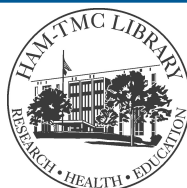


LIBRARY



LINES

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ELIZABETH K. EATON NAMED EXECUTIVE DIRECTOR

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LIBRARY HOURS

Monday–Thursday	7:00 am–Midnight
Friday	7:00 am–9:00 pm
Saturday	9:00 am–5:00 pm
Sunday	1:00 pm–10:00 pm

CIRCULATION POLICIES

Audiovisual materials:	7 days, 2 renewals
Books:	2 weeks, 2 renewals
Bound journals:	Same day, non-renewable
Nursing journals:	In-house use only
Unbound journals:	2 hours
RENEWALS:	Call (713) 799-7147

OVERDUES

Overdue charges are \$1.00 per item per day.
Unpaid fines result in the suspension of
borrowing privileges.

TELEPHONE NUMBERS

Location and Hours	713/795-4200
Administrative Offices	799-7116
Circulation Desk (renewals, fines)	799-7147
Knowledge Network Services	799-7161
Health Informatics Education Ctr.	799-7128
Education and Training	799-7120
McGovern Historical Center	799-7139
Photocopy/Interlibrary Loan	799-7179
Publications Services	799-7120

FAX NUMBERS

Administration	790-7052
Knowledge Network Services	797-0163
Photocopy/Interlibrary Loan	790-7056
Regional Medical Library	790-7030

WORLD WIDE WEB ACCESS

<http://www.library.tmc.edu>



Dr. Elizabeth K. Eaton and Dr. Kathryn Stream,
Chair of the Library Board of Directors

Elizabeth K. Eaton, PhD, has accepted the position of Executive Director of the HAM–TMC Library. She will begin November 19, 2001. Dr. Eaton was born in New York City, and lived in Germany while her father was with the State Department. Afterwards they returned to Tolland, CT to live on their 200 year old family farm. She graduated from Hood College, Frederick, MD, received her MLS from UCLA, and her PhD from the Biomedical Sciences Department of the

University of Texas Medical Branch in Galveston. She was the Associate Director for Public Services at UTMB's Moody Medical Library from 1973-1982.

Dr. Eaton became Director of Tufts University Health Sciences Library in Boston in 1982. She was instrumental in the redesign and modernization of the new Library building, opened in 1986. Since then, the print collection has been augmented with a 21st century electronic collection; information technology has been integrated into the education, research and patient care missions of the schools and teaching hospitals; and the Library has become the centerpiece of an integrated, university-wide system.

Dr. Eaton also has served as a faculty facilitator in the Tufts University School of Medicine *Problem Based Learning Program*, has published/presented several papers on this topic, and was the Course Director for *New Technologies in the Tufts/Emerson Health Communications Program*. In 1993, as co-PI on the Tufts Health Campus/National Library of Medicine's IAIMS planning grant, she helped lead a strategic planning effort.

The HAM–TMC Board of Directors and Library staff welcome Dr. Eaton and are looking forward to working with her.

PHASED IMPLEMENTATION OF NEW REMOTE ACCESS SERVICE

The HAM-TMC Library's remote access service (RAS), which was destroyed in the flooding caused by Tropical Storm Allison, was reintroduced on September 3, 2001. The new RAS is being implemented in phases, with the first phase restricted to faculty, residents, fellows, students, and staff at selected TMC educational institutions.

Publisher restrictions make it impossible for us to provide access to all electronic resources to all library users. The new RAS takes heed of this reality. In the first phase of implementation, the RAS will be made available to individuals at the TMC institutions included in the University of Texas System Digital Library, through which we get many of our online subscriptions:

- Baylor College of Medicine
- Institute of Biosciences and Technology of Texas A&M University
- Prairie View A&M College of Nursing
- Texas Woman's University - Houston
- University of Texas Health Science Center - Houston

In the second phase, the RAS will be implemented for individuals associated with other TMC institutions. These individuals are not eligible to access UT System Digital Library titles but they are permitted to use resources, such as *MDCConsult*, that the HAM-TMC Library has licensed directly. Remote access for patrons not affiliated with any TMC institution will be provided in the third phase. They will be allowed to access titles for which there are no restrictions in terms of institutional affiliation.

The HAM-TMC Library's new remote access works with both *Internet Explorer* and *Netscape* and does not require you to configure your browser. Those who wish to use the new remote access service - including anyone who was registered for the pre-Allison remote access service - will need to register.

What you will need:

- A current HAM-TMC Library card <http://library.tmc.edu/privileg.html>
- An e-mail address from one of the above named institutions (Hotmail, AOL, Yahoo and other non-institutional e-mail addresses are **NOT** acceptable)

How to Register for Remote Access:

Register by filling out the online form <http://www.library.tmc.edu/ras.html>. When you submit this form, your HAM-TMC Library card number will be validated and you will be added to the database of registered remote access users. This may take up to two business days.

Once you have registered, your **username** will be your e-mail address and your **password** will be the last four digits of your HAM-TMC Library card. You will not be contacted by the HAM-TMC Library unless there is a problem with your registration.

The HAM-TMC Library is investigating the possibility of providing access to our entire electronic collection (including titles obtained through the UT System Digital Library) to a wider spectrum of our cardholders. However, there is no guarantee that we will be able to achieve this goal.

