



LibraryLines

HOUSTON ACADEMY OF MEDICINE – TEXAS MEDICAL CENTER LIBRARY

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Proposed Partial Journal Cancellation List for 2004

The HAM-TMC Library has sustained a materials budget decrease for print journals in excess of \$250,000.00. Some of these print titles also include electronic access and this access will also be lost in most cases.

The 2004 Journal Cancellation List has been analyzed carefully. We realize the cancellation of some titles on this list will have an impact on your research and teaching activities. For this reason, we want you to have an opportunity to review the list and determine if there are any titles which are critical and must be retained.

Most libraries across the country are facing the same difficult cancellation decisions that we are. Your input will be very useful in helping us make decisions which will reduce the impact on your educational and research needs.

To review the list of proposed journal cancellations go to:

<http://www.library.tmc.edu/liblines/2003/jcancellations04.html>

Please do not hesitate to contact us if you have questions or concerns:

Leah Krevit, M.L.I.S., Associate Director of Collections Management, lkrevit@library.tmc.edu, 713.799.7126

Laurel Sanders, M.L.I.S., Serials Librarian, laurels@library.tmc.edu, 713.799.7114

Fascinating – Friends of the Texas Medical Center Library Raise \$180,000 in Honor of Dr. Edward Lillo Crain, Jr.

by Ms. Betsy Parish, President, Friends of the Texas Medical Center Library

The Friends of the Texas Medical Center Library honored the memory and contributions of Dr. Edward Lillo Crain, Jr. at the October 2 Dinner With . . . Houston's Most Fascinating at Houston Country Club.

Inspired by British novelist Anthony Trollope's maxim, "Short accounts make long friends," The Friends of the Texas Medical Center Library created the format for this brief, program-free evening. Instead of one person's demanding rapt attention from a podium, a ballroom full of Houston's Most Fascinating individuals offered diverse choices for one-on-one conversations. With no speeches, auctions, silent or otherwise, or planned program, the dinner featured fabulous flowers, glorious food and drink and sparkling repartee. As in the past, this short, special evening marks the beginning of a long, lasting friendships.

Chaired by Charlotte Crawford and Dede Weil and attended by more than 300 guests, the 2003 dinner featured the following fascinating Houstonians as table hosts: Joseph W. Ashy, General, USAF (Retired), The Honorable Ken Bentsen, Major General Charles F. Bolden, USMC (Ret), Pat Breen, Philip Cannon, Don W. Chapman, M.D., Lois Chiles, Denton A. Cooley, M.D., Harry and Rose Cullen,



Above: Mr. Marvin Zindler, Mrs. Niki Zindler, Mr. Tilman Fertitta and Mrs. Paige Fertitta. Above right: Dr. Peter G. Traber and Dr. K. Bobbi Traber.

The Honorable Joanne King Herring Davis, Marie Fay Evnochides, Tilman Fertitta, Charles D. Fraser, Jr., M.D., Shara Fryer, Hans Graf, Wayne Graham, Judge John L. Hill, Senator Kyle Janek, Karl Kilian, Truett Latimer, Linda Lorelle, Damian Mandola, Allen T. McInnes, George P. Noon, M.D., Ambassador Arthur Schechter, Ron Stone, Tammy Tran, Stanton Welch, Bob and Mary Whilden, Robert B. Wilkins, M.D., State Representative Beverly Wooley and Frank M. Young.

The Friends of the Texas Medical Center are pleased to report the 2003 dinner raised more

(continued on page 3)

Library Service Quality Measures Up Says LibQUAL+™

Several HAM-TMC Library institutions participated last spring in a national web-based survey, LibQUAL+™, designed to measure user satisfaction. This instrument provides an analysis of user's expectations and perceptions in four different areas - service, access to information, environment and personal control. Our results were strikingly similar to those of 21 other health science libraries that participated in the survey.

Ratings, based on a scale of 1-9, measured the minimum level of service found acceptable; the desired level of service and the perceived level of service, which is the level the client believes the Library currently provides.

"Personal Control" was rated as the most important dimension in the survey. The minimum level acceptable exceeded minimums of all other dimensions. Client perception is that the Library operates within the minimum and desired levels, but has room for improvement. See Figure 1.

***Minimum:** 7.08
Desired: 8.42
Perceived: 7.33

"Access to Information" - Clients perceive the Library provides access to information at a level higher than minimally acceptable, but much lower than desired.

***Minimum:** 7.03
Desired: 8.32
Perceived: 7.16

"Affect of Service" results show that the Library does a better job at accommodating the service needs of the client. Library service functions closer to the desired level than the minimum acceptable.

