

2012

Annual Report 2011-2012

Houston Academy of Medicine-Texas Medical Center Library

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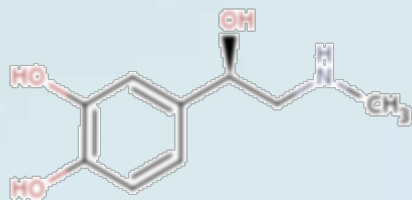
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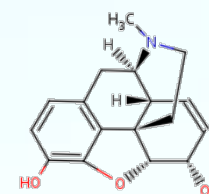
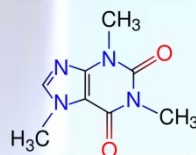
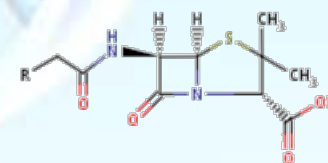
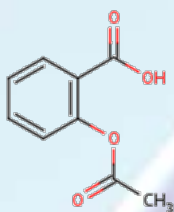
informationforlife

Houston Academy of Medicine - Texas Medical Center Library



Annual Report

FY 2011-12



From the Chair of the Board of Directors



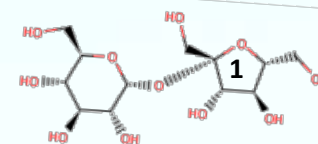
It has been my pleasure to serve on The TMC Library's Board of Directors for over twenty-five years, serving as chair a number of times, including this last year before I retire. As I reflect back, I find that the Library is positioned to become ever more vital to the healthcare community because of the excellent work of its staff and administration. The Board of Directors of the Library

deserve enormous credit for guiding the Library through a time of great change and challenge. In L. Maximilian Buja, MD, the Library has found a leader who combines great medical knowledge with a passion for its preservation and use.

Richard E. Wainerdi, PE, PhD

Richard Wainerdi, PE, PhD, has been a strong supporter and advocate for The TMC Library and its mission for many years. He has consistently articulated a vision of the importance of The TMC Library to provide essential information to advance the research, teaching and patient care conducted by scientists and clinicians in the member institutions of the TMC. He also has been a strong advocate for our outreach efforts including our contract with the NLM to serve as the NN/LM SCR covering a five-state region. On a personal level, I am extremely appreciative for Dr. Wainerdi's sage advice and support. This has been instrumental in our efforts to advance the cause of The TMC Library in order to provide major intellectual resources for our constituents

L. Maximilian Buja, MD



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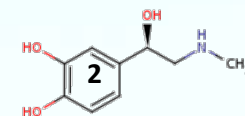
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Patricia Butler, MD
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Governing Institutions

Baylor College of Medicine
Houston Academy of Medicine
Texas Medical Center
Texas Southern University College of Pharmacy and Health
Professions
Texas Woman's University
UTHealth
UT MD Anderson Cancer Center
University of Houston

Supporting Institutions

Harris County Hospital District
Harris County Institute of Forensic Sciences
Houston Community College System
Houston Department of Health & Human Services
LifeGift Organ Donation Center
Memorial Hermann Hospital System
(Including TIRR)
The Methodist Hospital
Prairie View A&M University College of Nursing
St. Luke's Episcopal Hospital
Shriners Hospitals for Children
Texas A&M Health Science Center Institute of Biosciences
and Technology
Texas Children's Hospital

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Houston Academy of Medicine
John P. McGovern Foundation
Millar Instruments
Texas Medical Center, Inc.
Elizabeth White, MLS



From the Executive Director



In 2012, my colleagues and I at the TMC Library continued to pursue a wide range of activities in support of our commitment to be *The Place* that provides a premier portal for *Information for Life*. To advance our goal, we promoted integration of key components involving *People, Location, Access, Collaboration* and *Education*, blending them into a unique *Place* for learning and dissemination of biomedical knowledge. Data we collected

throughout the year and published in this *Annual Report* show that The TMC Library is simultaneously both a frequently used physical place as well as a remote access, cyber place for knowledge acquisition. Through our contract with the National Library of Medicine (NLM), we extend our outreach to a five-state area as the home of the National Network of Libraries of Medicine South Central Region (NN/LM SCR).

While we continue to serve current needs of our constituents, we are making progress toward a redesign of the Library with the goal of transformation into a contemporary, technologically advanced biomedical learning center. This multiyear project will involve significant capital fundraising. We will keep you apprised as the project progresses.

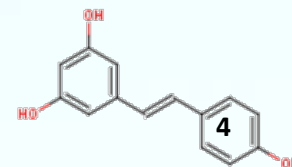
I also want to recognize the Friends of The TMC Library. Under the able leadership of Dr. John Wolf, the Friends have continued to raise funds in support of the Library's mission. These funds help with professional development of staff and provision of access to books and journals.

I am privileged to continue to lead this great institution that is essential for the advancement of education, research and patient care in the Texas Medical Center (TMC) and beyond. Thank you all for your interest and support.

L. Maximilian Buja, MD

On behalf of the College of Medicine and Allied Health Sciences, University of Sierra Leone, I wish to acknowledge receipt of the valuable consignment of medical textbooks you officially donated to COMAHS. I further wish to tender my sincere thanks and profound gratitude to all those who have made this donation possible. The books will be of tremendous use to our students, lecturers as well as other medical professionals using our library.

Saidu Sesay
Connaught Library, University of Sierra Leone



Administration

Architectural Design

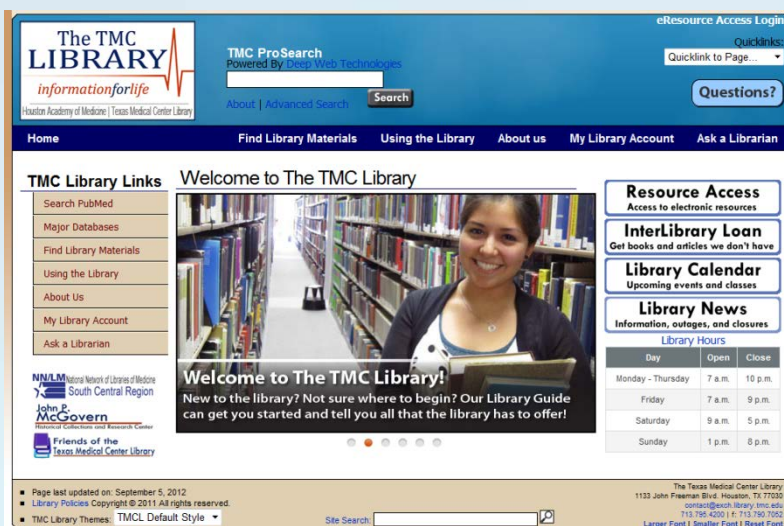
The Library has continued to work with the HB+M Architects on developing a plan for a renovated library. Presentations of the redesign were presented at meetings of the Library's Board of Directors, the Houston Academy of Medicine Board of Directors and the TMC Board Forward Planning Committee. Along with focus groups and popup surveys to assess users' needs of the physical library, the Library hired Yates Communications of the Woodlands to assist with promotion of the Library to key stakeholders in the TMC.