If you have questions or problems, please contact us at: hiec@library.tmc.edu

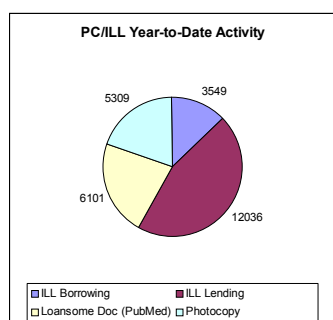
PHOTOCOPY/INTERLIBRARY LOAN (PC/ILL) SERVICES

GLOBAL ACCESS

The Photocopy/InterLibrary Loan (PC/ILL) Department is located on the second floor of the HAM-TMC Library. The hours of operation are 8:00 am – 5:00 p.m., Monday-Friday. The goal of this department is to locate and acquire research material that is not part of the Library's collection and to provide photocopy service for items owned by the Library. Presently, requests may be submitted in person, by fax (713-790-7056), email (tmccariel@library.tmc.edu) or the National Library of Medicine's online ordering system, *Loansome Doc*.

PC/ILL services include three main segments:

- **Interlibrary Loan Borrowing**—acquiring photocopies and books from lending institutions
- **Interlibrary Loan Lending**—supplying photocopies and loan books to other libraries
- **Photocopy Services**—copying articles from journals in the HAM-TMC Library collection



Since January of this year, the PC/ILL department has processed 3,549 ILL requests; 5,309 photocopy requests; 6,101 *Loansome Doc* requests; and supplied 12,036 photocopies and loans to other libraries. The PC/ILL Department makes every effort to secure materials through the various consortia and reciprocal arrangements to minimize the cost. About 70% of interlibrary loan requests are borrowed from reciprocal or consortia libraries, which means lower costs to our users.

When a cardholder needs a copy of an article from a journal which is at the bindery, damaged or missing from the shelf, the cardholder will not be charged for Interlibrary Loan service necessary to obtain the material. Additional information about fees can be found at <http://library.tmc.edu/fees.html>.

Because of the volume of requests processed daily and sometimes urgent nature of many requests, certain protocols need to be observed when submitting requests. Please submit **a legible and completed request form for each item needed, indicating the preferred delivery and payment methods**. At this time, only faculty from the University of Texas Houston Health Sciences Center, Baylor College of Medicine, Harris County Medical Society physicians, and fee-based clients will be invoiced. Others will need to pick up and pay upon receipt of the item. If the request has a **rush status**, please speak with someone in the department. **The more complete and accurate the form, the faster the request can be processed.**

The Library now receives over 90% of requested materials via Ariel®, a document transmission system which uses the Internet. Using Ariel®, greatly improves the **delivery turnaround time**. The turnaround time for articles has decreased from an average of 7-10 working days to **about 2-3 working days**. Ariel® is faster, more reliable, and less expensive to use than the fax and produces images of greater resolution and quality. When a patron elects for delivery by email, documents can be forwarded as PDF files to a web server where the patron can access the article from his/her own computer. The document will reside on the server for five days or five views. The software program that makes this possible is called *Prospero*.

The Library continues to meet the increased demand for information. Future issues of *Library Lines* will keep you posted on future interlibrary loan innovations.

NOTEWORTHY

Jeffrey T. Huber, PhD, has been appointed Associate Director for Research of the HAM-TMC Library. He will continue in his position as Associate Professor in the School of Library and Information Studies at Texas Woman's University. Dr. Huber received his MLS from the University of Kentucky in 1987 and his PhD from the University of Pittsburgh in 1991.

Dr. Huber completed a post-doctoral research fellowship in medical informatics at the University of Pittsburgh prior to joining the faculty in the School of Library and Information Studies at Texas Woman's University in 1993. In addition to Texas Woman's University, he has held positions at Vanderbilt University Medical Center in Nashville.

CONGRATULATIONS

Donald Barclay, MA, MLIS, has been appointed Assistant Director for Systems and Informatics.

FAREWELL



Dr. and Mrs. J. Robert Beck and Ms. Betsy Parish

Our thanks and best wishes to Dr. Robert Beck, who served as the Interim Executive Director of the Library from July 1999 to August 2001. Dr. Beck has accepted a position as Vice President of Information Technology at Fox Chase Cancer Center in Philadelphia.

Farewell and best wishes to Dennis Moser, Web Librarian, who is now the Project Director, IMLS National Leadership Grant and Faculty for Digital Imaging at Lee College in Baytown and also to Marsha Sullivan, Consumer Health Librarian, who is the new Library Director of the VAMC Hospital Library in Houston.

WELCOME

Michael A. Jackson started working at the Library in May, as the Arielist in the Photocopy/Interlibrary Loan Department. Michael is from La Porte, and attended school at Stephen F. Austin State University in Nacogdoches.

TMC FOOD DRIVE

The TMC Spirit of Texas Food Drive will be held on Tuesday October 16, 2001- *World Food Day* - in the front lawn of the Jesse H. Jones Library Building from 10:30 -2:00. The Library will be collecting donations in boxes located by the circulation desk. If you have any outstanding fines one can of food will get you \$1.00 off your Library fines, up to a maximum of \$10.00.

LIBRARY LINES

Library Lines is published six times per year. Please call (713) 799-7169 to be placed on our mailing list.

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