

2010

Annual Report 2009-2010

Houston Academy of Medicine-Texas Medical Center Library

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From the Chair of the Board of Directors

I am very pleased that after a year-long national recruitment campaign by the Library's Board of Directors, L. Maximilian Buja, MD, accepted the position of Executive Director of the Houston Academy of Medicine-Texas Medical Center (HAM-TMC) Library, effective December 1, 2009.

Dr. Buja comes to the Library with extensive academic health science experience, including his recent tenure of Executive Vice President of Academic Affairs at the University of Texas Health Science Center at Houston (UTHSC-H). One of the first items on Dr. Buja's agenda was to complete the work on creating a new base assessment model for the Library's Governing and Participating Institutions. I am pleased to announce that this work is almost complete and should be endorsed by the Board in the fall of 2010. Additionally, Dr. Buja and his staff are working towards creating the *World Center for Health Information*, offering quality health information to institutions and countries currently not able to access valuable resources.

I look forward to working with Dr. Buja and the Library Board of Directors in future endeavors.

Michael E. Speer, MD
Chair, Board of Directors



Board of Directors
Front: Richard E. Wainerdi; C. Michael Fordis, Jr.; L. Maximilian Buja; Michael Speer; Eric Malmberg; Back: Dana Rooks; Jim Friou; George Stancel; Stephen Greenberg; William Brinkley; Greg Bernica; Stephen Tomasovic; Patricia Butler; Elizabeth Brown-Guillory for Sunny E. Ohia

Board of Directors and Alternates

Officers

- Michael E. Speer, MD, Chair –Houston Academy of Medicine
- Ann Scanlon McGinity, PhD, RN, Vice Chair—Texas Woman's University (September 2009-February 2010)
- Eric D. Malmberg, EdD, Vice-Chair-Texas Women's University (March-August 2010)
- Patricia Butler, MD, Secretary- The UT Health Science Center at Houston

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- William Brinkley, PhD – Baylor College of Medicine
- L. Maximilian Buja, MD – The UT Health Science Center at Houston
- Peter Davies, MD, PhD – The UT Health Science Center at Houston
- Michael Fordis, Jr., MD – Baylor College of Medicine
- Jim Friou – Baylor College of Medicine
- Stephen Greenberg, MD – Baylor College of Medicine
- Sunny E. Ohia, PhD -Texas Southern University
- Dana Rooks, MS, MA – University of Houston
- George Stancel, PhD – The UT Health Science Center at Houston
- Stephen P. Tomasovic, PhD – The UT MD Anderson Cancer Center
- Richard E. Wainerdi, PE, PhD –Texas Medical Center

Alternates

- Janis Apted, MLS – The UT MD Anderson Cancer Center
- Bryant Boutwell, PhDH, The UT Health Science Center at Houston
- Denise Castillo-Rhodes – Texas Medical Center
- Kevin Dillon, MBA, CPA – The UT Health Science Center at Houston
- Lewis E. Foxhall, MD – Houston Academy of Medicine
- Hiram "Gil" Gilbert, PhD - Baylor College of Medicine
- Anne Gill, DrPH, MS – Baylor College of Medicine
- Marilyn M. Goff – Texas Women's University
- Barbara Hayes, PhD – Texas Southern University
- John E. Kajander – Texas Medical Center
- Jerald W. Strickland, PhD – University of Houston
- William Thomson – Baylor College of Medicine
- Arlo F. Weltge, MD – Houston Academy of Medicine

FINANCE COMMITTEE

- Jim Friou, Chair – Baylor College of Medicine
- Greg Bernica - Houston Academy of Medicine
- Denise Castillo-Rhodes – Texas Medical Center
- Hugh Ferguson - The UT MD Anderson Cancer Center
- Eric D. Malmberg, EdD – Texas Women's University
- Vanessa McKeown, CPA – The UT Health Science Center at Houston



From the Executive Director

After serving on the Library Board of Directors for several years, I was pleased and honored to be selected by the Board members to become the new Executive Director of the HAM-TMC Library in December 2009. My appointment brought to an end a period of transition following the untimely death of our colleague and friend, Elizabeth Eaton, PhD, the previous Executive Director. We owe a debt of gratitude to Dr. Eaton for her committed leadership and to Deborah Halsted, MLS, MA, who provided effective interim direction for the Library. I would also like to thank Michael Speer, MD, for his leadership as Chair of the Board of Directors.

The FY 2009-10 has been a period of continued service and new opportunities for the Library and for me personally. My commitment to a leadership role stems from my conviction that the Library is an important and vital institution providing resources essential for successful learning, research and scholarship for the faculty, students and staff of our Texas Medical Center (TMC) institutions. I have been impressed with the high quality and professionalism of the librarians and staff who are essential for the current and future success of the Library.

The world of publishing and information storage and delivery continues to be in a state of evolution, even revolution. A major focus of the Library is keeping pace with this rapidly changing world. To that end, we have redoubled our efforts to provide multiple avenues to the scientific literature, including on-site and remote electronic access to journals, e-books and databases, as well as on-site access to our print collections. We have implemented a remote access procedure to ensure accurate data for electronic usage.

