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Annual Report 1997

Houston Academy of Medicine-Texas Medical Center Library

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A cademy of Medicine— T exas Medical C enter L ibrary



Last year, the Library charted an ambitious course as it embarked on a five year program to develop a Cooperative Program for Knowledge Management. I am pleased to report that the Library has accomplished its goals for the year by enhancing user services, improving the facility, and extending informatics education programs. The Library is evolving as a leading Knowledge Management Center of Excellence for the future that provides quality services utilizing the latest information technologies.

This annual report enumerates last year's achievements, and highlights the goals for the upcoming year. It is clear that 1998 will be no less challenging than last year.

The Library is proud of the work it is doing and of the positive impact it can have on the health and wellness of Houston, Harris County, and the state of Texas. I hope this annual report will excite you about what the future holds.

Naomi C. Broering, MLS, MA

Executive Director

Houston Academy of Medicine-Texas Medical Center Library



HAM-TMC Librarians: J. Raines, D. Halsted, W.-C. Mok, E. Williams, N.C. Broering, D. Barclay, B. Varman, S. Lawson, A. Sams, D. Bick, and D. Camille (not shown: E. White, M. Irwin, R. Revankar)

A YEAR OF ACCOMPLISHMENTS

The five year plan to develop the Library as a Knowledge Management Center sets the stage for several new programs and activities.

Library Renovation

Phase I of a major renovation of the Library facility has been completed. The Lower Level of the Library was remodeled to accommodate the Health Informatics Education Center (HIEC) with two large multipurpose computer classroom teaching labs with over 50 computers, an updated lunch room and a large video conference room. New walls define a large area for public-access computer stations, and staff offices, and two new small conference rooms have been added. The Medical Archives is located in larger, newly designed quarters on the Lower Level.

Knowledge Management Services was completely renovated. There is a new Reference Desk, a Consumer Health Information Center Reading Room, and a new, expanded open Knowledge Network Area of 24 workstations. Fresh paint, ceiling tiles, updated lighting, window blinds, new carpeting and furniture including lounge seating were also part of the Phase I renovation.

Restructuring the Library's Organization

The Library was restructured to support future user needs and the new programs being initiated. This included consolidation and merging of responsibilities and tasks and staff redeployment. Departments were renamed to reflect new responsibilities, but continue to perform past functions as well.

Enhanced services include access to new Knowledge Network Databases; development of digital databases of TMC resources; creation of new World Wide Web Home Pages; Internet training; and consumer health information services. The Library continues to offer its existing programs, collection development, and its historical center.

Grant Awards

The Library was awarded a three year \$1.5 million dollar grant from the Houston Endowment and a three year \$150,000 grant from the MD Anderson Foundation. The funds, distributed evenly over a three-year period, will be used to support the

Knowledge Management Center concept which includes Knowledge Network Services, the Health Informatics Education Center, Consumer Health Information Services and an annual computer conference.

Health Informatics Education Center and Classroom

The Health Informatics Education Center is a shared education, training, and instructional development resource that supports the educational programs of the schools, accelerates the use of computers in health education, increases acceptance of advanced technologies by faculty and students, and supports telemedicine distance learning.

It includes two major computer classrooms. They will have over 50 computer workstations, video projectors, a ceiling-mounted computer projector, printers, and open access computers. One of the classrooms will also serve as an open Informatics Lab.

Consumer Health Information Center

The Consumer Health Information Center is a source of authoritative health information for care givers, patients, and their families. It is located on the First Floor of the Library next to Knowledge Network Services. Medical reference librarians who staff the desk will assist users in their search for information.

Two computers will provide access to the Internet and databases including the Health Reference Center. The onsite collections for the Consumer Health Information Center will include a reference collection, indexes to the medical literature, audiovisual materials, and easy access to the entire collection of the HAM-TMC Library.

Mini-Medical Informatics Courses

The Library designed a medical informatics teaching program to train users in information access skills. A series of three classes includes database search skills using MEDLINE, Current Contents, and Internet training. The Internet sessions cover E-mail, discussion groups, Netscape, use of Internet search engines, telnet, gopher, FTP, HTML and development of Internet Home Pages.

John P. McGovern Historical Collections and Research Center

Again this year, the Historical Center was supported by generous gifts from Dr. John P. McGovern. His support enables the Library to enhance and maintain the Historical Center as a treasure trove by expanding the Library's special collections. The pediatric collection in memory of Dr. H. Grant Taylor received emphasis this year. The rheumatology collection including papers donated by Earl J. Brewer, Jr., M.D. were arranged and indexed, and guides to the Brewer Papers will be available in 1998.

The Historical Center participated in the development of three videos. The center's cardiology collection, portraits and historical illustrations of blacks in medicine, and the Atomic Bomb Casualty Commission Collections were used by the film makers. UT-TV used portraits, documents and photographs for films on Texas Medical Center history, and the Memorial Health Care Systems.

Margaret A. Irwin, Special Collections Librarian and Coordinator of the Library's Atomic Bomb Casualty Commission Collections, was invited to visit Japan to consult with the Radiation Effects Research Foundation (RERF).