In the center Deborah Halsted, Max Buja and Rhoda Goldberg, HCPL Director with Harris County Commissioner's Court

Partnership with Harris County Public Library

In January, the Library partnered with the Harris County Public Library (HCPL) creating an HCPL branch in the medical Library. This branch offers a small circulating collection of adult and juvenile books and a convenient pick-up location for titles requested from other HCPL branches. From January to August 1,749 books were checked out from The TMC Library branch and 903 were requests for delivery.



New Website

The Library released a newly designed website in September. The new site offers *TMCProSearch* which allows users to search multiple resources simultaneously in real time.



Alfred P. Sloan Award

For the second year in a row, the Library was one of twenty-five regional recipients of the prestigious *Alfred P. Sloan Award* recognizing employers proven to be leading practitioners of workplace flexibility.



Circulation

Access Gate System

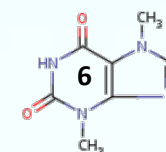
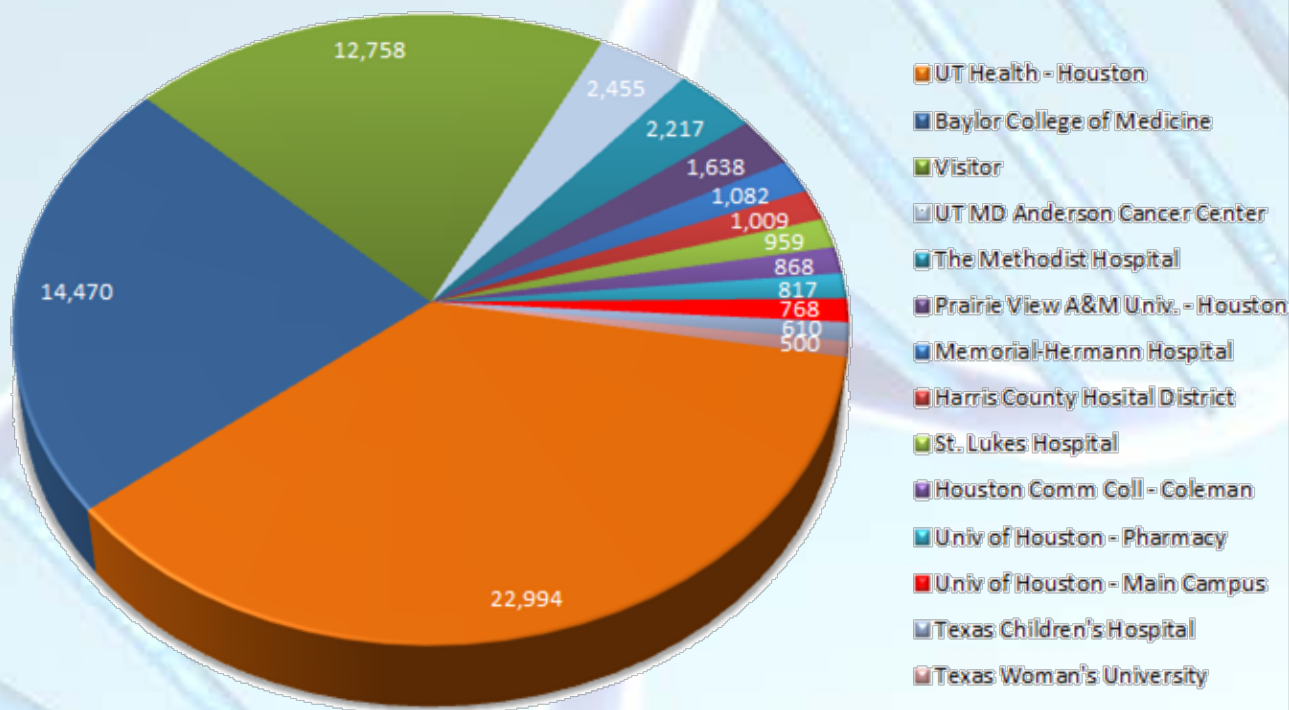
In October, the Library installed an access gate system at the main entrance to gather statistics on visits to the Library and to enhance security measures. This system allows Library management and the Board of Directors to determine demographics of those who use the physical library facility.

Inventory Project

In May, Circulation staff began a physical inventory of all items in the book stacks. The inventory compared shelved items with those displayed in the Library's catalog. Using a

printed list of holdings, staff compared the shelves against the list to identify lost and missing items. The task was completed early this year, and findings showed that a number of lost items were not reflected as such by the catalog, and the catalog did not show the updated location for many titles now stored off-site. Circulation plans to repeat this task every five years to ensure that the status and location of all items in the print collection are accurately reflected by our catalog.

Demographics - Gate Count Statistics by TMC Institution



Collection Development

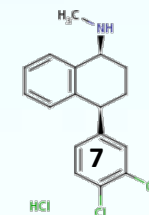
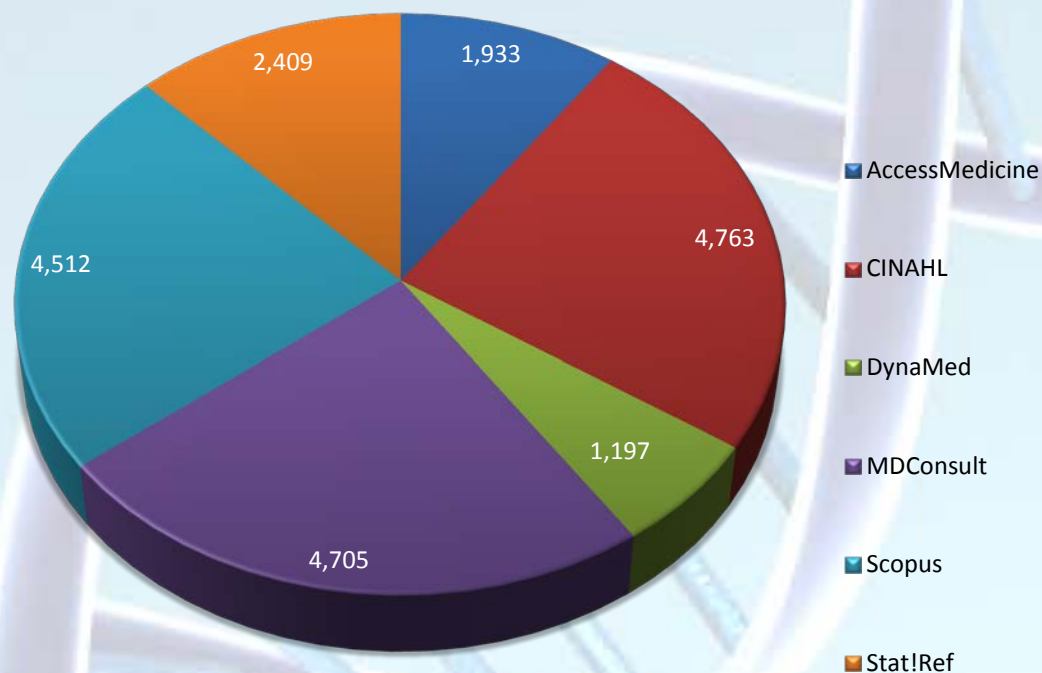
Stability of Collections