In partnership with the Holocaust Museum Houston and the John P. McGovern, MD, Center for Humanities and Ethics of the UTHSC-H, the Library hosted *How Healing Becomes Killing: Eugenics, Euthanasia and Extermination*. This exhibit highlighted the rise of

eugenics and the misuse of medicine during World War II, with a related series of lectures on biomedical ethics.

The HAM-TMC Library has continued to serve as the Regional Medical Library (RML) for the South Central Region as part of the National Library of Medicine's National Network of Medical Libraries. Under the outstanding leadership of Michelle Malizia, the RML staff is very actively providing a number of outreach activities and services for the five-state region.

Our vision is broad. In collaboration with Richard Wainerdi, PhD, PE, and his colleagues at the TMC, we are striving to transform the Library into the *World Center for Health Information*. We are in active discussion with leaders from several countries to explore how the Library can be a major catalyst for the dissemination of scientific information for professionals and health information for the general public throughout the world. We are committed to leading the way in the progress toward education and health as the keys to human advancement.

I would like to thank the newly-retired Elizabeth White for her thirty-seven years of service to the Library. We remain committed to the continued support of the John P. McGovern Historical Collection and Research Center.

L. Maximilian Buja, MD
Executive Director

The HAM-TMC Library is a wonderful resource not only for the Texas Medical Center, but for the greater Houston area and the five-state region served by the NN/LM SCR. The Library remains a leading source for medical information for health practitioners, students, faculty and the community at large.

Richard E. Wainerdi, PE, PhD
President, Chief Executive Officer, Chief Operating Officer
Texas Medical Center, Inc.

Administration

Executive Director

After a national search for a new Executive Director, in December of 2009 the Board of Directors appointed L. Maximilian Buja, MD, to lead Library. Until recently, Dr. Buja served as Executive Vice President of Academic Affairs and Dean of the Medical School at UTHSC-H. Dr. Buja received his medical degree with honors from Tulane University School of Medicine in New Orleans. He has served as Staff Associate at the National Heart and Lung Institute, as Resident of Pathology at the National Cancer Institute, as the A.J. Gill Professor of Pathology at the University of Texas Southwestern Medical School at Dallas and as Chairman of the Department of Pathology at UTHSC-H. Dr. Buja remains the Distinguished Teaching Professor in the Department of Pathology and Laboratory Medicine at UTHSC-H.

Base Assessment Model

The Library Board of Directors and the Board Finance Committee created the framework for a new assessment model for Governing and Participating member institutions. The first step in this process was to create a database that could accurately track usage of electronic resources by specific institutions. With this data, a model of support will be created which will more logically apportion institutional assessments, based on the actual cost of running the Library, electronic resource usage and use of the physical library space. This new model will be completed and voted on by the Board of Directors in FY 2010-11, for implementation in FY 2012-13.

New Library Logo and Library Name



The HAM-TMC Library created a new logo to reflect our commitment to change and progress. Beginning in September 2010, the Library will be doing business as (DBA) *The Texas Medical Center*

Library (The TMC Library) with the tag line *Information for Life*. The TMC Library is committed to providing information for life-long learning and knowledge for our professionals and the community. Our Governing Institutions, Board of Directors and Friends of the TMC Library all support this new branding.

Library Satisfaction Survey

In the spring, the Library conducted an in-depth client survey to assess areas in which the Library meets user expectations and to identify areas where improvement is needed. Almost 400 faculty, students, residents and staff completed the survey, with the following results:

- 78% of respondents are either satisfied or very satisfied with the Library
- Respondents indicated their most valued services are:
 - Electronic journals
 - Remote access
 - Links to full text
 - Clinical databases
 - Research databases
 - Electronic books
- Areas needing improvement:
 - Access to Library resources from mobile devices
 - Additional electronic journals and databases
 - Additional group study rooms and electrical outlets

Library management will conduct a strategic planning process in FY 2010-11 to address these issues.

Strategic Planning Project

Thanks to funding from the Friends of the TMC Library's *E. Lillo Crain, MD, Fund* the Library partnered with The University of Houston's C.T. Bauer College of Business on a project to evaluate current Library products, services and management structure. Nine teams of MBA students presented assessments of current Library strengths and weaknesses and proposed strategies on how better to position the Library for success in terms of financial stability and user satisfaction. These results will be used in the strategic planning process in FY 2010-11.

Collection Development

During the year the *Collections Management Division* changed to *Collection Development*. The new name reflects the broad nature of activities undertaken by the department, which acquires and maintains both print and electronic resources for the Library's collection. The staff members also research new and developing resources useful to the Library's many clients. Last fiscal year's budget cuts caused a significant cancellation of resources. Thanks to stabilization of the reduced budget this fiscal year, only a few cuts to the collection were required.

This year the Library began working with HELP, a program established by students to aid their peers in developing countries by collecting and sending much-needed textbooks for a medical school in Gambia. The Library has been donating copies of withdrawn and gift books to the program.