Conference on Computers in Health Care Conference

In June 1997, the Library sponsored its first annual conference on Computers in Health Care at Baylor's new Alkek Auditorium. Eight outstanding speakers including the keynote speaker, Vice Admiral Harold M. Koenig, Surgeon General of the Navy, addressed the conference theme: telemedicine. Naomi C. Broering, Executive Director, was the Program Chairman. The nearly 200 attendees included faculty staff and students of the Texas Medical Center. Plans are to conduct annual educational conferences on information technology in medicine.

Friends of the Texas Medical Center Library

The Friends of the Texas Medical Center Library Annual Dinner held on October 14, 1997, at the Houston Country Club had over 150 attendees. Mr. Russell McFarland, President, welcomed the guests and introduced Mr. Ron Stone, the master of ceremonies. The program on the Library's past, present and future featured a new video about the Library and a special presentation by Naomi C. Broering, Executive Director. In addition to the funds raised through the Annual Dinner, the Friends contributed over \$11,000 to the Library's book fund.



Above left to right: Mr. Gregory Chauncey, Thomas F. Burks, Ph.D., Naomi C. Broering, MLS, MA, Richard E. Wainerdi, Ph.D., Kathryn S. Stream, Ph.D., Mrs. Richard E. Wainerdi (seated)

Friends of the Texas Medical Center Library Annual Dinner

Below left to right: Francis I. Catlin, M.D., Mavis Kelsey, M.D., Mr. Russell McFarland, and Mrs. Russell McFarland

REVENUE

EXPENSES

Assessments	\$4,314,623	Personnel
Fee-based services	904,372	Collection
Grants, contracts, gifts	672,791	Building-relate
Other		Printing, posta
Total Income	\$5,963,087	Automation Library develo

Personnel	\$2,162,274
Collection	. 1,238,032
Building-related costs	800,653
Printing, postage & supplies	280,503
Automation	
Library development	
Building improvements	224,680
Other	271,440
Total Expenses	\$5,260,275

STATISTICAL HIGHLIGHTS 1996-97

Questions answered	
Computer searches by librarians694	
Education sessions	
(includes orientations)	
Education participants2,813	
Lending to other libraries	
Borrowing from other libraries	
Librarians and other professionals 21.25	
Support staff	

1997–98 LIBRARY BOARD MEMBERS AND ALTERNATES

Texas Medical Center

Member: Chairman Richard E. Wainerdi, Ph.D., 1998; Alternate: Ms. Joyce Camp

Baylor College of Medicine

Members: J. Robert Beck, M.D., *Vice Chairman*; William R. Brinkley, Ph.D.; Robert R. Rich, M.D. Alternates: Mr. C.R. Richardson; William T. Butler, M.D.; Ralph D. Feigin, M.D.

The University of Texas-Houston Health Science Center

Members: R. Palmer Beasley, M.D.; Thomas F. Burks, Ph.D., 1997 Chairman Alternates: Paul E. Darlington, Ph.D.; Doris L. Ross, Ph.D.

The University of Texas M. D. Anderson Cancer Center

Member: Robin R. Sandefur, Ph.D.; Alternate: Michael J. Ahearn, Ph.D.

Houston Academy of Medicine

Members: Mr. Greg Bernica; Carlos Hamilton, Jr., M.D., Secretary Alternates: William Fleming III, M.D.; Michael Kelly II, M.D.

Texas A&M University - IBT

Member: Wallace McKeehan, Ph.D.; Alternate: Fuller Bazer, Ph.D.

Texas Woman's University

Member: Kathryn S. Stream, Ph.D.; Alternate: Mrs. Elizabeth Snapp

AN EXCITING YEAR AHEAD

1998 promises to bring new and improved services for Library users. Phase II of the Library's renovation will be conducted during the year. The Library's objectives for 1998 are:

Health Informatics Education Center (HIEC)

Plans include the acquisition of computers, network and teleconference equipment, and multimedia educational software. The Library will provide workshops on medical informatics, the Internet, and Home Page development. The HIEC will undertake a prototype Telemedicine/Remote Learning program

Knowledge Network Services Enhancements

The Library plans new databases and an intranet approach to electronic full text. The Library will continue to offer training on the use of Knowledge Network Databases including MEDLINE and PubMed.

Consumer Health Services

The Library offers health information services to consumers, and will expand this program during the coming year. Planned activities include identifying and coordinating existing resources for patient health information, acquiring new non-print materials, providing bibliographic and full text services, collaborating with public libraries and school programs, and continuing efforts to secure funding for this service.

Publications and Grants Writing Service

This service is under development. The Library offers a bibliographic verification service for TMC authors, and plans extensive enhancements to this program. Planning efforts include sponsoring workshops on "Writing for Journal Publications"; instruction on abstract preparation and journal guidelines; formats and organization of scholarly papers; text editing service; and work with publishers. Other planned workshops and services include "Grant Writing for Success".

Development to Support Library Programs and Facilities Improvement

A vigorous fund raising and grant program is planned. This includes preparing grant applications to foundations and federal agencies; working with the Library Board and Friends of the Texas Medical Center Library on fund raising; developing new fee-for-service programs; and identifying funds for Phase II and a continuing Library Improvement Program.

Development of the Regional Medical Library (RML) Program

The Library is promoting new activities to enhance the RML. This includes telemedicine, Home Page, software-tutorial software, adding patents and trademarks services, and supporting new training for PubMed and Internet Grateful Med while also continuing the DOCLINE and Outreach services.



1997 Employee Awards



National Youth Leadership Forum