No significant cuts were made to electronic resources. Funding was identified to dedicate part of the budget to print books and thereby satisfy user requests to continue to purchase copies of important medical and nursing texts. As a result of fundraising efforts of The Friends of the TMC Library, the Library purchased additional electronic books and journal backfiles to enhance the Library's collections and implemented a pilot patron-driven acquisition project for e-books. Generous grants from The Brown Foundation, Inc. and the John P. McGovern Foundation enabled the purchase of backfiles for both the *Journal of the American Medical Association & Archives* and the *New England Journal of Medicine*. The Library now offers electronic access to both these important resources from their inception to the present day, along with *Methods in Cell Biology* and the *Radiology/Radiographics Legacy Collection*.

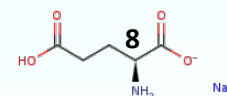
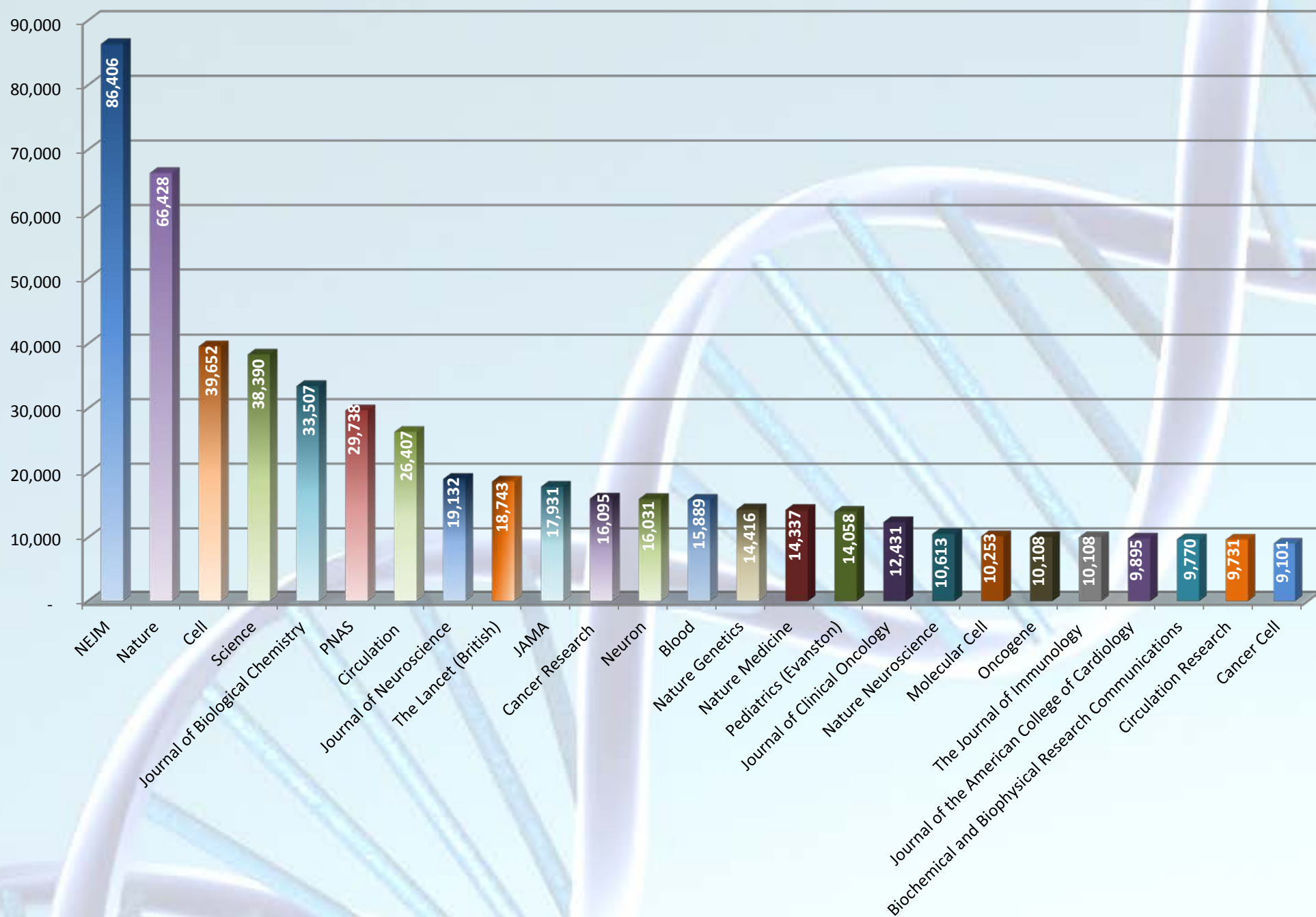
Institutional Repository

Via the institutional repository, *Digital Commons@TheTexasMedicalCenter*, the Library began publication of its second open-access journal, the *Journal of Family Strengths*, in association with JARC (*Journal of Applied Research on Children*). Both publications are steadily growing in reputation and in the number of times each is accessed by users around the world.

Total Users by Database



Top Journals by Full Text Downloads



Information Technology

Wireless LAN

The Library installed an upgraded Wireless LAN (Wi-Fi) network to increase the connectivity speed for clients by up to 600% and the Internet bandwidth by up to 1,000% more than the previous network provided. This network is the fastest Wi-Fi connectivity offered in the TMC and allows the Library to collect monthly bandwidth usage reports. During August 2012 there were 743 distinct devices using the Library's Wi-Fi network, downloading 624.91 gigabytes of information. The Wi-Fi network also expands the Library's service area by covering UTHHealth's Webber Plaza.

High Definition Smart Boards

Electronic whiteboards were installed in the street level conference room and the classroom. These ninety-inch, high definition screens allow users to present lectures using PowerPoint, Electronic Whiteboard or both simultaneously. The short-throw projectors ensure that there are fewer shadows cast on the screen by the presenter, and a tablet-style multi-touch screen allows for iPad-like applications and presentation annotations.

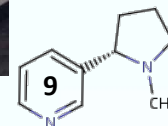
Usage Statistics

The current year's significant data gigabytes downloaded reflects a 3% drop in usage. Essentially flat year-over-year numbers were caused by two factors. First, some resource vendors introduced apps for native smartphone and tablet devices that use a different login process (e.g., serial numbers received from the Library's paid pool). These apps access data directly from the vendor, bypassing the Library's measurement mechanisms. Affected resources include *Dynamed*, *ScienceDirect*, *Scopus* and *STAT!Ref*.