The TMC institutional repository, *The DigitalCommons@The Texas Medical Center*, has grown to more than 3,172 documents. The Library has retained full-text access to TMC theses and dissertations via the *ProQuest Dissertations and Theses* database, although access to the other materials had to be cancelled. The recently-created open access collection of theses and dissertations for the UTHSC-H Graduate School of Biomedical Sciences has been very successful. These theses and dissertations have been downloaded almost 1,000 times in only a few months. In addition we have added several new collections: *Coronary Artery Anomalies* from the Texas Heart Institute, the *UT-GSBS Newsletter*, and the *William Moloney, MD Atomic Bomb Casualty Commission Papers* from the McGovern Historical Collections.



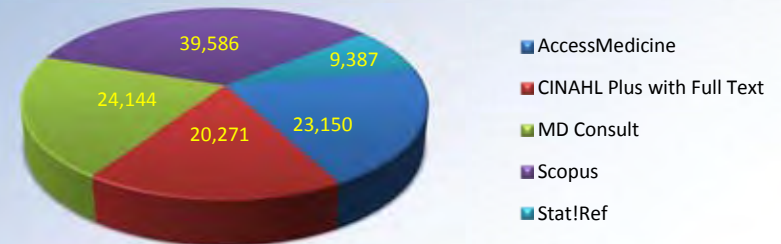
Members of the student group HELP preparing donations from the Library to be shipped to Gambia.

Most-Used Journals 2009-10

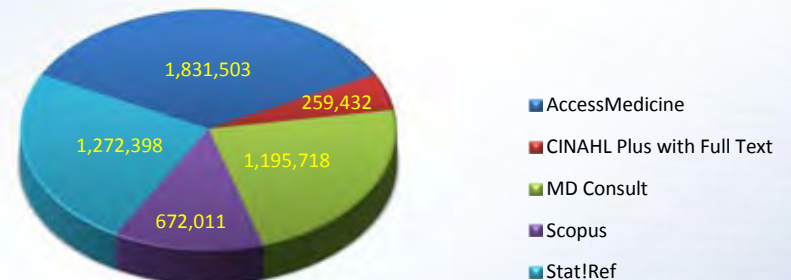
Number of Hits

New England Journal of Medicine	60,634
Journal of Biological Chemistry	33,771
Nature (London)	30,745
Circulation	21,509
Science (New York, N.Y.)	20,981
Pediatrics (Evanston)	19,683
JAMA	19,253
PNAS: Proceedings of National Academy of Sciences	17,033
Journal of Neuroscience	17,112
Cell (Cambridge)	17,005

Total User Sessions, Top 5 Licensed Databases



Total Page Views, Top 5 Licensed Databases



Institutional Relations/Information Technology

The primary focus for the Institutional Relations/Information Technology Department in FY 2009-10 was to gather and analyze electronic resource usage data. In September 2009, UTHSC-H joined BCM in accessing Library resources based on individual login rather than institutional IP address authentication method. This change allowed the Library a more complete picture of subscription usage.

For FY 2009-10, the Library analyzed 203 million log records, doubling the data collected from 2003 through 2008. A summary of significant usage by the Governing and Supporting institutions is displayed to the right. Some of the increases by BCM and UTHSC-H resulted from organic growth, estimated at 30%, and an increase in data collection for the full year. Growth in other institutional usage came through increased efforts in marketing and outreach.

The table refers to *Bands* as a way to group institutions of similar size and scope, changing the assessment modeling from a capital-based to a subscription-based model. This effort is congruent with the transition from print to electronic resources. This project is due for completion and approval by the Library Board of Directors in FY 2010-11.

The TMC Library Remote Access use (Significant Bytes) per Institution

Institution	FY2009		FY2010		Comparison
	Total Gigabytes (GB)	% of total	Total Gigabytes (GB)	% of total	
Band 1					
Baylor College of Medicine	449.79	44.07%	1,210.64	53.79%	169%
University of Texas Health Science Center at Houston	246.64	24.16%	622.98	27.68%	153%
Totals, Band 1	696.43	68.23%	1,833.62	81.46%	163%
Band 2					
University of Texas M. D. Anderson Cancer Center at Houston	42.94	4.21%	51.88	2.30%	21%
University of Houston	115.39	11.30%	147.13	6.54%	28%
Totals, Band 2	158.33	15.51%	199.01	8.84%	26%
Band 3					
Texas A&M University Institute of Biosciences and Technology	40.81	4.00%	48.35	2.15%	18%
Texas Heart Institute	13.83	1.35%	24.18	1.07%	75%
Totals, Band 3	54.64	5.35%	72.53	3.22%	33%
Band 4					
Texas Woman's University	33.66	3.30%	42.08	1.87%	25%
Texas Southern University College of Pharmacy & Allied Health	35.22	3.45%	34.13	1.52%	-3%
Houston Community College System	0.28	0.03%	4.95	0.22%	1668%
Prairie View A&M University College of Nursing	9.94	0.97%	22.54	1.00%	127%
Totals, Band 4	79.1	7.75%	103.7	4.61%	31%
Band 5					
Harris Co. Hospital District	0.42	0.04%	3.23	0.14%	669%
Memorial Hermann Hospital System	4.03	0.39%	3.81	0.17%	-5%
St. Luke's Episcopal Hospital	0.57	0.06%	0.29	0.01%	-49%
Texas Children's Hospital	0.76	0.07%	0.43	0.02%	-43%
The Methodist Hospital	11.16	1.09%	11.39	0.51%	2%
Totals, Band 5	16.52	1.62%	15.92	0.71%	-4%
Band 6					
Harris Co Inst of Forensic Sciences	0.02	0.00%	0.01	0.00%	-50%
Hou Dept Health & Human Svcs	0.11	0.01%	0.01	0.00%	-91%
LifeGift Organ Donor Center	0	0.00%	0	0.00%	0%
NASA	2.8	0.27%	3.01	0.13%	8%
Shriners Hospitals	0.01	0.00%	0.01	0.00%	0%
Totals, Band 6	2.94	0.29%	3.04	0.14%	3%
Band 7					
Houston Academy of Medicine	2.88	0.28%	13.12	0.58%	356%
Texas Medical Center	2.88	0.28%	0.03	0.00%	-99%
Totals, Band 7	5.76	0.56%	13.15	0.58%	128%
Unknown or Uncategorized					
	9.96	0.98%	12.88	0.57%	29%
	9.96	0.98%	12.88	0.57%	29%
Total Gigabytes (GB)	1,020.74	100.00%	2,250.81	100.00%	121%