***Minimum:** 6.45
Desired: 7.84
Perceived: 7.21

"Library as Place" reveals the Library is much closer to meeting the desired level when compared to other dimensions of library service quality. Parameters rated included: "Quiet space for individual study; comfortable and inviting location; library space that inspires study and learning; community space for group learning and group study; getaway for study, learning and research."

***Minimum:** 5.69
Desired: 7.08
Perceived: 6.82

A copy of the LibQUAL+™ Survey results is available at the HAM-TMC Library Information Desk for use in the Library only.

LibQUAL+™ is made available by the Association of Research Libraries (ARL) and the Association of Academic Health Sciences Libraries (AASHL).

*Means based on 9-point scale.

From the Executive Director

As the New Year approaches, it is customary to assess the past and the future. Looking back, 2002-2003 has been a good year for the HAM-TMC Library. We maintained our budget despite serious fiscal crises.

We conducted two surveys, one, informing us who our users are and what services they need, and another describing users' perceptions of service, the library as a place, access to information and personal control. We noted with pleasure that all member institutions are represented in our walk-in traffic, and that we are meeting our users' high expectations.

The staff increased classes and orientations. We migrated successfully to a new library system and introduced new virtual services, Interlibrary Loan being a good example:

<http://www.library.tmc.edu/ILL>.

This year the Library received a wonderful gift of the Menninger Library collection. The Friends of the TMC Library had an active year; they awarded librarians' scholarships, created the Edward Lillo Crain, Jr. Memorial Fund and hosted a spectacular "Dinner with Houston's Most Fascinating". Alas, our perennial problems with scholarly publications' constraints, costs and alter-



natives continue. We hosted a Scholarly Publication Conference with experts to publicly discuss the issues. We urge our users to "stay tuned" as debates on access and publishing continue.

The library needs strong user-library relationships. We encourage partnerships and conversations to guide our decisions and provide needed feedback. As we move into 2004, the Library staff and I thank everyone for a wonderful past year and wish everyone a safe and happy holiday and the best for the New Year.

Elizabeth K. Eaton, PhD
Executive Director
HAM-TMC Library

Library to host Regional Medical Library (RML) Directors' Meeting

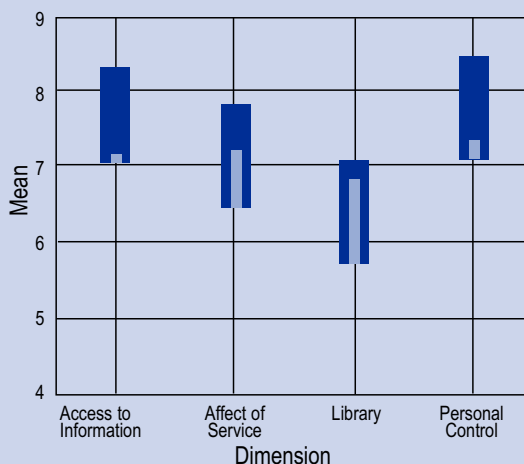
The HAM-TMC Library is the home of the National Network of Libraries of Medicine, South Central Region (NN/LM SCR) office. This year the Library will have the honor of hosting the RML Directors' Meeting on December 4-5.

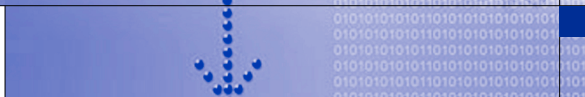
Directors and Associate Directors from the eight Regional Medical Libraries and key National Library of Medicine (NLM) staff will meet to discuss issues regarding programs and services supported by NLM which impact the Network. The HAM-TMC Library presentation during this meeting will highlight Library grant projects and community health initiatives.

The Library will also host the NLM Regional Advisory Council (RAC) Meeting on December 12. Network members will meet to discuss topics of regional interest.

Figure 1 Core Question Dimensions Summary

On the chart below, scores for each dimension of library service quality have been plotted graphically. The dark blue bars represent the range of minimum to desired scores for each dimension. The interior light blue bars represent the range of minimum to perceived scores (the service adequacy gap) for each dimension of library service quality.





Fascinating – Friends of the Texas Medical Center Library (continued from page 1)

Commemorative Bookplate



*Above center, from
left to right: Dede Weil,
Gail Crawford and
Charlotte Crawford.*



*From left to right:
Robert B. Wilkins,
M.D., Denton A.
Cooley, M.D. and
Judge John L. Hill.*

Mrs. E. Lillo Crain, Jr.

*Mr. Lou Gregory, Ms. Linda Lorelle
and Mr. Ron Stone.*

than \$180,000 for the Dr. Edward Lillo Crain, Jr. Memorial Fund. Its purposes are exclusively for educational, scientific, charitable and horticultural endeavors of the Houston Academy of Medicine – Texas Medical Center Library. All books purchased by this fund will bear the commemorative bookplate featured. Specially designed at the request of Dr. Crain's wife, Fredericka Crain, the bookplate features a crowded bookcase that contains facsimiles of Dr. Crain's beloved history books, medical books and favorite flowers.