Second, there were changes made in the filtering of data accepted for analysis, especially in the way failed log-ins are processed. These failed logins had appropriate usernames but failed the password challenges so were categorized as unknown users. This data has now been eliminated from the analysis. This change resulted in a reduction in overall usage by 100GB or 2.95%.

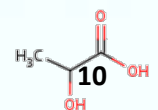


The Library participated in a TMC-wide event for proper recycling of electronic equipment



Remote Access Use Per Institution

Institution	FY2010		FY2011		FY2012		Comparison		
	Total Gigabytes (GB)	% of total	Total Gigabytes (GB)	% of total	Total Gigabytes (GB)	% of total	2010-2011 Delta GB %	2011-2012 Delta GB %	2010-2012 Delta GB %
Band 1									
Baylor College of Medicine	1,210.64	53.79%	1,897.5398	57.8347%	1,826.4813	57.3598%	56.738566%	-3.74%	50.87%
University of Texas Health Science Center at Houston	622.98	27.68%	859.2074	26.1876%	848.8771	26.6586%	37.918938%	-1.20%	36.26%
Totals, Band 1	1,833.62	81.46%	2,756.7472	84.0223%	2,675.3585	84.0184%	50.344520%	-2.95%	45.91%
Band 2									
University of Texas M. D. Anderson Cancer Center at Houston	51.88	2.30%	62.0619	1.8916%	57.6558	1.8107%	19.625843%	-7.10%	11.13%
University of Houston	147.13	6.54%	213.9435	6.5207%	207.0884	6.5035%	45.411233%	-3.20%	40.75%
Totals, Band 2	199.01	8.84%	276.0054	8.4123%	264.7442	8.3142%	38.689229%	-4.08%	33.03%
Band 3									
Texas A&M University Institute of Biosciences and Technology	48.35	2.15%	70.5000	2.1488%	66.1977	2.0789%	45.811739%	-6.10%	36.91%
Texas Heart Instititute	24.18	1.07%	50.8127	1.5487%	48.1558	1.5123%	110.143316%	-5.23%	99.16%
Totals, Band 3	72.53	3.22%	121.3126	3.6975%	114.3535	3.5912%	67.258554%	-5.74%	57.66%
Band 4									
Texas Southern University College of Pharmacy & Allied Health	34.13	1.52%	12.2050	0.3720%	13.8215	0.4341%	-64.239541%	13.24%	-59.50%
Texas Woman's University	42.08	1.87%	55.6288	1.6955%	55.5612	1.7449%	32.197732%	-0.12%	32.04%
Houston Community College System	4.95	0.22%	12.6544	0.3857%	11.5560	0.3629%	155.645030%	-8.68%	133.45%
Prairie View A&M University College of Nursing	22.54	1.00%	24.8372	0.7570%	29.5274	0.9273%	10.191781%	18.88%	31.00%
Totals, Band 4	103.7	4.61%	105.3255	3.2102%	110.4661	3.4691%	1.567509%	4.88%	6.52%
Band 5									
Harris Co. Hospital District	3.23	0.14%	1.6558	0.0505%	0.2174	0.0068%	-48.736126%	-86.87%	-93.27%
Memorial Hermann Hospital System	3.81	0.17%	0.6008	0.0183%	0.3662	0.0115%	-84.231981%	-39.05%	-90.39%
The Methodist Hospital	11.39	0.51%	1.0401	0.0317%	0.4600	0.0144%	-90.868349%	-55.77%	-95.96%
Texas Children's Hospital	0.43	0.02%	0.5471	0.0167%	0.5944	0.0187%	27.232399%	8.64%	38.23%
St. Luke's Episcopal Hospital	0.29	0.01%	0.3520	0.0107%	0.3267	0.0103%	21.395643%	-7.21%	12.64%
Totals, Band 5	15.92	0.71%	4.1958	0.1279%	1.9647	0.0617%	-73.644307%	-53.18%	-87.66%
Band 6									
Harris Co Inst of Forensic Sciences	0.01	0.00%	0.0018	0.0001%	0.0470	0.0015%	-82.056641%	2519.31%	369.99%
Hou Dept Health & Human Srvcs	0.01	0.00%	0.1081	0.0033%	-	0.0000%	980.908203%	-100.00%	-100.00%
LifeGift Organ Donor Center	0	0.00%	0.0000	0.0000%	0.0005	0.0000%	0.000000%	0.00%	0.00%
NASA	3.01	0.13%	0.0036	0.0001%	0.0005	0.0000%	-99.880032%	-86.70%	-99.98%
Shriners Hospitals	0.01	0.00%	0.0000	0.0000%	-	0.0000%	-100.000000%	0.00%	-100.00%
Totals, Band 6	3.04	0.14%	0.1135	0.0035%	0.0480	0.0015%	-96.266573%	-57.70%	-98.42%
Band 7									
Houston Academy of Medicine	13.12	0.58%	17.2566	0.5260%	17.3009	0.5433%	31.529076%	0.26%	31.87%
Texas Medical Center	0.03	0.00%	0.0158	0.0005%	0.0158	0.0005%	-47.390299%	0.00%	-47.39%
Totals, Band 7	13.15	0.58%	17.2724	0.5264%	17.3167	0.5438%	31.349032%	0.26%	31.69%
Total Gigabytes (GB)	2,250.81	100.00%	3,280.97	100%	3,184.25	100%	45.769%	-2.95%	41.47%



John P. McGovern Historical Collections and Research Center



This depiction of prison life in 1840s England is from the frontispiece of *Prisons and Prisoners* by Joseph Adshead (1845), one of the newly-cataloged additions to the McGovern Rare Book Room.

New Collections

Denton Cooley, MD, generously agreed to donate his papers as part of his estate planning. Dr. Cooley is best known for his trail-blazing work with artificial hearts and for founding the Texas Heart Institute. His papers will include both personal and professional materials. This collection is a significant boost to understanding the history of cardiology, the Texas Medical Center, and Dr. Cooley's significant role in the advancement of medicine.



Herb Fred, MD, donated a collection of roughly sixty boxes of material to be organized into five primary areas: medicine, running, family, published and religious papers. The collection includes photographs, plaques, family and professional correspondence and unusual items such as the running shoes (depicted below) Dr. Fred wore when he completed a 100-mile ultramarathon. These materials will provide an in-depth look into the life of this respected physician.

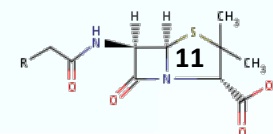
Archives staff scanned 1,300 documents from *MS 35 Wat Sutow* papers on the health effects of fallout on island inhabitants as a result of nuclear bombings in the Marshall Islands. These documents will be made available in the Library's *DigitalCommons* in the near future.