John P. McGovern Historical Collections & Research Center



The John P. McGovern Historical Collections & Research Center saw one major change during the past year. Elizabeth Borst White, Associate Director, retired April 30th after thirty-seven years of preserving medical history for the Library and the medical community. Beth worked closely with the late John P. McGovern, MD, to establish the rare book collection based on Dr. McGovern's collection of 19th- and early 20th-century medical texts. Through subsequent gifts and purchases, the McGovern collection grew over the years and other collections such as the Burbank collection on rheumatism, arthritis and gout were added. Recent additions include rare books from the Menninger Foundation Library and the University of Texas Dental Branch Library.

The rare book staff cataloged more than 500 books including:

- *Pharmacopeia*, a manuscript from 1650-1750, which consists of handwritten (in several different hands) remedies and treatments for various diseases and ailments, including syphilis and toothache
- *Aurea opuscula Angeli Aretini [et] Alberti Gandini de maleficiis*, 1494, an incunabulum from the Menninger Collection

More than 125 individuals visited and used resources in the Library's Rare Book Room, including students and researchers from UTHSC-H, BCM and Rice University. Over 200 people came to the Historical Research Center, including journalists from Japan, faculty and students from TMC institutions, and researchers in public health and the history of medicine.

The archive staff completed the long-awaited inventory of the *John P. McGovern, MD*, papers, now available to the public.

Your retirement, Beth, is well deserved. Your legacy at the Library is certain.

Richard Lyders
Executive Director, 1976-1994
HAM-TMC Library

The HAM-TMC Library is an invaluable resource for historical research. As a writer I benefit from the library's Historic Research Center and rare books collection on a daily basis. How fortunate we are to have these wonderful resources at our doorstep. The life's work of many of the founders of our Texas Medical Center can be found here along with the great names in medical history who laid the groundwork for the advances in medicine we now build upon. Thanks to outstanding archivists who specialize in the literature of medicine, the voices of our medical past come to life each and every day within our library – providing an important perspective for both the present and the future.

Bryant Boutwell, DrPH
John P. McGovern Professor of Oslerian Medicine
University of Texas Health Science Center at Houston

National Network of Libraries of Medicine South Central Region

The HAM-TMC Library serves as the RML for the National Network of Libraries of Medicine South Central Region (NN/LM SCR), under contract with the National Library of Medicine (NLM) through April 30, 2011. The mission of the NN/LM SCR is to advance the progress of medicine while improving public health by providing all health professionals and the general public in the South Central Region (Arkansas, Louisiana, New Mexico, Oklahoma and Texas) with equal access to biomedical information. The NN/LM SCR fulfills this mission through classes, exhibits and provision of funding opportunities to the region.

NN/LM SCR staff conducted ninety-eight workshops and presentations to more than 2,000 healthcare professionals, librarians and members of the public throughout the five-state region. Workshop topics included locating health information on the following topics: Internet; proposal writing; health literacy; Web 2.0 technologies; and using the NLM databases, PubMed and MedlinePlus. A new class, *Health Statistics on the Web: It's as Easy as...1,2,3!*, debuted in February 2009. Feedback from class attendees has been overwhelmingly positive. In addition, staff demonstrated and publicized NLM databases by exhibiting at five national conferences, including the American Academy of Physical Medicine and Rehabilitation and the American Osteopathic Association annual meetings.

Funding was provided to over seventy projects throughout the region. NN/LM SCR funding awards are designed to improve access to online information, promote outreach, encourage professional development, and provide a forum to exchange ideas. A new award, the *Historic Preservation and Digitization Award* provided funding for three libraries to begin digitizing unique portions of their collections such as the *Charity Hospital Reports* and the *Aristides Agramonte Collection on Yellow Fever*. These collections will then be made freely accessible via the Internet.