Founded in 1958 by a group of physicians and community leaders, which included Dr. E. Lillo Crain, Jr. and Mr. and Mrs. Ben M. Anderson, The Friends of the Texas Medical Center Library began

with the purpose of encouraging community support for the Library and assisting in the Library's development and expansion of collections and services offered. For the past 45 years, through the generosity of Houstonians who value the education and research programs in Houston's health care institutions, The Friends commitment to these goals has not waned.

The 2003 dinner honoring the memory and contributions of Dr. Crain raised funds to support worthwhile projects of the organization which he helped found. With the continued, generous support of our community, the scope of what The Friends of the Texas Medical Center Library can accomplish in the future is limitless.

LIBRARY HOURS

Monday – Thursday
7:00 a.m. – Midnight
Friday 7:00 a.m. – 9:00 p.m.
Saturday 9:00 a.m. – 5:00 p.m.
Sunday 1:00 p.m. – 10:00 p.m.

CIRCULATION POLICIES

Audiovisual materials:
7 days, 2 renewals
Books:
2 weeks, 2 renewals
Bound journals:
Same day, non-renewable
Nursing journals:
In-house use only
Unbound journals:
2 hours
Renewals:
Call (713) 799-7147

OVERDUES

Overdue charges are \$1.25 per item per day. Unpaid fines result in the suspension of borrowing privileges.

TELEPHONE NUMBERS

Location and Hours:
(713) 795- 4200
Dr. Elizabeth K. Eaton's office:
799-7108
Circulation Desk (renewals, fines):
799-7147
Computer Lab:
799-7106
Information Services:
799-7161
Education and Training:
799-7170
McGovern Historical Center:
799-7139
Photocopy/Interlibrary Loan:
799-7179
Regional Medical Library:
799-7880

FAX NUMBERS

Administration:
(713) 790-7052
Information Services:
797-0163
Photocopy/Interlibrary Loan:
790-7056
Regional Medical Library:
790-7030

LIBRARY LINES

Editor in Chief:
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Executive Director:
Elizabeth K. Eaton, Ph.D.

WORLD WIDE WEB ACCESS
<http://www.library.tmc.edu>

HAM-TMC Library Class Schedule January-March 2004

PubMed

January 14	12:00 pm	-	1:00 pm
January 21	12:00 pm	-	1:00 pm
January 28	12:00 pm	-	1:00 pm
February 11	10:00 am	-	11:00 am
February 25	12:00 pm	-	1:00 pm
March 10	12:00 pm	-	1:00 pm
March 31	12:00 pm	-	1:00 pm

PubMed, Advanced

January 22	2:00 pm	-	3:00 pm
March 3	2:00 pm	-	3:00 pm

Basic HTML

January 20	11:00 am	-	1:00 pm
February 17	11:00 am	-	1:00 pm

CINAHL

January 27	2:00 pm	-	3:00 pm
February 24	2:00 pm	-	3:00 pm
March 23	2:00 pm	-	3:00 pm

EMBASE/IPA

March 5	1:00 pm	-	2:00 pm
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EndNote

January 8	2:00 pm	-	4:00 pm
January 20	2:00 pm	-	4:00 pm
February 6	2:00 pm	-	4:00 pm
February 23	1:00 pm	-	3:00 pm
March 4	3:00 pm	-	5:00 pm

Evidence-based Medicine Databases

February 18	3:00 pm	-	4:00 pm
March 4	5:00 pm	-	6:00 pm

Navigating Full-Text

January 8	11:00 am	-	12:00 pm
February 3	11:00 am	-	12:00 pm
February 26	9:00 am	-	10:00 am
March 8	9:00 am	-	10:00 am
March 26	9:00 am	-	10:00 am

PowerPoint

January 15	10:00 am	-	12:00 pm
January 29	10:00 am	-	12:00 pm
February 12	10:00 am	-	12:00 pm
February 26	10:00 am	-	12:00 pm
March 11	10:00 am	-	12:00 pm
March 25	10:00 am	-	12:00 pm

PsycINFO

February 19	2:00 pm	-	3:00 pm
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Reference Manager

January 14	10:00 am	-	12:00 pm
February 10	10:00 am	-	12:00 pm
March 9	10:00 am	-	12:00 pm

All classes are free.

For a brief description of the classes and to register go to:

<http://hhw.library.tmc.edu/lib200/classes/Cart/>

LibraryLines

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Medical Center Library
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