Dr. Herb Fred's bronzed running shoes, 1979

Cataloging of the Menninger Collection of Psychiatry and the Dow Collection of Dentistry continues, with almost 1,000 titles added to the online catalog. Among these titles are:

- *De la Demonomanie des Sorciers* by Jean Bodin (1580)
- *Opera Omnia Medica & Chirurgica* by Leonardo Botallo
- *Prisons and Prisoners* by Joseph Adshead (1845) The Menninger Collection holds several texts on prisons and asylums from the eighteenth through twentieth centuries. Dr. Karl Menninger wrote extensively on prisoners and punishment.



National Network of Libraries of Medicine South Central Region

About the NN/LM SCR

The TMC Library is under a five-year contract with the NLM to serve as the headquarters of the National Network of Libraries of Medicine South Central Region (NN/LM SCR). The mission of the NN/LM SCR is to advance the progress of medicine and improve public health by providing health professionals and the general public in the South Central Region (Arkansas, Louisiana, New Mexico, Oklahoma and Texas) with access to biomedical information. This mission is fulfilled through a variety of activities that include training, exhibiting and providing funding opportunities for librarians, healthcare professionals and members of community-based organizations throughout the region.

Training

NN/LM SCR staff conducted fifty-three workshops and presentations to over 1,200 healthcare professionals, librarians and members of the public. Five of these presentations were conducted at regional meetings and four were conducted at national conferences. Two new courses were created: *From Beyond Our Borders: Providing Health Information to Refugee Populations* and *Tablets and e-Readers: Information at Your Fingers*. Staff demonstrated and promoted NLM databases at the annual conferences of the Association of Military Surgeons of the U.S. and the South Central Chapter of the Medical Library Association.

Funding Opportunities

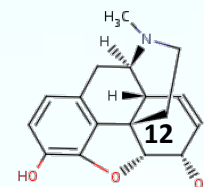
The NN/LM SCR provided over \$600,000 in funding for a variety of projects including outreach to underserved communities, professional development and digitization of historic materials. New funding opportunities were made available for a variety of projects, including e-Science initiatives (see p. 15), health information, needs assessments, health literacy and libraries at institutions that received *Clinical and Translational Science Awards* (see p. 16).

Staff Award

Cheryl Rowan, Public Health Coordinator, was named one of *Library Journal's 2012 Movers and Shakers*, an award that spotlights individuals in the library field who are doing extraordinary work to serve their users and to move libraries and library services forward. Ms. Rowan was selected based on her work addressing the health information needs of underserved, refugee and low-literate populations.



Re Mishra discusses NLM databases with an attendee at the Association of Military Surgeons of the U.S conference



Reference and Outreach

User Experience

Enhancing user experience has been the focus for the Reference and Outreach Department this year. In May we launched the *LibAnswers* system, an easy-to-use client interface for asking reference questions via chat and SMS text. Users can now consult the growing knowledge base of frequently-asked questions at any time. The system also has a phone-, tablet- and mobile-friendly interface that is available 24x7. Internally, *LibAnswers* allows staff to more accurately record reference activity by gathering reference statistics from all departments, and facilitates collaboration in responding to client inquiries quickly and efficiently. Three months of data indicate an increase of 133% in recorded transactions compared with the same period last year. While the percentage of questions asked via chat, SMS text and email continues to increase, 67% of all reference transactions are still initiated by clients visiting the library in person.



Caroline Griffin at the Texas Chiropractic Homecoming and Convention

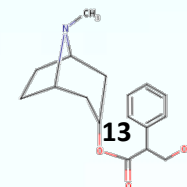
New educational offerings were added: *Evidence Based Practice*, *Using the Library Archives and Rare Books*, *Creating eBooks* and *Tracking Your Publications*. Library staff presented 102 on-site classes and orientations that reached 2585 students, faculty and staff in the TMC.

Social Media

Facebook (<http://www.facebook.com/TheTMCLibrary>), Twitter (<http://twitter.com/#!/thetmclibrary>) and Pinterest (<http://pinterest.com/thetmclibrary/>) are reaching users where they spend their online time. In the last year content from our Facebook page has been viewed by 170,156 unique users from Europe, Africa and South America, and more than 400 users follow the Library's Twitter page.

Outreach

Services to consumers outside the TMC are enhanced by our outreach efforts under a subcontract with the NN/LM SCR. This contract affords us the opportunity to introduce NLM resources such as PubMed, MedlinePlus and ToxMystery to consumers and healthcare professionals in the surrounding areas through exhibits and classes. Outreach is not limited to our twenty-one county service area. Library staff exhibited at the Girl Scouts of the USA 52nd Annual Meeting, where over 14,000 adult leaders and scouts from around the country celebrated 100 years of Scouting. Staff participated in two international conferences held in Houston, the North American Nursing Diagnosis Association's *NANDA-I* and the Endocrine Society's *ENDO2012* brought visitors from Europe, South America and the Far East to Houston for educational and networking opportunities. Reference and Outreach personnel staffed exhibits and taught classes reaching 1,135 consumers and healthcare professionals.



Library Activities

Implications of Health Care Reform for the Future of Medicine

This program in the Library's on-going *Medical Ethics Series*, generously sponsored by AAAS/*Science* and Elsevier, consisted of a panel discussion on how impending *Health Care Reform* will affect TMC institutions and health care in general. Panelists were Roberta Swartz, The Methodist Hospital, Pauline Rosenau, PhD, UTHHealth School of Public Health, and Laurence McCullough, PhD, Baylor College of Medicine.



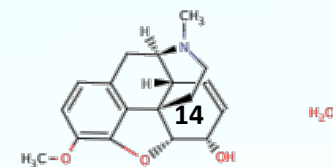
Moderated by Dr. Tom Cole (right), panelists included Roberta Swartz, Pauline Rosenau Laurence McCullough

Understanding eScience: A Houston Symposium for Medical Librarians

Funded by the NN/LM SCR, this one-day symposium hosted four expert panelists, including two librarians and two biomedical scientists, who explained the concept of eScience and implications for medical librarians. The symposium included fifty-one attendees from libraries in the five-state South Central Region. Audience surveys showed that 79% of respondents gave the symposium an *A* for overall effectiveness, 92% said it was well-organized and 69% said they acquired useful knowledge and skills.



Speakers Layne Johnson, Neville Prendergast, Jen Ferguson and Neil Rambo



Clinical Translational Science Award

In July 2012, The TMC Library and UTHealth Center for Clinical and Translational Sciences (CCTS) received a *Clinical and Translational Science Award (CTSA) Community Engagement Pilot Project Award* from the NN/LM SCR. The TMC Library's *CTSA Community Training in Evidence-Based Medicine* project will work with the CCTS Community Advisory Boards (CABs) in Houston and Brownsville to train CAB members on the identification and use of evidence-based practice (EBP) research tools to further the CCTS goal of improving public health by bringing research from the *bench to the bedside* in their communities.

A Seat at the Table: Working with Local Responders

In July, the Library hosted a course sponsored by the Medical Library Association and NLM and taught by Rebecca Hamilton, State Librarian of Louisiana, and Diane Brown, Deputy State Librarian, in a nationwide effort to train librarians in disaster planning and recovery.