NN/LM SCR Staff
Emily Hurst, Michelle Malizia, L. Maximilian Buja, Cheryl Rowan, Melissa Salas, Karla Bourque, Karen Vargas, Re Mishra, Carrie Rogers



Re Mishra at a National Exhibit



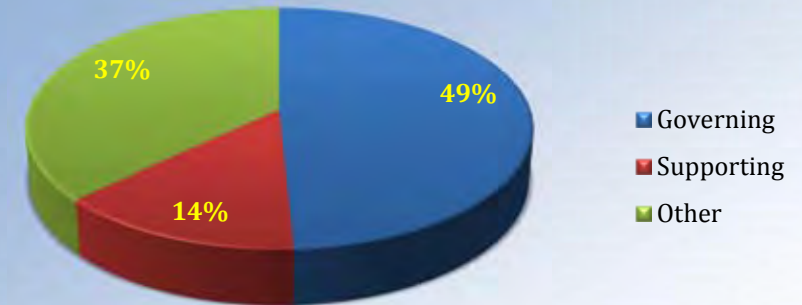
Emily Hurst Teaching in Fort Worth

Reference and Outreach

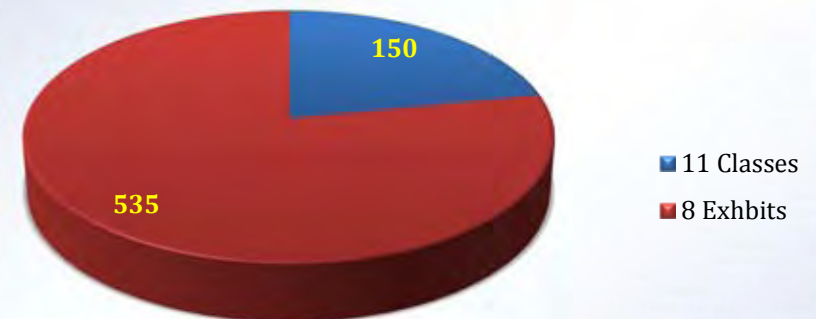
Customer intelligence, return on investment, direct marketing: these are phrases that may not say *library*, but they are phrases that have been used frequently in the Reference and Outreach Department this year. When the Library's Executive Management Team became focused on creating a sustainable assessment model, it became clear how important the *business* of libraries is to the future of the Library. In response, the department began a staff restructuring process. The librarian job titles of *Education*, *Emerging Technologies* and *Partnership and Marketing* have joined the more traditional titles of *Reference and Instruction* and *Consumer Health* librarians. The restructuring has been accomplished with no staff additions, relying on the unique and valuable talents of our existing staff.

The Reference and Outreach Department now provides users with services that facilitate access to quality health information in ways not possible before. In-person consultations, independent and curriculum-based classes, orientations, electronic reference services (email, live chat), and in-office *house calls* are used to interact with the thousands of students, faculty, staff, researchers and patients who use or visit the Library. These efforts are paying off. Activity within the curriculum of academic institutions has increased by over 200%, and the increase in electronic reference activity is up 43% over the last fiscal year. The Reference and Outreach Department is also subcontracted to the NN/LM SCR to provide outreach services to thousands of consumers and health professionals in twenty-two counties in the Texas Gulf Coast area.

Reference Questions by Institution Type



Outreach Attendance



Library Activities



Allen Lopez, Center, Conducts Focus Group in Brazoria County

Always the WISER

Partnering with the Moody Medical Library of the University of Texas Medical Branch, the Library received funding from the NN/LM SCR to introduce first responders in Brazoria, Galveston and Harris Counties to the toxicological databases offered by the NLM. Project

goals are to conduct focus group sessions on

the informational needs of first responders and then train them in the use of NLM databases, especially WISER®.

MLA Cunningham Fellow

In May, the Library hosted Marie-Thérèse Mitri, Reference Librarian from the Lebanese American University, the MLA Cunningham Fellow. Ms. Mitri was interested in observing many functions of a medical library including the licensing of electronic resources. While in the U.S., Ms. Mitri also visited the Welch Medical Library of Johns Hopkins University School of Medicine and attended the annual MLA meeting in Washington, D.C.



Joanne Romano, Deborah Halsted, MJ Figard, MLA Cunningham Fellow Marie-Thérèse Mitri



Holocaust Museum Docent Bryan Howell Conducts Exhibit Tour

Medical Ethics Exhibit and Lecture Series

The Library hosted the exhibit, *How Health Becomes Killing: Eugenics, Euthanasia and Extermination*, on loan from the Holocaust Museum Houston. In partnership with the John P. McGovern

Center for Humanities and Ethics of the UTHSC-H, the Library sponsored a series of companion lectures on medical ethics,

including *Medicine After the Holocaust: From the Master Race to the Human Genome and Beyond* by Sheldon Rubinfeld, MD, Clinical Professor of Medicine at BCM. Additional programs will be offered in FY 2010-11.

