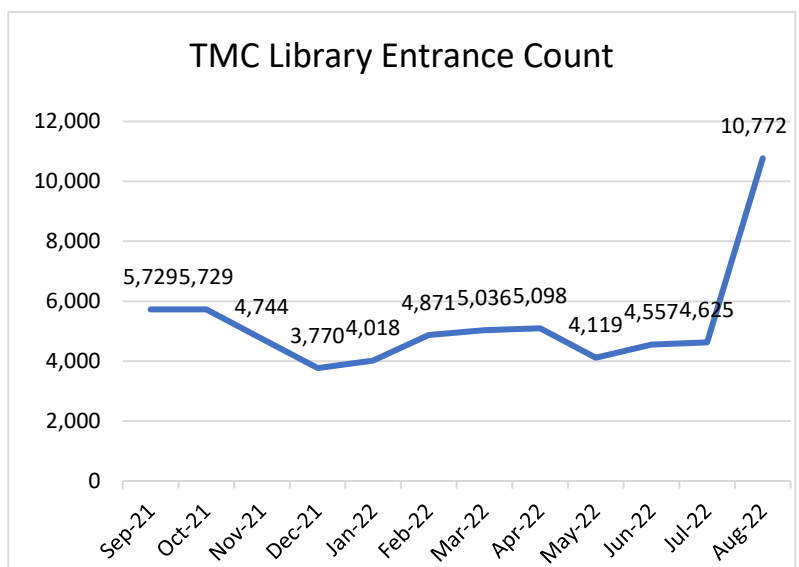
Interlibrary Loan

The ability to extend access to materials beyond our collection through Interlibrary Loan is an integral part of our support for education and research. In this fiscal year, we filled 6,604 interlibrary loan requests for articles, chapters, and books, for 2,198 unique users.

Library Visitors

In many ways, the past year monthly entrance visitor count reflects the local ebbs and flows of the Covid 19 pandemic. With major improvements in the Houston area, we saw an increase in library use with a return to classes and orientations on-site in August 2022, ending the year with 63,068 total library visitors.

TMC Library Entrance Count



Administration & Finance



The Administration and Finance teams provide leadership for the TMC Library through human resources, accounting, and the executive director's office.

The TMC Library Board of Directors FY 2022

Eric J. Solberg, MS, Board Chair – UT Health Science Center at Houston
Carolyn L. Smith, PhD, Vice Chair – Baylor College of Medicine
Clara Fowler, MSLS, Secretary – UT M.D. Anderson Cancer Center
Denise Castillo Rhodes, CPA, MBA – Texas Medical Center
Nana Coleman, MD, Ed.M. – Baylor College of Medicine
Michael Fordis, MD – Baylor College of Medicine
Constance M. Johnson, PhD – UT Health Cizik School of Nursing
Mary Majumder, JD, PhD – Baylor College of Medicine
Kimberly E. Monday, MD – Houston Academy of Medicine
Rashid Mosavin, RPh, PhD, MBA – Texas Southern University
Sean Murphy, JD – Houston Academy of Medicine
Arlo Weltge, MD, MPH, FACEP – Houston Academy of Medicine

Governing Institutions

Baylor College of Medicine • Houston Academy of Medicine • Texas Medical Center
Texas Southern University College of Pharmacy & Health Sciences • The University of Texas Health
Science Center at Houston • The University of Texas MD Anderson Cancer Center

Supporting Institutions

St. Luke's Health • Prairie View A&M University College of Nursing
Houston Community College, Coleman Campus • Texas Children's Hospital
LifeGift • Texas Heart Institute • Memorial Hermann Health System

BY THE NUMBERS



Resources and Collections

- 346,442 physical volumes
- 104 new print books on site
- 70,924 serials
- 369 databases
- 147 new original dissertations cataloged
- 15 new DEI titles added to e-book collection
- \$3,959,287 collection budget



Space Use

- 63,068 on-site visitors to the TMC Library
- 29 Classroom reservations
- 184 Group study reservations



McGovern Historical Center

- 5,481 items available online, an increase of 2,616
- 349 collection descriptions searchable online, 231 of which have an inventory
- 9 outreach events for 86 people
- 128 on-site researchers



Supporting Education, Research and Clinical work

- 718 consultation requests
- 68 systematic review searches
- 208 literature searches
- 57 classes for 1,755 attendees



Questions and Answers

- 4,024 interlibrary loan items borrowed for library users
- 3,989 reference transactions
- 2,314 circulation and ILL transactions



Digital Commons Online Repository

- 197 new article submissions, bringing the total count to 7,722
- 7 peer-reviewed journals hosted (2 new added)
- Downloads from 198 countries



Hours

The TMC Library is open 89 hours a week.