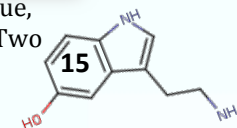
Diane Brown and Rebecca Hamilton

The TMC Library is my place to sit down and consider how to get the puzzle pieces together. I like how quiet the Library is. The displays of historical medical instruments inspire me and remind me of my duty as a researcher to put as much effort as I can to improve the future of medicine.

Abdullah Basnawi, MD
Baylor College of Medicine



Carrie Rogers, Karen Vargas, Michelle Malizia, Karla Bourque, Emily Hurst, Melissa Salas and Re Mishra Celebrating Year Two of the NN/LM SCR Contract



Staff Professional Activities

Awards and Certifications

Featured University of North Texas, Department of Library and Information Science Houston Program Supporter-
Michelle Malizia and Philip Montgomery
*Academy of Certified Archivists Certification-*Philip Montgomery
*Library Journal Movers & Shakers 2012-*Cheryl Rowan

Funding

NN/LM SCR

- CTSA Community Engagement Pilot Award, *The TMC Library's CTSA Community Training in Evidence-Based Medicine-*Adela Justice
- Express Outreach Award, *Shining a Light onto MedlinePlus: Collaboration with the Light and Salt Association-*Adela Justice
- Professional Development Award, *Annual Charleston Conference-*Joanne Romano
- Professional Development Award, *Science Boot Camp for Librarians-*Maianh Phi
- Regional Symposium Award-*Vaccines, Epidemics and Ethics-*Kathryn Krause
- Special Project, *Understanding E-Science: A Symposium for Medical Librarians-*Deborah Halsted

Presentations

Emily Hurst, *Top Trends* Panelist, Medical Library Association, Minneapolis, MN
Michelle Malizia, *The Community Eye of the Hurricane: Gulf Coast Public Libraries' Experiences and Needs Related to Disaster*, NN/LM Emergency Preparedness and Response Hurricane Summit, Miami, FL
Michelle Malizia, *Response and Recovering: Continuing Core Services when Disaster Strikes*, Texas Library Association, Houston, TX

Michelle Malizia, *Using MedlinePlus and NLM Products for Locating Health Information*, Workplace Wellness @Your Library, Austin, TX

Philip Montgomery, *Collaboration on and International Scale: Atomic Bomb Casualty Commission Collections (ABCC) at the TMC Library*, Society of Southwest Archivists/Council of Inter-Mountain Archivists, Phoenix, AZ

Philip Montgomery, *Lessons in Culture, Compassion and Cooperation: Papers of the ABCC, Creating an International Consortium: The ABCC*, San Diego, CA

Philip Montgomery, *Memory and Records of the Nuclear Age*, Gakushin University, Tokyo, Japan

Cheryl Rowan, *Addressing Health Literacy: Problem and Prescription*, Arkansas Health Literacy Partnership Winter Conference, Little Rock, AR

Cheryl Rowan, *Library Search Techniques for Health Improvement*, Arkansas Health Literacy Partnership Winter Conference, Little Rock, AR

Cheryl Rowan, *Providing Health Information to Foreign-Born Populations*, Arkansas Health Literacy Partnership Winter Conference, Little Rock, AR

Cheryl Rowan, *Health Literacy: Strategies for Clear Health Communication with Patients*, Community Health Centers of Arkansas, Little Rock, AR

Cheryl Rowan, *Promoting Health Literacy through Easy-to-Read Materials*, Medical Library Association, Minneapolis, MN

Cheryl Rowan and Michelle Malizia, *What do they Need? Expanding Services to Minority and Underserved Communities*, South Central Chapter of the Medical Library Association, Baton Rouge, LA

Karen Vargas, *Birds Do It, Bees Do It....and You Know You Get Questions About It: Sexual Health Resources Across the Lifespan*, Public Library Association, Philadelphia, PA



Sandra Yates, *Activist Archiving Workshop*, Association of Moving Image Archivists Conference, Austin, TX
Sandra Yates, *Before Sundance there was SWAMP: Beginning Stages of the SWAMP Video Archive Project*, Association of Moving Image Archivists Conference, Austin, TX

Publications

Michelle Malizia and Karen Vargas, "Connecting Public Libraries with Community Emergency Responders", *Public Libraries*, July August 2012, v. 51:2.

Philip Montgomery, "The ABCC Collection in the TMC Library as a Nuclear Age Memory," *Archival Elements*, Newsletter of the Society of American Archivists Science, Technology, and Health Care Roundtable, Summer 2012.

Philip Montgomery, "Archivist Philip Montgomery Speaks at International Symposium," *Call Numbers*, University of North Texas, Department of Library and Information Science Newsletter, Spring 2012, v. 71:2.

Dean (aka Miranda) James, *File M for Murder*, Berkley Prime Crime, 2012.

National/Regional Boards and Advisory Committees

African American Health Coalition-Adela Justice
American Journal of Cardiology Editorial Board-L.

Maximilian Buja
Archives of Pathology and Laboratory Medicine Editor,
Cardiovascular Pathology Section-L. Maximilian Buja
Association of Academic Health Science Libraries-Deborah Halsted

- Council of Academic Societies Representative
Cardiovascular Pathology Editor-L. Maximilian Buja
Cardiovascular Pathology Editorial Assistant-Deborah Halsted
- Experimental and Molecular Pathology* Editorial Board-L. Maximilian Buja

Hispanic Health Coalition-Adela Justice
Houston/Galveston Regional PIO Network-Deborah Halsted and Beatriz Varman

Houston Historical Association Board-Philip Montgomery
Houston Nurses History Group Board-Philip Montgomery
National Library of Medicine *Emergency Access Initiative*-Deborah Halsted

Partners in Information Access for the Public Health Workforce Steering Committee-Michelle Malizia

South Central Academic Health Science Library Consortium

- Board-Deborah Halsted
- Collection Development Committee-Joanne Romano, Laurel Sanders
- Interlibrary Loan Committee-Alisa Hemphill

Texas Association of Academic Health Science Library Directors-Deborah Halsted

Texas Council of Academic Libraries-Deborah Halsted

Texas Council of State University Libraries-Deborah Halsted

TMC Library/Rice University/University of Houston

Scholarly Communications Committee - Kathryn Krause (Chair), Donna Evans

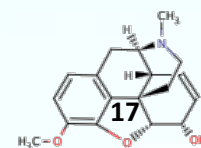
Texas Heart Institute Editorial Board-L. Maximilian Buja

Texas Health Science Libraries Consortium

- Board-Deborah Halsted (Chair)
- Circulation Services Standards Team-Jesse Gonzalez (Chair)
- Public Services Team-Lisa Berry
- Steering Team-Dean James
- Technical Services Team-Dean James

Texas Medical Center Councils

- Bicycle Safety and Pedestrian Safety-Jesse Gonzalez
- Chief Financial Officers-Alice Richardson/Dorothy Cobbs
- Chief Human Resource Officers-Alice Richardson/Rosalind Bob