Scholarly Communications Forum

Kate Krause coordinated this year's Scholarly Communications Forum, *The Future of Libraries*. This annual event is co-sponsored by the HAM-TMC Library/Rice University/ University of Houston Joint Committee on Scholarly Communications. The forum traditionally caters specifically to academic and medical libraries but

this year the event purposely offered a theme that appealed to public, community college, K-12 and special libraries as well. The event proved to be so popular that there was not enough building space and registration had to be prematurely cut off at 180. Dean James, PhD, MLIS, served as Master of Ceremonies. The keynote speakers, both from Rice University's Fondren Library, were Geneva Henry, PhD, Executive Director of the Center for Digital Scholarship, and Lisa Spiro, PhD, Director of the Digital Media Center. Panelists and round table leaders represented different types of libraries and discussed current and future challenges facing all libraries. Feedback from the participants was highly positive and many attendees requested that we extend next year's forum from a half-day event to a full-day event.



Panelists: Rachel Vacek (UH), Michelle Malizia, Liz Philippi (Spring Branch Education Center), Rhoda Goldberg (Harris County Public Library System)

March of Dimes Walk

In April, Library staff members joined other TMC walkers on the University of Houston campus for the March for Babies 2010. The walk, coordinated by the March of Dimes®, raised funds to improve the health of infants by preventing premature birth, birth defects, and infant mortality. Team *HAM-TMC Library* collected over \$1,100 in donations towards this worthy cause.



Professional Activities of Staff

Presentations

Advanced Proposal Writing, MLA Annual Meeting—Michelle Malizia
Caring for the Mind, Arkansas Library Association Annual Meeting—Michelle Malizia
Elevated Practices for Long-Distance Collaborations, MCMLA Annual Meeting—Michelle Malizia
Grants and Proposal Writing, Texas Council on Family Violence—Karen Vargas
Grants and Proposal Writing, Texas Department of Family and Protective Services—Michelle Malizia
Health Literacy, Austin Connects: Community Technology Symposium—Karen Vargas
Health Literacy, Texas Opportunity Online Broadband Summits—Karen Vargas
Healthy Librarian, SCC/MLA Annual Meeting—Karen Vargas
MedlinePlus Update, Oklahoma Health Sciences Library Association Meeting—Karen Vargas

Publications

Dean James (aka Miranda James). *Murder Past Due: A Cat in the Stacks Mystery*, New York: Berkley, 2010 (New York Times Mass Market Paperback Best Seller List)

National/Regional Boards and Advisory Committees

African American Health Coalition—Adela Justice
American Journal of Cardiology Editorial Board—L. Maximilian Buja
Archives of Pathology and Laboratory Medicine, Section Editor for *Cardiovascular Pathology*—L. Maximilian Buja
Association of Academic Health Science Libraries—Deborah Halsted
Cardiovascular Pathology Associate Editor—L. Maximilian Buja
Experimental and Molecular Pathology Editorial Board—L. Maximilian Buja
HAM-TMC Library /Rice University/University of Houston Joint Committee on Scholarly Communications—Lisa Berry, Dean James, Kathryn Krause
Hispanic Health Coalition (Houston)—Adela Justice
Journal of Library Innovation Peer Reviewer—Shannon Basher

South Central Academic Health Science Library Consortium (SCAMeL)

- Board—Deborah Halsted
- Collection Development Committee—Joanne Romano, Laurel Sanders
- Interlibrary Loan Committee—Alisa Hemphill

Society for Cardiovascular Pathology Distinguished Achievement Award—L. Maximilian Buja
Texas Council of Academic Libraries—Deborah Halsted
Texas Heart Institute Editorial Board—L. Maximilian Buja
Texas Health Science Library Consortium

- Board—Deborah Halsted
- Circulation Services Standards Team—Jesse Gonzalez (Chair)
- Resources Management Team—Lisa Berry, Dean James, Joanne Romano (Chair)
- Steering Team—Dean James
- Technical Services Standards Team—Dean James (Chair)

Texas Medical Center

- Council of Financial Officers—Alice Richardson
- International Affairs Council—Adela Justice
- Planning and Construction Advisory Council—Jesse Gonzalez
- Policy Council—L. Maximilian Buja
- Public Affairs Advisory Council—Beatriz Varman
- Security Council—Jesse Gonzalez
- Student Affairs Advisory Council—Sheila Green
- Volunteer Advisory Council—Adela Justice
- Woman's Health Network—Lisa Berry, Adela Justice

Texas State Library, TexTreasures Working Group—Deborah Halsted
Texas Woman's University Institute of Health Sciences, Houston, Institutional Review Board—Sheila Green
Texas Woman's University, School of Library and Information Studies Advisory Council—Deborah Halsted
University of North Texas, Department of Library and Information Sciences Board—L. Maximilian Buja, Deborah Halsted, Michelle Malizia
University of Texas System Advisory Committee on Library Affairs—Deborah Halsted

Committee Membership

Medical Library Association

- MIS/MLA Career Development Grant Jury—Michelle Malizia
- Oral History Committee—Deborah Halsted
- Research Section, Membership Committee—Beatriz Varman
- Technical Services Standards Committee—Dean James

Partners in Information Access for the Public Health Workforce Steering Committee—Michelle Malizia

South Central Chapter of the Medical Library Association

- Archivist—Elizabeth White, Philip Montgomery
- Continuing Education Committee—Dean James, Re Mishra
- History Committee—Lisa Berry, Emily Hurst
- Local Arrangements Committee—Sheila Green, Deborah Halsted
- Membership Committee—Beatriz Varman
- Newsletter Co-Editor—Deborah Halsted
- Program Committee, Tech Expo Subcommittee—Shannon Basher

Texas Library Association

- 2011 Program Committee—Deborah Halsted, Karen Vargas

Faculty Appointment

Distinguished Teaching Professor and Professor of Pathology and Laboratory Medicine, UTHSC-H, L. Maximilian Buja

Adjunct Faculty & Instructor, *Community-Based Health Information*, University of North Texas, Department of Library and Information Sciences—Deborah Halsted

Facilitator, *Integrated Problem Solving Course*, BCM—Lisa Berry



Terrie Smalls-Hall
Employee of the Year



Library Executive Committee
Bottom Left: L. Maximilian Buja, Alice Richardson,
Deborah Halsted, Elizabeth White, Top Left: Lisa
Berry, Chris Young, Dean James, Sarah Keith,
Martha Grady, Michelle Malizia



The Library responds to the
threat of an H1N1 pandemic
by vaccinating staff



FY 2009-10 Staff with Michael Speer, MD, Chair, Board of Directors

FY 2009-10 Staff

Deborah Halsted, MLS, MA, Interim Executive Director, September—November 2009

L. Maximilian Buja, MD, Executive Director, December 2009-August 2010

Scott Aikens, BA
Shannon Basher, MLS
Lisa Berry, MALS, AHIP
Karla Bourque, BA
Ryan Casantos
Mireille Clark
Pamela Cornell, MEd
Alethea Drexler, BA
Mark Eagleton
Donna Evans, MLS, MPH
MJ Figard, MLIS, CA
Michael Garrett, MLS
Jesse Gonzalez
Martha Grady, BFA
Sheila Green, MSLS
Martha Green

Richard Guinn, MLS
Alisa Hemphill
Janice Herrera
John Hunter, MLS
Emily Hurst, MSLS
Mary Jackson, MLS
Dean James, PhD, MSLS, MA
Shikun "KK" Jiang, MS
Pedro Juntilla
Adela Justice, MLS
Sarah Keith
Kate Krause, MLS
Virgilio "Billy" Laruda
Sonia Lavilla
Jasmin Legaspi
Allen Lopez, MSIS

Michelle Malizia, MA
M. Elizabeth Metoyer-Hickman
Ruicha Mishra, MLS, AHIP
Philip Montgomery, MLIS, CA
Aurelia Morales
Carlene Muniz
Linda Muniz
Nicole Muniz
Emmanuel Onwuachi
Robie Pentecostes
Sasa Pocek
Alice Richardson, MS
Carrie Rogers, CPS
Joanne Romano, MLS
Cheryl Rowan, MSLS
Melissa Salas

Rene Salas
Laurel Sanders, MLIS
Caroline Schuster, BA
William Schwehr
Donald Sewell
Terrie Smalls-Hall
Brenda Stanley
Robert Tatom
Andrea Thomas
Meredith Tolson
Martin Trevino
Karen Vargas, MLS
Beatriz Varman, MLIS
Elizabeth White, MSLS
Gagina Wilson
Chris Young, BS

Friends of the Texas Medical Center Library

The purpose of the Friends of the Texas Medical Center Library is to enhance and maintain the quality of the Library, to keep it as an invaluable tool and inspiration for students, or anyone seeking information. Founded in 1958 by Houstonians who valued health education and research programs, the Friends have funded the development and expansion of collections and services offered to the medical community and public

In Memoriam



FREDRICKA HODGES CRAIN

Fredricka *Freddie* Hodges Crain, a long-time member of the Friends of the TMC Library Board, passed away on October 7, 2009. Following the 2003 *Dinner With....Houston's Most Fascinating*, held in honor of her late husband and Friends founder Dr. E. Lillo Crain, Mrs. Crain established the Friends' *E. Lillo Crain, MD Fund*. Proceeds from the dinner and donations to the fund enable the

Friends to establish marketing and public relations programs for the HAM-TMC Library. An active participant in all Friends' activities, Mrs. Crain's trademark red hair, red glasses, effervescent personality, indomitable spirit and steadfast commitment to the Friends have been greatly missed.