- Chief Information Officers/Chief Medical Information Officers-Chris Young
- Emergency Directors-Deborah Halsted
- Government Affairs-Dean James
- International Affairs-Adela Justice
- Nurse Executives-Lisa Berry
- Pandemic Flu Preparedness Response Guide-Lisa Berry
- Parking and Mobility-Rosalind Bob
- Planning and Construction-Jesse Gonzalez
- Policy Council-L. Maximilian Buja
- Public Relations-Beatriz Varman
- Security-Jesse Gonzalez
- Volunteer Service-Adela Justice
- Wayfinding and Signage-Jesse Gonzalez
- Woman's Health Network- Adela Justice

Texas State Library TexTreasures Working Group-Deborah Halsted

University of North Texas, Department of Library and Information Sciences Board, -L. Maximilian Buja, Deborah Halsted, Michelle Malizia

University of Texas System Advisory Committee on Library Affairs-Deborah Halsted

Committee Membership

American Library Association

- Health and Medical Reference Committee-Karen Vargas (Chair)

Association of Moving Image Archivists

- Independent Media Committee – Sandra Yates

Medical Library Association

- Medical Informatics Section, Career Development Grant Committee-Re Mishra
- National Program Committee Twitter Tutorial Coordinator-Emily Hurst

- Oral History Committee-Deborah Halsted (Chair)
 - Research Section, Membership Committee-Beatriz Varman
 - Technical Services Standards Committee-Dean James
- Society of Southwest Archivists
- Program Committee-Philip Montgomery
- South Central Chapter of the Medical Library Association
- Archivist-Phillip Montgomery
 - Awards and Scholarships-Dean James (Chair)
 - Communications-Deborah Halsted and Philip Montgomery
 - Continuing Education Committee-Re Mishra
 - Governmental Relations-Beatriz Varman
 - Membership-Emily Hurst
 - Newsletter Co-Editor-Deborah Halsted
 - Program Committee/Presented Papers Subcommittee-Cheryl Rowan (Co-Chair)
- Texas Library Association
- Bylaws and Resolutions Committee-Kathryn Krause
 - Leadership Committee-Deborah Halsted
 - Nominating Committee-Deborah Halsted

Faculty Appointment

Adjunct Faculty and Instructor, *Community-Based Health Information*, University of North Texas Department of Library and Information Science-Deborah Halsted

Distinguished Teaching Professor and Professor of Pathology and Laboratory Medicine, UTHealth-L. Maximilian Buja

Facilitator, *Integrated Problem Solving Course*, BCM-Lisa Berry, Allen Lopez



Bookmas Tree



Staff FY2011-12

Scott Aikens
 Lisa Berry, MLS
 Rosalind Bob, MBA, PHR*
 Karla Bourque
 L. Maximilian Buja, MD
 Christopher Cantu
 Ryan Casantosan
 Mireille Clark
 Dorothy Cobbs, MBA
 Alethea Drexler
 Mark Eagleton
 Donna Evans, MLS, MPH
 MJ Figard, MLIS, CA
 Naomi Gonzales, MLS
 Jesse Gonzalez
 Martha Green
 Caroline Griffin
 Richard Guinn, MLS

Deborah Halsted, MLS, MA*
 Ross Heinsohn
 Alisa Hemphill
 Janice Herrera
 Charese Hickman
 John Hunter, MLS
 Emily Hurst, MSLS
 Dean James, PhD, MSLS*
 Pete Juntilla
 Adela Justice, MLS
 Sarah Keith
 Kathryn Krause, MLS*
 Virgilio "Billy" Laruda
 Sonia Lavilla
 Jasmin Legaspi
 Allen Lopez, MSIS
 Jason Luu, BBA
 Michelle Malizia, MA

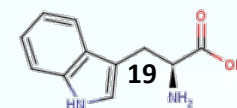
Elizabeth Metoyer-Hickman
 Ruicha Mishra, MLIS, AHIP
 Philip Montgomery, MLIS, CA
 Aurelia Morales
 Carlene Muniz
 Linda Muniz
 Emmanuel Onwuachi
 Robie Pentecostes
 Maianh Phi, MSIS
 Sasa Pocek,
 Roger Ramirez
 Alice Richardson, MS
 Carrie Rogers, CAP-OM
 Joanne Romano, MLS*
 Cheryl Rowan, MSLS
 Melissa Salas
 Rene Salas
 Hector Sanchez



Alisa Hemphill
 FY2011-12 Employee of the Year

Laurel Sanders, MLIS
 William Schwehr
 Donald Sewell
 Terrie Smalls-Hall
 Brenda Stanley
 Robert Tatom
 David Valdez
 Karen Vargas, MSLS
 Beatriz Varman, MLIS*
 Gagina Wilson
 Sandra Yates, MSIS
 Chris Young

**Mary and Ben Anderson
 Fund Recipient*



Friends of the TMC Library



John E. Wolf, Jr., MD, MA

The mission of the Friends of The TMC Library is to support and promote The TMC Library. With the strong leadership of its officers and the support of the Board, the Friends fulfilled this mission in a notable manner during FY 2012. The Friends provided the following financial support to supplement the Library's budget:

- \$30,000 for the architectural study for the Library redesign
- \$8,000 for Karger ebooks
- \$5,000 for the ProQuest *ebrary* patron-driven acquisitions program
- \$15,000 to the electronic backfiles of the *Journal of the American Medical Association* and *New England Journal of Medicine*
- \$3,478 from the *Mary and Ben Anderson Fund* for staff development.



Denton A. Cooley, MD

The February 16 fundraiser, *An Evening With Icons*, honored Denton Cooley, MD and James "Red" Duke, MD. The event, chaired by Herbert L. Fred, MD, was held at the Library and included humorous speeches from both



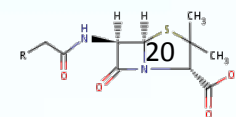
James "Red" Duke, MD

honorees. During the event, Dr. Cooley announced the bequest of his personal papers to the John P. McGovern Historical Collections and Research Center. Ticket prices included a one-year membership to the Friends, and brought the total number of Friends to fifty-five.

In August, a *Thank You for Being a Friend* event was held at the home of Dr. and Mrs. L. Maximilian Buja to honor the Friends for their strong support and to welcome new Board members Jennifer Bell, David C. DuBose, Adrian Melissinos, Christopher Sanderson and Bill St. Clair. An additional new Board member, David B. Cripps, was recruited following the event.

While much was accomplished, there is much more work to do. The Friends organization invites you to learn more about its goals and its work toward the betterment of the Library. Visit our web page at <http://the.library.tmc.edu/>.