Friends of the TMC Library Board of Directors

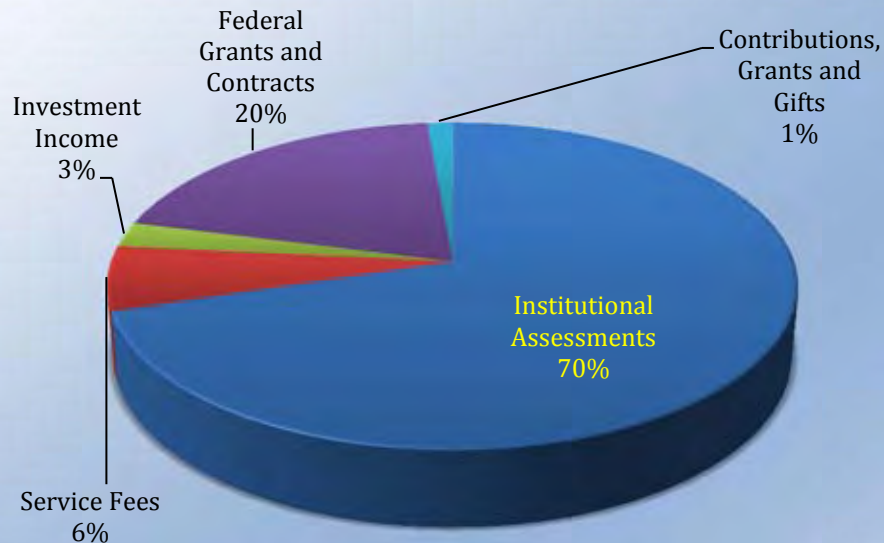
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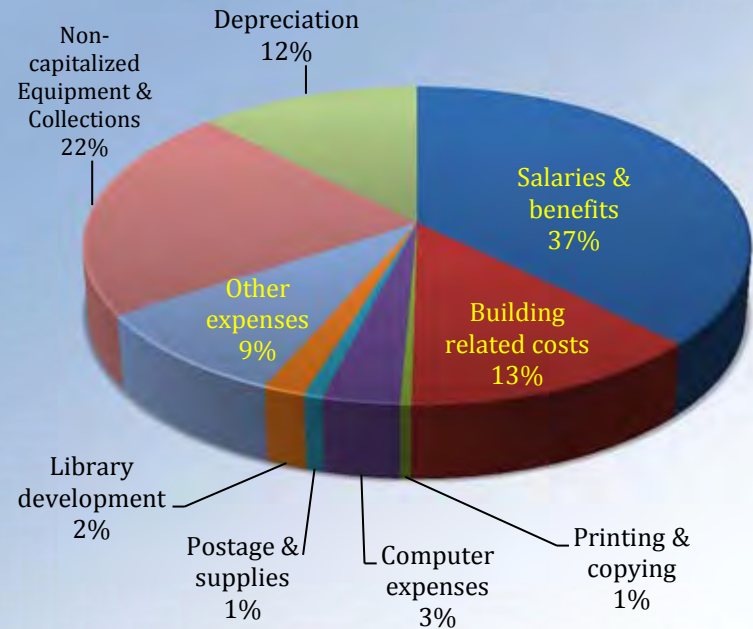
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FY 2009 – 10 Revenue



Institutional Assessments	\$6,561,232
Service Fees	594,990
Investment Income	230,539
Federal Grants and Contracts	1,832,620
Contributions, Grants and Gifts	129,729
Total	\$9,349,110

FY2009 - 10 Expenses



Salaries & Benefits	\$3,569,344
Building Related Costs	1,241,020
Printing & Copying	45,158
Computer Expenses	315,203
Postage & Supplies	77,644
Library Development	172,289
Other Expenses	877,199
Non-Capitalized Equipment & Collections	2,104,687
Depreciation	1,171,766
Total	\$9,574,310

Excess revenue over expenses equal \$225,200; adding back depreciation and subtracting capital expenditures and unrealized gains on investments nets a cash flow balance of \$659,482.

Library Statistical Highlights

	2008-2009	2009-2010	Change	% Difference
Card Holders (Cards no longer required for remote access)	10,913.00	9,229.00	-1,684.00	-15.43%
Gate Count	181,606.00	150,686.00	-30,920.00	-17.03%
Remote Access Users	17,063.00	25,592.00	8,529.00	49.99%
Book & Journal Volumes	355,356.00	351,565.00	-3,791.00	-1.07%
Current Serial Subscriptions	8,266.00	7,155.00	-1,111.00	-13.44%
Print Serial Titles	52.00	52.00	0.00	0.00%
Electronic Full-Text Journals	8,214.00	7,103.00	-1,111.00	-13.53%
Circulation (includes reserves)	39,988.00	30,530.00	-9,458.00	-23.65%
Photocopies by Public	160,754.00	91,787.00	-68,967.00	-42.90%
Fee-Based Photocopies	2,688.00	2,810.00	122.00	4.54%
Reference Questions Answered	6,230.00	4,805.00	-1,425.00	-22.87%
ILL Lending	14,109.00	11,856.00	-2,253.00	-15.97%
ILL Borrowing	2,781.00	3,361.00	580.00	20.86%
Fee-Based Searches	54.00	29.00	-25.00	-46.30%
Classes and Workshops	92.00	121.00	29.00	31.52%
Class Attendees	2,325.00	2,674.00	349.00	15.01%
Librarians & Other Professionals	23.00	23.34	0.34	1.48%
Support Staff	30.80	29.80	-1.00	-3.25%

Cover Art: Word Cloud created from the text of the FY 2009-10 Annual Report using Wordle.net