John E. Wolf, Jr., MD, MA
President, Friends of the TMC Library
Professor and Chair, Department of Dermatology,
Baylor College of Medicine



Friends of the TMC Library

Board of Directors FY2011-12

John E. Wolf, Jr., MD, MA, President
Michael Speer, MD, Vice President
Herbert L. Fred, MD, MACP, Secretary
Lynn C. Yeoman, PhD, Treasurer
Carolyn Alexander
Bryant Boutwell, DrPH
L. Maximilian Buja, MD
Rogene Gee Calvert
Francis I. Catlin, MD
James L. Daniel, Jr.
Kathy Hoffman, MLS
Jonathan E. Iszard
Nancy Luca, PhD
Betsy Parish
Harold Raley, PhD
Philip Patrick Sun, AIA, ACHA
Richard E. Wainerdi, PE, PhD
S. Conrad Weil, Jr.

Advisory Board

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Earl J. Brewer, Jr., MD
Robin Burke Britt, EdD, RNC
Roxanne Casscells
Lora Clemmons
Henry de la Garza
Lois DeBakey, PhD
Selma DeBakey
Gail Crawford
Carolyn Hamilton
Hart Peebles
Barbara Ann Radnofsky, Esq.
Shelley Sekula-Gibbs, MD

An Evening with Icons

Food

Arturo Boada Cuisine
Café Chino
Ruggles
Skewers Café and Grill
Waterside
Lola Catering and Events

Sponsorships

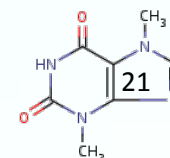
Chase Bank
Frost Bank
UHY LLP Certified Public Accountants

Silent Auction

Alley Theatre
Austin Landscaping
D'Amico's
Dr. and Mrs. Herbert L. Fred
Dr. and Mrs. L. Maximilian Buja
Dr. and Mrs. Michael Speer
Heights Healing Hands
Houston Aeros
Houston Astros
Houston Ballet
Houston Dynamo
Houston Grand Opera
Houston Rockets
Houston Symphony
I. W. Marks Jewelers
Mr. Rick Barrett
Perry's Steak House
Rice University Athletics
River Oaks Bookstore
The Herb Fred Medical Society, Inc.
Theatre Under the Stars

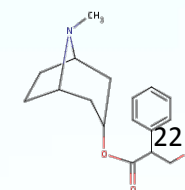


Bryant Boutwell, Adrian Melissinos, Maximilian Buja, Bill St. Clair, Mike DuBose, Herb Fred, John Wolf, Lynn Yeoman, Fran Catlin, Conrad Weil

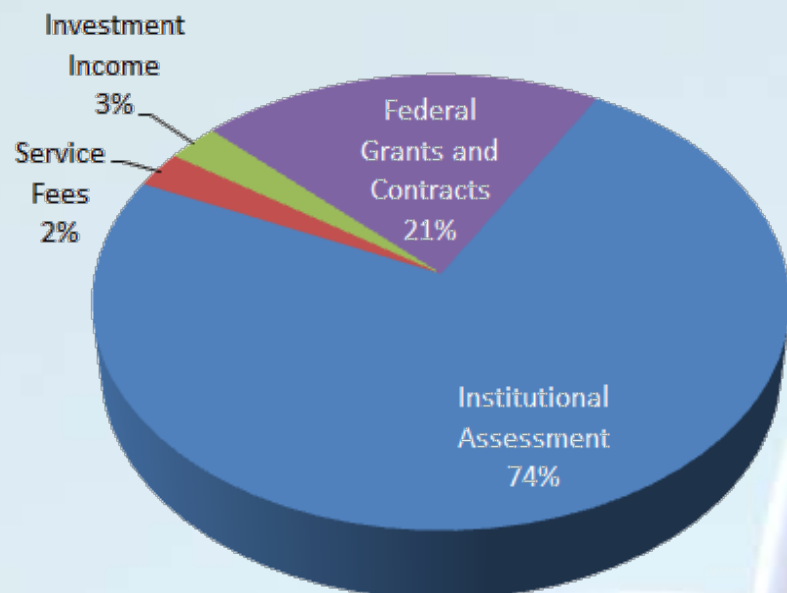


The TMC Library Statistical Highlights

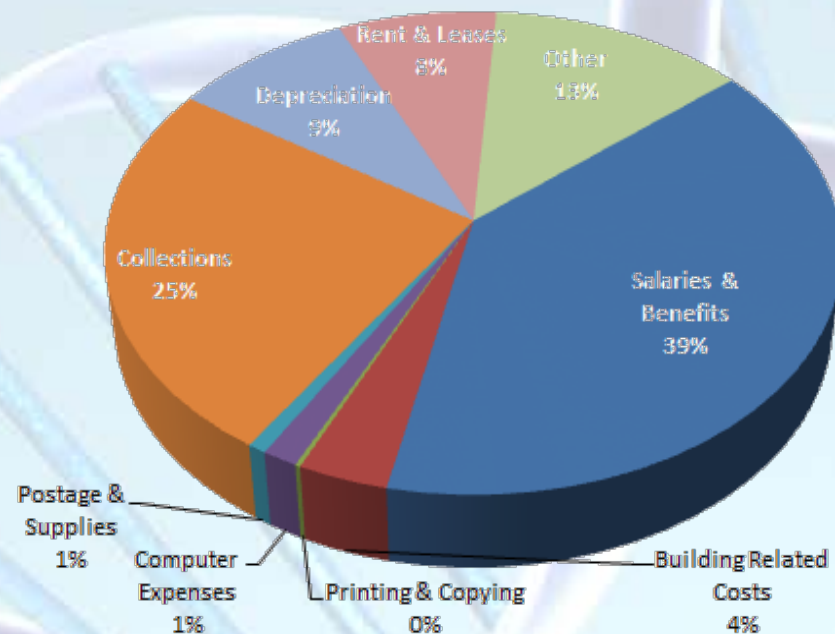
Metric	FY10-11	FY11-12	Change	% Difference
Card Holders	7,669	8,623	954	12%
Gate Count	134,167	121,201	-12,966	-10%
Remote Access Users*	31,139	36,026	4,887	16%
Book & Journal Volumes	357,023	356,575	-448	0%
Current Serial Subscriptions	7,298	8,215	917	13%
Circulation (includes reserves)	31,394	30,116	-1,278	-4%
Reference Questions Answered	4,059	4,786	727	18%
ILL Lending	11,999	10,359	-1,640	-14%
ILL Borrowing	3,274	2,517	-757	-23%
Classes and Workshops	168	107	-61	-36%
Class Attendees	2,252	3,549	1,297	58%
Librarians & Other Professionals	24	24	0	0%
Support Staff	30	30	0	0%



FY 2011-12 Revenue



FY 2011-12 Expenses



Institutional Assessment	\$ 6,594,623
Service Fees	231,924
Investment Income	241,434
Federal Grants and Contracts	<u>1,893,528</u>
Total	\$ 8,961,509

Salaries & Benefits	\$ 3,778,999
Building Related Costs	336,983
Printing & Copying	19,731
Computer Expenses	133,482
Postage & Supplies	69,307
Collections	2,411,373
Depreciation	854,977
Rent & Leases	757,930
Other	<u>1,222,555</u>
Total	\$ 9,585,337